

Skills Framework for Environmental Services

Programmes that broaden or deepen specific skills and knowledge for the various job roles in the sector

Cleaning Operations

Job Role:
Cleaning Operations Manager

Full Qualification Programmes	Providers
WSQ Diploma in Environmental Services	AAARYA BUSINESS COLLEGE PTE. LTD.

Technical Skills and Competencies (TSC)			Modular Programmes	Providers
Category	Title	Proficiency Level		
Business Management	Financial Management	4	Manage Finance	AAARYA BUSINESS COLLEGE PTE. LTD.
	Strategy Planning	4	Manage Resources	AAARYA BUSINESS COLLEGE PTE. LTD.
People Development	Effectiveness Management	4	Improve Operational Effectiveness	AAARYA BUSINESS COLLEGE PTE. LTD.
Productivity	Process Improvement and Optimisation	4	Improve Process Optimisation	AAARYA BUSINESS COLLEGE PTE. LTD.
Stakeholder and Customer Management	Customer Management	4	Manage Customers	AAARYA BUSINESS COLLEGE PTE. LTD.

For Generic Skills and Competencies (GSCs) programme listing, please refer to Section (v) (c) - View the Training Programmes for Generic Skills and Competencies (GSCs). Click this link to access the section.