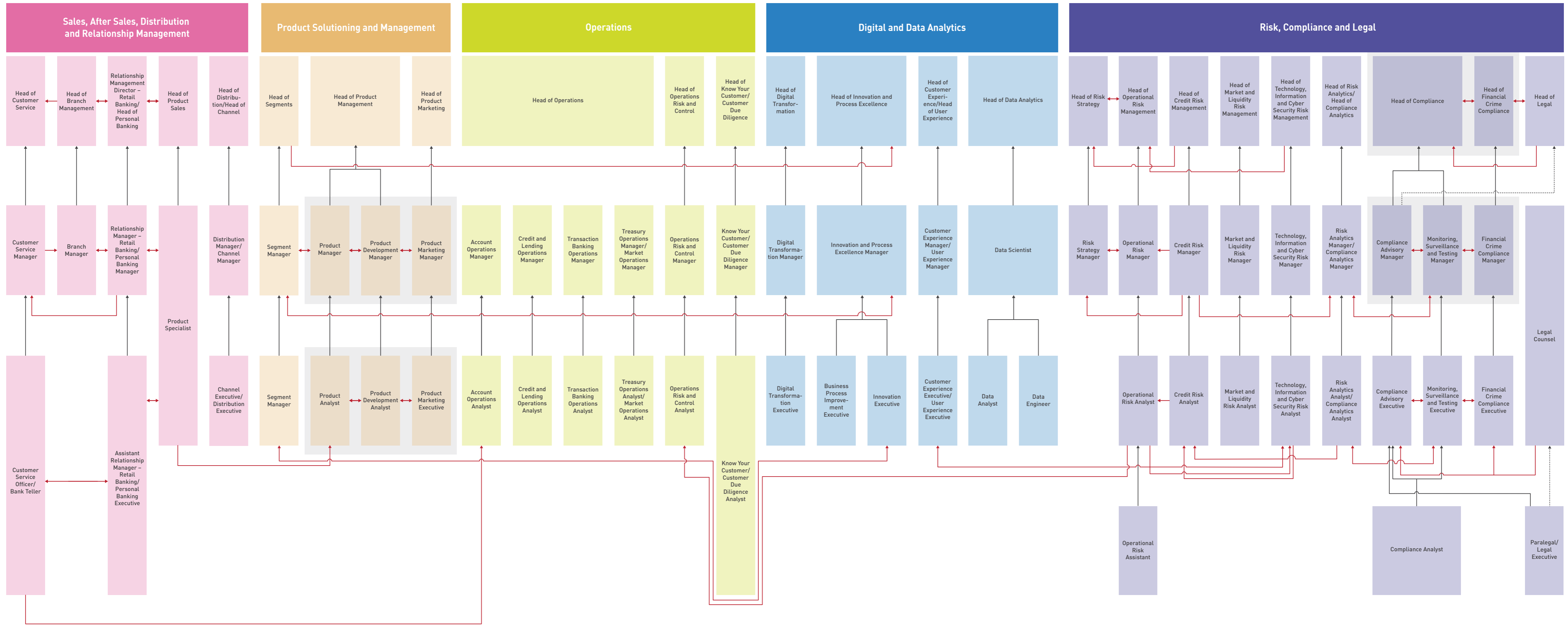


# SKILLS FRAMEWORK FOR FINANCIAL SERVICES

## Retail Banking Career Map



**LEGEND:**

- ↑ Vertical movements between job roles
- ▲ Vertical movements with minimum requirement of Bachelor of Laws (LLB) in any jurisdiction. Additional practical requirements may apply
- Laterals movements between job roles
- ↔ Cross-functional movements between job roles within colour bands

**NOTES:**

- For enterprise job roles, please refer to Skills Framework for Accountancy, Skills Framework for Human Resource and Skills Framework for Infocomm Technology
- The Career Map serves as a reference to reflect the available job roles and possible career pathways in the Financial Services sector, which may vary depending on each company's structure, business context, product knowledge requirements and dynamics of each sub-sector. The career progression pathways would depend on individual performance, capability, experience, aspiration, as well as company needs.