

## Skills Framework for Financial Services

Programmes that equip new entrants with skills and knowledge for the specific job role in the sector at their respective entry level

### Operations

#### Programmes by Universities, Polytechnics and Institute of Technical Education

Job Roles	Programmes	Providers
	Bachelor of Business	Nanyang Technological University
	Bachelor of Science in Finance with Minor	Singapore University of Social Sciences
Treasury Operations Manager/Market Operations Manager	Diploma in Accountancy and Finance	Nanyang Polytechnic
	Diploma in Banking and Finance	Nanyang Polytechnic
Account Operations Analyst	Diploma in Business Practice (Accountancy)	Nanyang Polytechnic
Claims Appraiser/Claims Examiner/Claims Executive	Diploma in Accountancy	Ngee Ann Polytechnic
Credit and Lending Operations Analyst	Diploma in Business Studies (Entrepreneurship Option)	Ngee Ann Polytechnic
Investment Performance and Reporting Analyst	Diploma in Business Studies (Marketing Option)	Ngee Ann Polytechnic
Know Your Customer (KYC)/Customer Due Diligence (CDD) Analyst	Diploma in Financial Informatics	Ngee Ann Polytechnic
Operations Risk and Control Analyst	Diploma in Banking and Finance	Ngee Ann Polytechnic
Transaction Banking Operations Analyst	Diploma in Customer Experience in Banking and Finance	Republic Polytechnic
Treasury Operations Analyst/Market Operations Analyst	Diploma in Banking and Finance	Singapore Polytechnic
Underwriting Executive	Diploma in Financial Informatics	Singapore Polytechnic

Diploma in Accountancy and Finance

Temasek Polytechnic

Diploma in Business (Banking and Finance)

Temasek Polytechnic

Higher Nitec in Services - Banking Services

Institute of Technical  
Education