

## Skills Framework for Logistics

Programmes that broaden or deepen specific skills and knowledge for the various job roles in the sector

### Transportation Management and Operations

#### Job Role:

Depot Supervisor/ Traffic Supervisor/ Dispatch Supervisor/ Hub Operations Supervisor

Full Qualification Programmes	Providers
Diploma in Business Practice (International Supply Chain Management) Modular Certificate in International Trade Management Modular Certificate in Logistics Management Modular Certificate in Material Management Modular Certificate in Specialised Logistics Specialist Diploma in Consumer and Performance Analytics	Ngee Ann Polytechnic
Modular Certificate in Engineering Systems Management Modular Certificate in Logistics Management Modular Certificate in Manufacturing Planning and Optimization Modular Certificate in Productivity Improvement Modular Certificate in Quality Management Part-Time Diploma in Operations and Engineering Management Post-Diploma Certificate in Integrated Supply Chain and Specialized Logistics Post-Diploma Certificate in Supply Chain Management Tools and Methodologies SkillsFuture Earn and Learn Programme for Logistics	Republic Polytechnic
WSQ Diploma in Freight and Transportation Services	Singapore Polytechnic

Technical Skills and Competencies (TSC)			Modular Programmes	Providers
Category	Title	Proficiency Level		
Freight Forwarding	Cargo Tracking System Administration	3	Manage Delivery and Pick-Up Operations	Singapore Polytechnic
	Import and Export Documentation Administration	3	Manage Trade Instruments Document and Regulations for International Transport Manage Trade Instruments, Document and Regulations for International Transport (AOP)	Singapore Polytechnic The Logistics Academy Pte. Ltd.
Equipment, Shipping and Cargo Handling	Equipment Maintenance	3	Manage Purchasing	Singapore Polytechnic
Transportation Management	Transportation Route and Schedule Planning	3	Manage Delivery and Pick-Up Operations	Singapore Polytechnic
	Dangerous Goods (DG) Management	3	Manage Dangerous Goods and Chemical Logistics Operations	Singapore Polytechnic
			Develop A Workplace Safety And Health Management System Implementation Plan (Ato Terminated, Funding Ended On 31 Oct 14)	A2V Construction Services Pte Ltd
			Develop A Workplace Safety And Health Management System (WSHMS) Implementation Plan	Absolute Kinetics Consultancy Pte Ltd
			Wsq Develop A Wsh Management System Implementation Plan (Bizsafe Level 4)	Ascendo Consulting Pte. Ltd.
			Develop A Workplace Safety And Health Management System (WSHMS With The Ss 506 and Ohsas 18001 Standards) Implementation Plan	Associates Consulting Pte Ltd
			Develop A Workplace Safety and Health Management System (WSHMS) Implementation Plan	Associates Consulting Pte Ltd
			Develop A Workplace Safety And Health Management System (WSHMS) Implementation Plan	Avanta Global Pte. Ltd.
			Bizsafe Level 4 Develop A Workplace Safety And Health Management System Implementation Plan	Bond International Consultants Pte Ltd
			Bizsafe 4- Develop A Workplace Safety And Health Management System (WSHMS) Implementation Plan	Building And Construction Authority
			Develop A Workplace Safety And Health Management System (WSHMS) Implementation Plan (Bizsafe Level 4)	Ccis Singapore Pte Ltd
			Develop A Workplace Safety And Health Management System (WSHMS) Implementation Plan	Comat Training Services Pte Ltd
			Develop A Workplace Safety And Health Management System (WSHMS) Implementation Plan	Concord Associates Pte. Ltd.
			Develop A Workplace Safety And Health Management System (WSHMS) Implementation Plan	Eqqs Asia Pte Ltd

Workplace Safety and Health	Warehousing/Cargo-related Occupational Health and Safety Management	3	Bizsafe Level 4: Develop A Wsh Management System (WSHMS) Implementation Plan	Esis Academy Pte. Ltd.
			Develop A Workplace Safety And Health Management System (WSHMS) Implementation Plan	Greensafe International Pte. Ltd.
			Workplace Safety And Health Management System	Hong Tech Consultant Pte Ltd
			Develop A Workplace Safety And Health Management System (WSHMS) Implementation Plan (Bizsafe Level 4)	Integrated Training Consultants Pte. Ltd.
			Develop A Workplace Safety And Health Management System (WSHMS) Implementation Plan	International Safety Resource Centre Pte. Ltd.
			Develop A Workplace Safety And Health Management System (WSHMS) Implementation Plan	Learners Hub Pte. Ltd.
			Develop A Workplace Safety And Health Management System (WSHMS) Implementation Plan	Mass Education Institute Pte. Ltd.
			Develop A Workplace Safety And Health Management System Implementation Plan	Ntuc Learninghub Pte. Ltd.
			Develop A Workplace Safety And Health Management System (WSHMS) Implementation System	Quebee Safety Training Hub Pte. Ltd.
			Develop A Workplace Safety And Health Management System Implementation Plan	Qesh Consultants (Pte.) Ltd.
			Develop A Workplace Safety And Health Management System Implementation Plan	Service Quality Centre Pte. Ltd.
			Develop A Workplace Safety And Health Management System (WSHMS) Implementation Plan	Singapore Institution Of Safety Officers (Siso) The
			Develop A Workplace Safety And Health Management System (WSHMS) Implementation Plan	St Electronics (E-Services) Pte. Ltd.
			Bizsafe4 - Wsq Develop A Workplace Safety And Health Management System (WSHMS) Implementation Plan	Tat Hong Training Services Pte Ltd
			Develop A Workplace Safety And Health Management System (WSHMS) Implementation Plan	Team-6 Safety Training and Consultancy (S) Pte. Ltd.
			Develop A Workplace Safety And Health Management System (WSHMS) Implementation Plan	The Singapore Contractors Association Limited

