

Skills Framework for Environmental Services

Programmes that broaden or deepen specific skills and knowledge
for the various occupations in the sector

Cleaning Operations

Job Role: General Cleaner	
Full Qualification Programme	Provider

Technical Skills and Competencies (TSC)			Modular Programmes	Providers
Category	Title	Proficiency Level		
Business Management	Risk Management and Administration	1	Introduction To Digital Technology In Environment Services	INSTITUTE OF TECHNICAL EDUCATION
	Food Shop Hygiene	1	FOOD SHOP HYGIENE MAINTENANCE (CFS L1)	BESPOKE SOLUTION TRAINING CONSULTANCY PTE. LTD.
			Food Shop Hygiene Maintenance	CENTER FOR COMPETENCY-BASED LEARNING AND DEVELOPMENT PTE. LTD.
			Food Shop Hygiene Maintenance	CLEAN SOLUTIONS PTE LTD
			Food Shop Hygiene Maintenance (Clean food shops - CLCFS)	NTUC LEARNINGHUB PTE. LTD.
			L1 Food Shop Hygiene Maintenance	TRAINING MASTERS WORKFORCE INSTITUTE PTE LTD
	Furniture and Furnishing Maintenance	1	FURNITURE AND FURNISHING MAINTENANCE (CFF L1)	BESPOKE SOLUTION TRAINING CONSULTANCY PTE. LTD.
			Vertical, Horizontal Surfaces, Furniture and Furnishings Maintenance	CENTER FOR COMPETENCY-BASED LEARNING AND DEVELOPMENT PTE. LTD.
			Furniture and Furnishing Maintenance (AOP)	CENTER FOR COMPETENCY-BASED LEARNING AND DEVELOPMENT PTE. LTD.
			Office Cleaning Skill Pack	CENTER FOR COMPETENCY-BASED LEARNING AND DEVELOPMENT PTE. LTD.
			Furniture and Furnishing Maintenance	CENTER FOR COMPETENCY-BASED LEARNING AND DEVELOPMENT PTE. LTD.
			Clean Furniture and Furnishings (SFw)	CHYE THIAM MAINTENANCE PTE LTD
			Clean Furniture and Furnishings (SF)	FOCUS LEARNING CENTRE PTE. LTD.
			(SF) Clean furniture and furnishings	FOCUS TRAINING PTE. LTD.
			Clean Furniture and Furnishings (SF)	INTEGRATED TRAINING CONSULTANTS PTE. LTD.
			Furniture and Furnishing Maintenance (Clean furniture and furnishings - CLCFF)	NTUC LEARNINGHUB PTE. LTD.
			Furniture and Furnishing Maintenance	RAMKY CLEANTECH SERVICES PTE. LTD.
			Clean furniture and furnishings	TRAINING GURU CONSULTANCY PTE. LTD.
			L1 Furniture and Furnishing Maintenance	TRAINING MASTERS WORKFORCE INSTITUTE PTE LTD
			L1 Furniture and Furnishing Maintenance - AOP	TRAINING MASTERS WORKFORCE INSTITUTE PTE LTD
Horizontal Surface Maintenance (SF) AOP	ASCENDO CONSULTING PTE. LTD.			
Perform Basic Cleaning of Hard Floor Surfaces (SSF)	AVANTA GLOBAL PTE. LTD.			
Perform Basic Cleaning of Carpets (SSF)	AVANTA GLOBAL PTE. LTD.			
HORIZONTAL SURFACE MAINTENANCE (CHF L1)	BESPOKE SOLUTION TRAINING CONSULTANCY PTE. LTD.			
Horizontal Surface Maintenance	CBM PTE. LTD.			
Vertical, Horizontal Surfaces, Furniture and Furnishings Maintenance	CENTER FOR COMPETENCY-BASED LEARNING AND DEVELOPMENT PTE. LTD.			
Horizontal Surface Maintenance - Perform Cleaning of Hard Floor	CENTER FOR COMPETENCY-BASED LEARNING AND DEVELOPMENT PTE. LTD.			
Washroom Cleaning Skill Pack	CENTER FOR COMPETENCY-BASED LEARNING AND DEVELOPMENT PTE. LTD.			

