

## Skills Framework for Logistics

Programmes that broaden or deepen specific skills and knowledge for the various job roles in the sector

### Transportation Management and Operations

#### Job Role:

Traffic Controller/ Transport Officer/ Line Haul Operations Officer

Full Qualification Programmes	Providers
Diploma in Business Practice (International Supply Chain Management) Modular Certificate in International Trade Management Modular Certificate in Material Management Modular Certificate in Specialised Logistics Specialist Diploma in Consumer and Performance Analytics	Ngee Ann Polytechnic
Modular Certificate in Engineering Systems Management Modular Certificate in Logistics Management Modular Certificate in Manufacturing Planning and Optimization Modular Certificate in Productivity Improvement Modular Certificate in Quality Management Part-Time Diploma in Operations and Engineering Management Post-Diploma Certificate in Integrated Supply Chain and Specialized Logistics Post-Diploma Certificate in Supply Chain Management Tools and Methodologies SkillsFuture Earn and Learn Programme for Logistics	Republic Polytechnic
WSQ Diploma in Freight and Transportation Services	Singapore Polytechnic

Technical Skills and Competencies (TSC)			Modular Programmes	Providers
Category	Title	Proficiency Level		
Freight Forwarding	Import and Export Documentation Administration	3	Manage Trade Instruments Document and Regulations for International Transport Manage Trade Instruments, Document and Regulations for International Transport (AOP)	Singapore Polytechnic The Logistics Academy Pte. Ltd.
Workplace Safety and Health	Dangerous Goods (DG) Management	3	Manage Dangerous Goods and Chemical Logistics Operations	Singapore Polytechnic

Generic Skills and Competencies (GSCs)		Modular Programmes	Providers
Title	Proficiency Level		
		Facilitate Effective Communication and Engagement at the Workplace	Absolute Kinetics Consultancy Pte Ltd
		Develop Self	Bootstrap Pte Ltd
		People Leadership Program	Capelle Academy Pte Ltd
		Leading through People	Capelle Academy Pte Ltd
		Manage Self	Charles Mann Training and Consultancy Pte Ltd
		Facilitate Effective Communication and Engagement at the Workplace	Comat Training Services Pte Ltd
		Lead Workplace Communication and Engagement	Eben Consultants (Far East) Pte Ltd
		Facilitate Effective Communication and Engagement at the Workplace	E-Square Communication and Management Training Consultancy
		Decision Making and Self Mastery	Everest Innovation Pte Ltd
		Be an Achiever: Manage Self	Image Institute of Learning and Development Pte Ltd
		ES WSQ Effective Interactive and Relationship Management (Supervisory)	Integrated Learning Systems Pte Ltd
		ES-IP-301G-1 Facilitate Effective Communication and Engagement at the Workplace	Kaplan Professional
		ES-IP-401G-1 Lead Workplace Communication and Engagement	Kaplan Professional
		Manage Self	Kaplan Professional
		Develop Self	Kaplan Professional
		Facilitate Effective Communication and Engagement at the Workplace	Mendaki Social Enterprise Network Singapore Pte Ltd
		Manage Self	Mendaki Social Enterprise Network Singapore Pte Ltd
		Develop Self	Mendaki Social Enterprise Network Singapore Pte Ltd
		Facilitate Effective Communication and Engagement at the Workplace	Nanyang Polytechnic

