

Skills Framework for Human Resource

Programmes that broaden or deepen specific skills and knowledge for the various job roles in the sector

Operations & Technology

Job Role:

Head, Operations and Technology

Full Qualification Programmes	Providers
Graduate Diploma in Human Capital Management	Singapore University of Social Services
Graduate Certificate in Human Capital Management	Singapore University of Social Services

Technical Skills and Competencies (TSC)			Modular Programmes	Providers
Category	Title	Proficiency Level		
General HR Management	Human Resource Advisory	5	Human Capital Strategy and Business Partnering	Singapore University of Social Services
HR Planning	Business Acumen	5	Human Capital Strategy and Business Partnering	Singapore University of Social Services
			Develop a business case for new initiatives	Human Capital (Singapore) Pte Ltd
			HR Leaders Programme	Human Capital Leadership Institute
	Human Resource Policies and Legislation Framework Management	5	Employment Law, Policy and Ethics	Singapore University of Social Services
			Develop a business case for new initiatives	Human Capital (Singapore) Pte Ltd
			HR Leaders Programme	Human Capital Leadership Institute
	Human Resource Practices Implementation	4	Human Capital Strategy and Business Partnering	Singapore University of Social Sciences
	Human Resource Strategy Formulation	5	Human Capital Strategy and Business Partnering	Singapore University of Social Sciences
	Operational Excellence	5	Manage budgets and finances	Human Capital (Singapore) Pte Ltd
			Manage budgets and finances (Blended)	Human Capital (Singapore) Pte Ltd
Measure human resource functional effectiveness			Human Capital (Singapore) Pte Ltd	
Measure human resource functional effectiveness			Singapore National Employers Federation	
Organisational Change Management	5	Leadership and Change Management	Singapore University of Social Sciences	
		HR Leaders Programme	Human Capital Leadership Institute	
Organisational Strategy Development	5	Human Capital Strategy and Business Partnering	Singapore University of Social Sciences	
General HR Management	Human Resource Advisory	5	Human Capital Strategy and Business Partnering	Singapore University of Social Services

For Generic Skills and Competencies (GSCs) programme listing, please refer to Section (v) (c) - View the Training Programmes for Generic Skills and Competencies (GSCs). Click this [link](#) to access the section.