Cleaning Operations		Horizontal Surface Maintenance - Perform Cleaning of Carpets	CENTER FOR COMPETENCY-BASED LEARNING AND DEVELOPMENT PTE. LTD.	
		Horizontal Surface Maintenance - Carpets (AOP)	CENTER FOR COMPETENCY-BASED LEARNING AND DEVELOPMENT PTE. LTD.	
		Office Cleaning Skill Pack	CENTER FOR COMPETENCY-BASED LEARNING AND DEVELOPMENT PTE. LTD.	
		Horizontal Surface Maintenance - Hard Floors (AOP)	CENTER FOR COMPETENCY-BASED LEARNING AND DEVELOPMENT PTE. LTD.	
		PERFORM BASIC CLEANING OF HARD FLOOR SURFACES (SFw)	CHYE THIAM MAINTENANCE PTE LTD	
		PROVIDE BASIC CLEANING OF CARPETS (SFw)	CHYE THIAM MAINTENANCE PTE LTD	
		Horizontal Surface Maintenance	CLEAN SOLUTIONS PTE LTD	
		Perform Basic Cleaning of Hard Floor Surfaces (SF)	FOCUS LEARNING CENTRE PTE. LTD.	
		Perform Basic Cleaning of Carpets (SF)	FOCUS LEARNING CENTRE PTE. LTD.	
		(SF) Perform Basic Cleaning of Carpets	FOCUS TRAINING PTE. LTD.	
		(SF) Perform Basic Cleaning of Hard Floor Surfaces	FOCUS TRAINING PTE. LTD.	
		Horizontal Surface Maintenance - Hard Floor (Level 1)	INSKILLS TRAINING PTE. LTD.	
		Introduction To Digital Technology In Environment Services	INSTITUTE OF TECHNICAL EDUCATION	
		Perform Basic Cleaning of Hard Floor Surfaces (SF)	INTEGRATED TRAINING CONSULTANTS PTE. LTD.	
		Perform Basic Cleaning of Carpets (SF)	INTEGRATED TRAINING CONSULTANTS PTE. LTD.	
		Horizontal Surface Maintenance (Perform basic cleaning of carpets - CLPBCC)	NTUC LEARNINGHUB PTE. LTD.	
		Horizontal Surface Maintenance (Perform basic cleaning of hard floor surfaces - CLPBCHF)	NTUC LEARNINGHUB PTE. LTD.	
		Perform Basic Cleaning of Hard Floor Surfaces (2018)	RAMKY CLEANTECH SERVICES PTE. LTD.	
		Perform Basic Cleaning of Carpets - 2018	RAMKY CLEANTECH SERVICES PTE. LTD.	
		Horizontal Surface Maintenance (Carpet) (SFw)	SUN CITY WORKFORCES PTE. LTD.	
		Horizontal Surface Maintenance (Hard Floor) (SFw)	SUN CITY WORKFORCES PTE. LTD.	
		Perform Basic Horizontal Surface Cleaning (Hard floor & Carpet)	TRAINING GURU CONSULTANCY PTE. LTD.	
		L1 Horizontal Surface Maintenance - Hard Floor	TRAINING MASTERS WORKFORCE INSTITUTE PTE LTD	
		L1 Horizontal Surface Maintenance - HF- AOP	TRAINING MASTERS WORKFORCE INSTITUTE PTE LTD	
		Integrated-Perform Basic Cleaning of Hard Floor Surfaces and Washrooms	TRAINING MASTERS WORKFORCE INSTITUTE PTE LTD	
		L1 Horizontal Surface Maintenance - Carpets	TRAINING MASTERS WORKFORCE INSTITUTE PTE LTD	
		L1 Horizontal Surface Maintenance - Carpet- AOP	TRAINING MASTERS WORKFORCE INSTITUTE PTE LTD	
		Horizontal Surface Maintenance	UEMS SOLUTIONS PTE. LTD.	
	Public Hygiene Maintenance	1	WSQ Public Hygiene Maintenance (Perform manual cleaning of escalator, traveller and lift surfaces) (SF)	ASCENDO CONSULTING PTE. LTD.
			PUBLIC HYGIENE MAINTENANCE (CRE L1)	BESPOKE SOLUTION TRAINING CONSULTANCY PTE. LTD.
			PERFORM MANUAL CLEANING OF ESCALATORS, TRAVELATORS and LIFT SURFACE (SFw)	CHYE THIAM MAINTENANCE PTE LTD
			PERFORM MANUAL PUBLIC CLEANING (SFw)	CHYE THIAM MAINTENANCE PTE LTD
			CLEAN DRAIN, SCUPPER DRAINS AND DROP-INLET CHAMBERS (SFw)	CHYE THIAM MAINTENANCE PTE LTD
Public Hygiene Maintenance			CLEAN SOLUTIONS PTE LTD	
Perform Cleaning of Public Residential Estates (Manual) (SF)			FOCUS LEARNING CENTRE PTE. LTD.	
(SF) Perform cleaning of public residential estates			FOCUS TRAINING PTE. LTD.	
Perform Cleaning of Public Residential Estates (Manual) (SF)			INTEGRATED TRAINING CONSULTANTS PTE. LTD.	