Communication	Intermediate	Facilitate Effective Communication and Engagement at the Workplace	Ngee Ann Polytechnic		
		Lead Workplace Communication and Engagement	Ngee Ann Polytechnic		
		Facilitate Effective Communication and Engagement at the Workplace (ES-IP-301G-1)	NTUC LearningHub Pte Ltd		
		Lead Workplace Communication and Engagement (ES-IP-401G-1)	NTUC LearningHub Pte Ltd		
		Manage Self	NTUC LearningHub Pte Ltd		
		Develop Self powered by John Maxwell	NTUC LearningHub Pte Ltd		
		Facilitate Effective Communication and Engagement at the Workplace	PSB Corporation Pte Ltd		
		Manage Self	Raffles Skills Lab International Training Centre Pte Ltd		
		Manage Self	SeraphCorp Institute Pte Ltd		
		Develop Self	SeraphCorp Institute Pte Ltd		
		Facilitate Effective Communication and Engagement at the Workplace	Service Quality Centre Pte Ltd		
		Lead Workplace Communication and Engagement	Service Quality Centre Pte Ltd		
		Manage Self	Singapore Chinese Chamber Institute of Business		
		Develop Self	Singapore Chinese Chamber Institute of Business		
		Developing Self Effectiveness for Business Performance	Singapore Institute of Management		
		The Facilitative Leader of Self-Managed Teams	Singapore National Employers Federation		
		Creative Leadership and Self Development Skills	Singapore National Employers Federation		
		Facilitate Effective Communication and Engagement at the Workplace	The National University of Singapore Society		
		Develop Self to Maintain Professional Competence at Managerial Level	Training Masters Workforce Institute Pte Ltd		
		Facilitate Effective Communication and Engagement at the Workplace	Training Vision Institute Pte Ltd		
		Facilitate Effective Communication and Engagement at the Workplace (Contextualised)	Training Vision Institute Pte Ltd		
		Lead Workplace Communication and Engagement (Contextualised)	Training Vision Institute Pte Ltd		
		Lead workplace communication and engagement	Training Vision Institute Pte Ltd		
		Facilitate Effective Communication and Engagement at the Workplace	Trillion Training (S) Pte Ltd		
		Lead Workplace Communication and Engagement	Trust Management Centre		
		Leadership	Basic	Demonstrate the Service Vision	Capelle Academy Pte Ltd
				Workplace Training for Demonstrate the Service Vision	Caretech168 LLP
WSQ Demonstrate the Service Vision	Eagle Infotech Consultants Pte Ltd				
Demonstrate the Service Vision	Eben Consultants (Far East) Pte Ltd				
WSQ Demonstrate the Service Vision	Educare International Consultancy Pte Ltd				
Demonstrate the Service Vision	Eduquest International Institute Pte Ltd				
Demonstrate the Service Vision	Guildford Training Centre Pte Ltd				
Aligning your Service Promises	Impact Management Seminars Pte Ltd				
Demonstrate the Service Vision	Kaplan Professional				
WSQ Workplace Training for "Demonstrate the Service Vision"	Leacov Singapore Pte Ltd				
Demonstrate the Service Vision	Mendaki Social Enterprise Network Singapore Pte Ltd				
WSQ Demonstrate the Service Vision	NTUC LearningHub Pte Ltd				
Demonstrate the Service Vision	ROHEI Corporation Pte Ltd				
Demonstrate the Service Vision	Service Quality Centre Pte Ltd				
Demonstrate the Service Vision	Serviceworks Pte Ltd				
WSQ SE: Demonstrate the Service Vision	Singapore National Employers Federation				
Demonstrate the Service Vision	Studyworks Pte Ltd				
Align Business Processes to comply with Personal Data Protection Act (PDPA)	Singapore Institute of Retail Studies				
Demonstrate the Service Vision	Training Vision Institute Pte Ltd				
Demonstrate the Service Vision	Xperienz Pte Ltd				
Managing Diversity	Basic	Work In A Team	AGB Education Centre Pte Ltd		
		Strength in Diversity (Version B)	Capelle Academy Pte Ltd		
		Workplace Training for Work in a Diverse Service Environment	Caretech168 LLP		
		WSQ Work in a Team.	Eagle Infotech Consultants Pte Ltd		
		Applying Emotional Intelligence at the Workplace	Impact Management Seminars Pte Ltd		
		Effective Customer Service Skills (Module 1)	Impact Management Seminars Pte Ltd		
		Work in a Diverse Service Environment	Kaplan Professional		
		WSQ Workplace Training for "Work in a Diverse Service Environment"	Leacov Singapore Pte Ltd		
		Work in a Team	Lighthouse Global Training and Consultancy Pte Ltd		
		Work in A Team	Mendaki Social Enterprise Network Singapore Pte Ltd		
		Work in a Diverse Service Environment	Mendaki Social Enterprise Network Singapore Pte Ltd		
		ES-IP-102G-1 Work In A Team	NATC Institute Pte Ltd		
		WSQ Work in a Diverse Service Environment	NTUC Learning Hub Pte Ltd		