Generic Skills and Competencies (GSCs)		Modular Programmes	Providers
Title	Proficiency Level		
Communication	Intermediate	Facilitate Effective Communication and Engagement at the Workplace	Absolute Kinetics Consultancy Pte Ltd
		Develop Self	Bootstrap Pte Ltd
		People Leadership Program	Capelle Academy Pte Ltd
		Leading through People	Capelle Academy Pte Ltd
		Manage Self	Charles Mann Training and Consultancy Pte Ltd
		Facilitate Effective Communication and Engagement at the Workplace	Comat Training Services Pte Ltd
		Lead Workplace Communication and Engagement	Eben Consultants (Far East) Pte Ltd
		Facilitate Effective Communication and Engagement at the Workplace	E-Square Communication and Management Training Consultancy
		Decision Making and Self Mastery	Everest Innovation Pte Ltd
		Be an Achiever: Manage Self	Image Institute of Learning and Development Pte Ltd
		ES WSQ Effective Interactive and Relationship Management (Supervisory)	Integrated Learning Systems Pte Ltd
		ES-IP-301G-1 Facilitate Effective Communication and Engagement at the Workplace	Kaplan Professional
		ES-IP-401G-1 Lead Workplace Communication and Engagement	Kaplan Professional
		Manage Self	Kaplan Professional
		Develop Self	Kaplan Professional
		Facilitate Effective Communication and Engagement at the Workplace	Mendaki Social Enterprise Network Singapore Pte Ltd
		Manage Self	Mendaki Social Enterprise Network Singapore Pte Ltd
		Develop Self	Mendaki Social Enterprise Network Singapore Pte Ltd
		Facilitate Effective Communication and Engagement at the Workplace	Nanyang Polytechnic
		Facilitate Effective Communication and Engagement at the Workplace	Ngee Ann Polytechnic
		Lead Workplace Communication and Engagement	Ngee Ann Polytechnic
		Facilitate Effective Communication and Engagement at the Workplace (ES-IP-301G-1)	NTUC LearningHub Pte Ltd
		Lead Workplace Communication and Engagement (ES-IP-401G-1)	NTUC LearningHub Pte Ltd
		Manage Self	NTUC LearningHub Pte Ltd
		Develop Self powered by John Maxwell	NTUC LearningHub Pte Ltd
		Facilitate Effective Communication and Engagement at the Workplace	PSB Corporation Pte Ltd
		Manage Self	Raffles Skills Lab International Training Centre Pte Ltd
		Manage Self	SeraphCorp Institute Pte Ltd