		Public Hygiene Maintenance (Perform cleaning of public residential estates manual - CLCREM)	NTUC LEARNINGHUB PTE. LTD.
		Perform Manual Public Cleansing Work (2018)	RAMKY CLEANTECH SERVICES PTE. LTD.
		Clean Drains, Scupper Drains and Drop-Inlet Chambers - 2018	RAMKY CLEANTECH SERVICES PTE. LTD.
		Perform Cleaning of Public Residential Estates (Manual) - 2018	RAMKY CLEANTECH SERVICES PTE. LTD.
		L1 Public Hygiene Maintenance - Residential	TRAINING MASTERS WORKFORCE INSTITUTE PTE LTD
		L1 Public Hygiene Maintenance - Commercial	TRAINING MASTERS WORKFORCE INSTITUTE PTE LTD
		Public Hygiene Maintenance-Clean Drain Scupper and Drop Inlet Chambers	VEOLIA ES SINGAPORE INDUSTRIAL PTE. LTD.
		Public Hygiene Maintenance-Perform Manual Public Cleaning Works	VEOLIA ES SINGAPORE INDUSTRIAL PTE. LTD.
Vertical Surface Maintenance	1	Vertical Surface Maintenance (SF)	ASCENDO CONSULTING PTE. LTD.
		Vertical Surface Maintenance (SF)-AOP	ASCENDO CONSULTING PTE. LTD.
		VERTICAL SURFACE MAINTENANCE (CVS L1)	BESPOKE SOLUTION TRAINING CONSULTANCY PTE. LTD.
		Cleaning vertical and ceiling surfaces	BMS ENVIRONMENTAL SERVICES PTE. LTD.
		Cleaning vertical and ceiling surfaces	BMS SPECIALIST TRAINING PTE. LTD.
		Vertical, Horizontal Surfaces, Furniture and Furnishings Maintenance	CENTER FOR COMPETENCY-BASED LEARNING AND DEVELOPMENT PTE. LTD.
		Vertical Surface Maintenance	CENTER FOR COMPETENCY-BASED LEARNING AND DEVELOPMENT PTE. LTD.
		Vertical Surface Maintenance - (AOP)	CENTER FOR COMPETENCY-BASED LEARNING AND DEVELOPMENT PTE. LTD.
		Office Cleaning Skill Pack	CENTER FOR COMPETENCY-BASED LEARNING AND DEVELOPMENT PTE. LTD.
		CLEAN VERTICAL SURFACES, GLASS AND CEILING (SFw)	CHYE THIAM MAINTENANCE PTE LTD
		Clean Vertical Surfaces Glass and Ceiling (SF)	FOCUS LEARNING CENTRE PTE. LTD.
		(SF) Clean vertical surfaces, glass and ceiling	FOCUS TRAINING PTE. LTD.
		Vertical Surface Maintenance (Level 1)	INSKILLS TRAINING PTE. LTD.
		Clean Vertical Surfaces, Glass and Ceiling (SF)	INTEGRATED TRAINING CONSULTANTS PTE. LTD.
		Vertical Surface Maintenance (Clean vertical surfaces glass and ceiling - CLCVS)	NTUC LEARNINGHUB PTE. LTD.
		Vertical Surface Maintenance	RAMKY CLEANTECH SERVICES PTE. LTD.
L1 Vertical Surface Maintenance	TRAINING MASTERS WORKFORCE INSTITUTE PTE LTD		
L1 Vertical Surface Maintenance - AOP	TRAINING MASTERS WORKFORCE INSTITUTE PTE LTD		
Washroom Maintenance	1	Washroom Maintenance (SF) (Blended)	ASCENDO CONSULTING PTE. LTD.
		Washroom Maintenance (SF) - AOP	ASCENDO CONSULTING PTE. LTD.
		Perform Basic Cleaning of Washrooms (SSF)	AVANTA GLOBAL PTE. LTD.
		WASHROOM MAINTENANCE (CW L1)	BESPOKE SOLUTION TRAINING CONSULTANCY PTE. LTD.
		Washroom Maintenance	CENTER FOR COMPETENCY-BASED LEARNING AND DEVELOPMENT PTE. LTD.
		Washroom Cleaning Skill Pack	CENTER FOR COMPETENCY-BASED LEARNING AND DEVELOPMENT PTE. LTD.
		Washroom Maintenance (AOP)	CENTER FOR COMPETENCY-BASED LEARNING AND DEVELOPMENT PTE. LTD.
		PERFORM BASIC CLEANING OF WASHROOM (SFw)	CHYE THIAM MAINTENANCE PTE LTD
		Washroom Maintenance	CLEAN SOLUTIONS PTE LTD
		Perform Basic Cleaning of Washrooms (SF)	FOCUS LEARNING CENTRE PTE. LTD.
		(SF) Perform Basic Cleaning of Washrooms	FOCUS TRAINING PTE. LTD.
		Washroom Maintenance (Level 1)	INSKILLS TRAINING PTE. LTD.