		Work in a Team	NTUC LearningHub Pte Ltd
		WSQ Work in a Diverse Service Environment powered by John Maxwell	ROHEI Corporation Pte Ltd
		Work in a Diverse Service Environment	Service Quality Centre Pte Ltd
		Optimise Performance in a Diverse Service Environment	Singapore Chinese Chamber Institute of Business
		Working Together for Professional Service	Singapore Institute of Hospitality
		Work in a Diverse Service Environment	Singapore Institute of Retail Studies
		Work in a Diverse Service Environment	Singapore National Employers Federation
		Work in a Team	SSA Consulting Group Pte Ltd
		Work in a Diverse Service Environment	Studyworks Pte Ltd
		Work in a Diverse Service Environment	Training Vision Institute Pte Ltd
		Work in a Team	Trillion Training (S) Pte Ltd
Problem Solving	Intermediate	Solve Problems and Make Decisions at Supervisory Level	Absolute Kinetics Consultancy Pte Ltd
		Solve Problems and Make Decisions at Supervisory Level	Avanta Global Pte Ltd
		Solve Problems and Make Decisions at Supervisory Level	Capelle Academy Pte Ltd
		Eradicating Problems and Making Effective Decisions	Capelle Academy Pte Ltd
		Solve Problems and Make Decisions at Supervisory Level	CBM Pte Ltd
		ES WSQ Solve Problems and Make Decisions at Supervisory Level (Level 3)	Civil Service College
		Solve Problems and Make Decisions at Supervisory Level	Comat Training Services Pte Ltd
		WSQ Solve Problems and Make Decisions at Supervisory Level	Eagle Infotech Consultants Pte Ltd
		Solve Problems and Make Decisions at Supervisory Level	E-Square Communication and Management Training Consultancy
		Solve Problems and Make Decisions at Supervisory Level	Ever Safe Consultants Pte Ltd
		'Effective Problem Solving and Decision Making'	Everest Innovation Pte Ltd
		Solve Problems and Make Decisions at Supervisory Level	Greensafe International Pte Ltd
		ES WSQ Systematic Problem Solving and Decision Making (Supervisory Level)	Integrated Learning Systems Pte Ltd
		Solve Problems and Make Decisions for Supervisors	Lighthouse Global Training and Consultancy Pte Ltd
		Solve Problems and Make Decisions at Supervisory Level	Mendaki Social Enterprise Network Singapore Pte Ltd
		Solve Problems and Make Decisions at Supervisory Level	Nanyang Polytechnic
		Solve Problems and Make Decisions at Managerial Level (ES-ACE-402G-1)	NTUC Learning Hub Pte Ltd
		Solve Problems and Make Decisions at Supervisory Level (ES-ACE-302G-1)	NTUC LearningHub Pte Ltd
		Solve Problems and Make Decisions at Managerial Level	Service Quality Centre Pte Ltd
		Innovative Problem Solving and Decision Making	Singapore Institute of Management
		Solve Problems and Make Decisions at Supervisory Level	Singapore National Employers Federation
		Solve Problems and Make Decisions at Managerial Level	Singapore National Employers Federation
		Solve Problems and Make Decisions at Supervisory Level	Singapore Polytechnic
		Solve Problems and Make Decisions at Supervisory Level	SSA Consulting Group Pte Ltd
		Solve Problems and Make Decisions at Managerial Level	SSA Consulting Group Pte Ltd
		Solve Problems and Make Decisions at Supervisory Level	Trillion Training (S) Pte Ltd
Solve Problems and Make Decisions at Supervisory Level	U-Training Centre Pte Ltd		
Resource Management	Intermediate	Develop Service Operations	At-Sunrice Globalchef Academy Pte Ltd
		Develop Service Operations	Capelle Academy Pte Ltd
		Develop Service Operations	Kaplan Professional
		Develop Service Operations	Mendaki Social Enterprise Network Singapore Pte Ltd
		Develop Service Operations	Service Quality Centre Pte Ltd
		Develop Service Operations	Training Vision Institute Pte Ltd
		Develop Service Operations	William Angliss Institute Pte Ltd