		Develop Self	SeraphCorp Institute Pte Ltd
		Facilitate Effective Communication and Engagement at the Workplace	Service Quality Centre Pte Ltd
		Lead Workplace Communication and Engagement	Service Quality Centre Pte Ltd
		Manage Self	Singapore Chinese Chamber Institute of Business
		Develop Self	Singapore Chinese Chamber Institute of Business
		Developing Self Effectiveness for Business Performance	Singapore Institute of Management
		The Facilitative Leader of Self-Managed Teams	Singapore National Employers Federation
		Creative Leadership and Self Development Skills	Singapore National Employers Federation
		Facilitate Effective Communication and Engagement at the Workplace	The National University of Singapore Society
		Develop Self to Maintain Professional Competence at Managerial Level	Training Masters Workforce Institute Pte Ltd
		Facilitate Effective Communication and Engagement at the Workplace	Training Vision Institute Pte Ltd
		Facilitate Effective Communication and Engagement at the Workplace (Contextualised)	Training Vision Institute Pte Ltd
		Lead Workplace Communication and Engagement (Contextualised)	Training Vision Institute Pte Ltd
		Lead workplace communication and engagement	Training Vision Institute Pte Ltd
		Facilitate Effective Communication and Engagement at the Workplace	Trillion Training (S) Pte Ltd
		Lead Workplace Communication and Engagement	Trust Management Centre
Decision Making	Intermediate	Develop Self	Bootstrap Pte Ltd
		Leading through People	Capelle Academy Pte Ltd
		Develop Self	Kaplan Professional
		Develop Self	Mendaki Social Enterprise Network Singapore Pte Ltd
		Develop Self powered by John Maxwell	NTUC LearningHub Pte Ltd
		Develop Self	SeraphCorp Institute Pte Ltd
		Develop Self	Singapore Chinese Chamber Institute of Business
		Developing Self Effectiveness for Business Performance	Singapore Institute of Management
Leadership	Basic	Creative Leadership and Self Development Skills	Singapore National Employers Federation
		Demonstrate the Service Vision	Capelle Academy Pte Ltd
		Workplace Training for Demonstrate the Service Vision	Caretech168 LLP
		WSQ Demonstrate the Service Vision	Eagle Infotech Consultants Pte Ltd
		Demonstrate the Service Vision	Eben Consultants (Far East) Pte Ltd
		WSQ Demonstrate the Service Vision	Educare International Consultancy Pte Ltd
		Demonstrate the Service Vision	Eduquest International Institute Pte Ltd
		Demonstrate the Service Vision	Guildford Training Centre Pte Ltd
		Aligning your Service Promises	Impact Management Seminars Pte Ltd
		Demonstrate the Service Vision	Kaplan Professional
		WSQ Workplace Training for "Demonstrate the Service Vision"	Leacov Singapore Pte Ltd
		Demonstrate the Service Vision	Mendaki Social Enterprise Network Singapore Pte Ltd
		WSQ Demonstrate the Service Vision	NTUC LearningHub Pte Ltd
		Demonstrate the Service Vision	ROHEI Corporation Pte Ltd
		Demonstrate the Service Vision	Service Quality Centre Pte Ltd
		Demonstrate the Service Vision	Serviceworks Pte Ltd
		WSQ SE: Demonstrate the Service Vision	Singapore National Employers Federation
		Demonstrate the Service Vision	Studyworks Pte Ltd
Align Business Processes to comply with Personal Data Protection Act (PDPA)	Singapore Institute of Retail Studies		
Demonstrate the Service Vision	Training Vision Institute Pte Ltd		
Demonstrate the Service Vision	Xperienz Pte Ltd		
		Solve Problems and Make Decisions at Supervisory Level	Absolute Kinetics Consultancy Pte Ltd
		Solve Problems and Make Decisions at Supervisory Level	Avanta Global Pte Ltd
		Solve Problems and Make Decisions at Supervisory Level	Capelle Academy Pte Ltd
		Eradicating Problems and Making Effective Decisions	Capelle Academy Pte Ltd
		Solve Problems and Make Decisions at Supervisory level	CBM Pte Ltd
		ES WSQ Solve Problems and Make Decisions at Supervisory Level (Level 3)	Civil Service College
		Solve Problems and Make Decisions at Supervisory Level	Comat Training Services Pte Ltd
		WSQ Solve Problems and Make Decisions at Supervisory Level	Eagle Infotech Consultants Pte Ltd
		Solve Problems and Make Decisions at Supervisory Level	E-Square Communication and Management Training Consultancy
		Solve Problems and Make Decisions at Supervisory Level	Ever Safe Consultants Pte Ltd

Problem Solving	Intermediate	'Effective Problem Solving and Decision Making'	Everest Innovation Pte Ltd
		Solve Problems and Make Decisions at Supervisory Level	Greensafe International Pte Ltd
		ES WSQ Systematic Problem Solving and Decision Making (Supervisory Level)	Integrated Learning Systems Pte Ltd
		Solve Problems and Make Decisions for Supervisors	Lighthouse Global Training and Consultancy Pte Ltd
		Solve Problems and Make Decisions at Supervisory Level	Mendaki Social Enterprise Network Singapore Pte Ltd
		Solve Problems and Make Decisions at Supervisory Level	Nanyang Polytechnic
		Solve Problems and Make Decisions at Managerial Level (ES-ACE-402G-1)	NTUC Learning Hub Pte Ltd
		Solve Problems and Make Decisions at Supervisory Level (ES-ACE-302G-1)	NTUC LearningHub Pte Ltd
		Solve Problems and Make Decisions at Managerial Level	Service Quality Centre Pte Ltd
		Innovative Problem Solving and Decision Making	Singapore Institute of Management
		Solve Problems and Make Decisions at Supervisory Level	Singapore National Employers Federation
		Solve Problems and Make Decisions at Managerial Level	Singapore National Employers Federation
		Solve Problems and Make Decisions at Supervisory Level	Singapore Polytechnic
		Solve Problems and Make Decisions at Supervisory Level	SSA Consulting Group Pte Ltd
		Solve Problems and Make Decisions at Managerial Level	SSA Consulting Group Pte Ltd
		Solve Problems and Make Decisions at Supervisory Level	Trillion Training (S) Pte Ltd
		Solve Problems and Make Decisions at Supervisory Level	U-Training Centre Pte Ltd
		Resource Management	Intermediate
Develop Service Operations	Capelle Academy Pte Ltd		
Develop Service Operations	Kaplan Professional		
Develop Service Operations	Mendaki Social Enterprise Network Singapore Pte Ltd		
Develop Service Operations	Service Quality Centre Pte Ltd		
Develop Service Operations	Training Vision Institute Pte Ltd		
Develop Service Operations	William Angliss Institute Pte Ltd		