

Skills Framework for Environmental Services

Programmes that broaden or deepen specific skills and knowledge
for the various job roles in the sector

Cleaning Operations

Job Role: Cleaning Supervisor	
Full Qualification Programmes	Providers
-	-

Technical Skills and Competencies (TSC)			Modular Programmes	Providers
Category	Title	Proficiency Level		
Business Management	Risk Management and Administration	3	Project Management and Supervision	Institute of Technical Education
Cleaning Operations	Cleaning Chemical Handling	3	Chemical Cleaning Handling and Effectiveness Management (SF)	ASCENDO CONSULTING PTE. LTD.
			Composite Course: Demonstrate and Apply Understanding of Cleaning Methods and Processes and Cleaning Chemicals (SSF)	AVANTA GLOBAL PTE. LTD.
			Chemical Cleaning Handling - Demonstrate and apply understanding of chemicals, methods and processes	CENTER FOR COMPETENCY-BASED LEARNING AND DEVELOPMENT PTE. LTD.
			Demonstrate and Apply Understanding of Cleaning Chemicals, Cleaning Methods and Processes (SF)	FOCUS LEARNING CENTRE PTE. LTD.
			(SF) Demonstrate and apply understanding of cleaning chemicals and cleaning methods and processes (Composite Module)	FOCUS TRAINING PTE. LTD.
			Demonstrate and Apply Understanding of Cleaning Chemicals(SF)	INTEGRATED TRAINING CONSULTANTS PTE. LTD.
			Allocate cleaning chemicals required for cleaning biohazard decontamination processes	ST ELECTRONICS (E-SERVICES) PTE. LTD.
			L3 Cleaning Chemical Handling	TRAINING MASTERS WORKFORCE INSTITUTE PTE LTD
			Integrated-Demonstrate and Apply Understanding of Cleaning Chemicals, Methods and Processes	TRAINING MASTERS WORKFORCE INSTITUTE PTE LTD
Equipment Maintenance	Equipment and Inventory Management	3	Manage Inventory (SSF)	AVANTA GLOBAL PTE. LTD.
			Equipment and Inventory Management	CENTER FOR COMPETENCY-BASED LEARNING AND DEVELOPMENT PTE. LTD.
			Implement Maintenance of Cleaning Tools and Equipment (SF)	INTEGRATED TRAINING CONSULTANTS PTE. LTD.
			Manage Inventory (SF)	INTEGRATED TRAINING CONSULTANTS PTE. LTD.
			Facilitate inventory control and equipment maintenance procedures to ensure operations continuity	ST ELECTRONICS (E-SERVICES) PTE. LTD.
			L3 Equipment and Inventory Management	TRAINING MASTERS WORKFORCE INSTITUTE PTE LTD
			Chemical Cleaning Handling and Effectiveness Management (SF)	ASCENDO CONSULTING PTE. LTD.
			Demonstrate and Apply Understanding of Cleaning Methods and Processes (SSF)	AVANTA GLOBAL PTE. LTD.
			Composite Course: Demonstrate and Apply Understanding of Cleaning Methods and Processes and Cleaning Chemicals (SSF)	AVANTA GLOBAL PTE. LTD.
			EFFECTIVENESS MANAGEMENT (DCMP L3)	BESPOKE SOLUTION TRAINING CONSULTANCY PTE. LTD.
			Effectiveness Management	CENTER FOR COMPETENCY-BASED LEARNING AND DEVELOPMENT PTE. LTD.
			Chemical Cleaning Handling - Demonstrate and apply understanding of chemicals, methods and processes	CENTER FOR COMPETENCY-BASED LEARNING AND DEVELOPMENT PTE. LTD.

People Development	Effectiveness Management	3	Demonstrate and Apply Understanding of Cleaning Chemicals, Cleaning Methods and Processes (SF)	FOCUS LEARNING CENTRE PTE. LTD.
			(SF) Implement Work Plans and Monitor Performance	FOCUS TRAINING PTE. LTD.
			Demonstrate and Apply Understanding of Cleaning Methods and Processes (SF)	INTEGRATED TRAINING CONSULTANTS PTE. LTD.
			Implement Work Plans and Monitor Performance (SF)	INTEGRATED TRAINING CONSULTANTS PTE. LTD.
			Project Management and Supervision	Institute of Technical Education
			Effectiveness Management (Demonstrate and apply understanding of cleaning methods and process - CLDAU)	NTUC LEARNINGHUB PTE. LTD.
			Facilitate personal and team effectiveness by working in teams effectively and to improve the organisation's performance	ST ELECTRONICS (E-SERVICES) PTE. LTD.
			L3 Effectiveness Management	TRAINING MASTERS WORKFORCE INSTITUTE PTE LTD
Stakeholder and Customer Management	Customer Management	3	Customer Management (Supervise Service Operations) (SF)	ASCENDO CONSULTING PTE. LTD.
			Customer Management (SSF)	AVANTA GLOBAL PTE. LTD.
			CUSTOMER MANAGEMENT (SSO L3)	BESPOKE SOLUTION TRAINING CONSULTANCY PTE. LTD.
			Customer Management - Supervise Service Operation	CENTER FOR COMPETENCY-BASED LEARNING AND DEVELOPMENT PTE. LTD.
			Supervise Service Operations (SF)	FOCUS LEARNING CENTRE PTE. LTD.
			(SF) Supervise Service Operations	FOCUS TRAINING PTE. LTD.
			Supervise Service Operations (SF)	INTEGRATED TRAINING CONSULTANTS PTE. LTD.
			Customer Management (Supervise service operations - CLSSO)	NTUC LEARNINGHUB PTE. LTD.
			Collaborate with customers to achieve service outcomes	ST ELECTRONICS (E-SERVICES) PTE. LTD.
			L3 Customer Management	TRAINING MASTERS WORKFORCE INSTITUTE PTE LTD
Stakeholder Management	Stakeholder Management	3	STAKEHOLDER MANAGEMENT (SSCS L3)	BESPOKE SOLUTION TRAINING CONSULTANCY PTE. LTD.
			Manage and Supervise Cleaning Activities	BMS ENVIRONMENTAL SERVICES PTE. LTD.
			Manage and Supervise Cleaning Activities	BMS SPECIALIST TRAINING PTE. LTD.
			Stakeholder Management	CENTER FOR COMPETENCY-BASED LEARNING AND DEVELOPMENT PTE. LTD.
			SCHEDULE AND SUPERVISE CLEANING SERVICES (SFw)	CHYE THIAM MAINTENANCE PTE LTD
			Schedule and Supervise Cleaning Services (SF)	FOCUS LEARNING CENTRE PTE. LTD.
			Schedule and Supervise Cleaning Services (SF)	INTEGRATED TRAINING CONSULTANTS PTE. LTD.
			Stakeholder Management (Schedule and supervise cleaning services - CLSSCS)	NTUC LEARNINGHUB PTE. LTD.
			L3 Stakeholder Management	TRAINING MASTERS WORKFORCE INSTITUTE PTE LTD

			StakeHolder Management-Schedule and Supervise Cleaning Services	VEOLIA ES SINGAPORE INDUSTRIAL PTE. LTD.
Workplace Safety and Health Management	Incident and Accident Investigation	3	Project Management and Supervision	Institute of Technical Education
	Workplace Safety and Health Practices Implementation	3	Maintain Workplace Safety and Health Policies and Procedures	AVANTA GLOBAL PTE. LTD.

For Generic Skills and Competencies (GSCs) programme listing, please refer to Section (v) (c) - View the Training Programmes for Generic Skills and Competencies (GSCs). Click this link to access the section.