			Perform Basic Cleaning of Washrooms (SF)	INTEGRATED TRAINING CONSULTANTS PTE. LTD.
			Perform Basic Cleaning of Washrooms	ISS FACILITY SERVICES PRIVATE LIMITED
			Washroom Maintenance (Perform basic cleaning of washrooms - CLPBCW)	NTUC LEARNINGHUB PTE. LTD.
			Washroom Maintenance	RAMKY CLEANTECH SERVICES PTE. LTD.
			Washroom Maintenance (Perform Basic Cleaning of Washrooms)	SUN CITY WORKFORCES PTE. LTD.
			Perform basic cleaning of washrooms	TRAINING GURU CONSULTANCY PTE. LTD.
			L1 Washroom Maintenance	TRAINING MASTERS WORKFORCE INSTITUTE PTE LTD
			L1 Washroom Maintenance - AOP	TRAINING MASTERS WORKFORCE INSTITUTE PTE LTD
			Integrated-Perform Basic Cleaning of Hard Floor Surfaces and Washrooms	TRAINING MASTERS WORKFORCE INSTITUTE PTE LTD
Equipment Maintenance	Equipment Maintenance Management	1	Introduction To Digital Technology In Environment Services	INSTITUTE OF TECHNICAL EDUCATION
Stakeholder and Customer Management	Customer Management	1	Customer Management (PQS) (SF)	ASCENDO CONSULTING PTE. LTD.
			Customer Management (PQS) (SF) - AOP	ASCENDO CONSULTING PTE. LTD.
			Customer Management	ATL MAINTENANCE PTE. LTD.
			Provide Quality Services (SSF)	AVANTA GLOBAL PTE. LTD.
			Customer Management (PQS L1)	BESPOKE SOLUTION TRAINING CONSULTANCY PTE. LTD.
			Customer Management	CBM PTE. LTD.
			Customer Management - Provide Quality Service	CENTER FOR COMPETENCY-BASED LEARNING AND DEVELOPMENT PTE. LTD.
			Washroom Cleaning Skill Pack	CENTER FOR COMPETENCY-BASED LEARNING AND DEVELOPMENT PTE. LTD.
			Office Cleaning Skill Pack	CENTER FOR COMPETENCY-BASED LEARNING AND DEVELOPMENT PTE. LTD.
			Customer Management - Provide Quality Services (AOP)	CENTER FOR COMPETENCY-BASED LEARNING AND DEVELOPMENT PTE. LTD.
			PROVIDE QUALITY SERVICES (SFw)	CHYE THIAM MAINTENANCE PTE LTD
			Customer Management	CLEAN SOLUTIONS PTE LTD
			Provide Quality Services	EVERGREEN REFUSE DISPOSAL & CLEANING SERVICES PTE LTD
			CUSTOMER MANAGEMENT	EVERSHINE SERVICES PTE. LTD.
			Provide Quality Service (SF)	FOCUS LEARNING CENTRE PTE. LTD.
			(SF) Provide Quality Service	FOCUS TRAINING PTE. LTD.
			Customer Management (Level 1)	INSKILLS TRAINING PTE. LTD.
			Introduction To Digital Technology In Environment Services	INSTITUTE OF TECHNICAL EDUCATION
			Provide Quality Services (SF)	INTEGRATED TRAINING CONSULTANTS PTE. LTD.
			Customer Management (Provide quality services - CLPQS)	NTUC LEARNINGHUB PTE. LTD.
			Provide Quality Services 2018	RAMKY CLEANTECH SERVICES PTE. LTD.
			Follow Guidelines to Provide Customer Service	ST ELECTRONICS (E-SERVICES) PTE. LTD.
			Customer Management (SFw)	SUN CITY WORKFORCES PTE. LTD.
			Provide quality services	TRAINING GURU CONSULTANCY PTE. LTD.
			L1 Customer Management	TRAINING MASTERS WORKFORCE INSTITUTE PTE LTD
			L1 Customer Management - AOP	TRAINING MASTERS WORKFORCE INSTITUTE PTE LTD
			Customer Management	UEMS SOLUTIONS PTE. LTD.
			Customer Management-Provide Quality Service	VEOLIA ES SINGAPORE INDUSTRIAL PTE. LTD.

