

Skills Framework for Environmental Services

Programmes that broaden or deepen specific skills and knowledge
for the various job roles in the sector

Cleaning Operations

Job Role:
Operations Director/General Manager

Full Qualification Programmes	Providers
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Technical Skills and Competencies (TSC)			Modular Programmes	Providers
Category	Title	Proficiency Level		
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Generic Skills and Competencies (GSC)		Modular Programmes	Providers
Title	Proficiency Level		
Resource Management	Advanced	Strategise Service Operations Strategise Service Operations	Capelle Academy Pte Ltd Training Vision Institute Pte Ltd
Problem Solving	Advanced	IMPACT: Advanced Problem Solving & Decision Making Workshop Apply Systems Thinking in Problem Solving and Decision Making Apply Systems Thinking in Problem Solving & Decision Making Apply Systems Thinking in Problem Solving and Decision Making	Capelle Academy Pte Ltd Service Quality Centre Pte Ltd Singapore National Employers Federation SSA Consulting Group Pte Ltd

For Generic Skills and Competencies (GSCs) programme listing, please refer to Section (v) (c) - View the Training Programmes for Generic Skills and Competencies (GSCs). Click this link to access the section.