Technology Management	Robotics and Automation Application	2	Introduction To Digital Technology In Environment Services	INSTITUTE OF TECHNICAL EDUCATION
Workplace Safety and Health	WSH Culture Development	2	Introduction To Digital Technology In Environment Services	INSTITUTE OF TECHNICAL EDUCATION
	Workplace Safety and Health Practices Implementation	1	Workplace Safety and Health Practices Implementation (SF)	ASCENDO CONSULTING PTE. LTD.
			Workplace Safety and Health Practices Implementation (SF)-AOP	ASCENDO CONSULTING PTE. LTD.
			Comply with Workplace Safety and Health Policies and Procedures (SSF)	AVANTA GLOBAL PTE. LTD.
			Workplace Safety and Health Practices Implementation (WSH L1)	BESPOKE SOLUTION TRAINING CONSULTANCY PTE. LTD.
			Workplace Safety and Health Practices Implementation - (AOP)	CENTER FOR COMPETENCY-BASED LEARNING AND DEVELOPMENT PTE. LTD.
			Workplace Safety and Health Practices Implementation	CENTER FOR COMPETENCY-BASED LEARNING AND DEVELOPMENT PTE. LTD.
			Workplace Safety and Health Practices Implementation	DAY&NIGHT SERVICES PRIVATE LIMITED
			Comply with workplace safety and health policies and procedures	EVERGREEN REFUSE DISPOSAL & CLEANING SERVICES PTE LTD
			Comply with Workplace Safety and Health Policies and Procedures (SF)	FOCUS LEARNING CENTRE PTE. LTD.
			Apply Workplace Safety and Health Practices (SF)	FOCUS LEARNING CENTRE PTE. LTD.
			Comply with Workplace Safety and Health Policies and Procedures (SF)	INTEGRATED TRAINING CONSULTANTS PTE. LTD.
			Introduction To Digital Technology In Environment Services	INSTITUTE OF TECHNICAL EDUCATION
			Comply with Workplace Safety and Health Policies and Procedures	ISS FACILITY SERVICES PRIVATE LIMITED
			Workplace Safety and Health Practices Implementation (Comply with workplace safety and health policies and procedures - CLWSHO)	NTUC LEARNINGHUB PTE. LTD.
			Workplace Safety and Health Practices Implementation	ST ELECTRONICS (E-SERVICES) PTE. LTD.
			L1 Workplace Safety & Health Practices Implementation	TRAINING MASTERS WORKFORCE INSTITUTE PTE LTD
			L1 Workplace Safety & Health Practices Implementation - AOP	TRAINING MASTERS WORKFORCE INSTITUTE PTE LTD
			Workplace Safety and Health Practices Implementation	VEOLIA ES SINGAPORE INDUSTRIAL PTE. LTD.

For Generic Skills and Competencies (GSCs) programme listing, please refer to Section (v) (c) - View the Training Programmes for Generic Skills and Competencies (GSCs). Click this link to access the section.