

## Skills Framework for Environmental Services

Programmes that broaden or deepen specific skills and knowledge  
for the various job roles in the sector

**Pest Management**

**Job Role:  
Pest Control Supervisor**

Full Qualification Programmes	Providers
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Technical Skills and Competencies (TSC)			Modular Programmes	Providers
Category	Title	Proficiency Level		
Business Management	Risk Management and Administration	Level 3	Project Management and Supervision	Institute of Technical Education
People Development	Effectiveness Management	Level 3	Chemical Cleaning Handling and Effectiveness Management (SF)	ASCENDO CONSULTING PTE. LTD.
			Demonstrate and Apply Understanding of Cleaning Methods and Processes (SSF)	AVANTA GLOBAL PTE. LTD.
			Composite Course: Demonstrate and Apply Understanding of Cleaning Methods and Processes and Cleaning Chemicals (SSF)	AVANTA GLOBAL PTE. LTD.
			EFFECTIVENESS MANAGEMENT (DCMP L3)	BESPOKE SOLUTION TRAINING CONSULTANCY PTE. LTD.
			Effectiveness Management	CENTER FOR COMPETENCY-BASED LEARNING AND DEVELOPMENT PTE. LTD.
			Chemical Cleaning Handling - Demonstrate and apply understanding of chemicals, methods and processes	CENTER FOR COMPETENCY-BASED LEARNING AND DEVELOPMENT PTE. LTD.
			Demonstrate and Apply Understanding of Cleaning Chemicals, Cleaning Methods and Processes (SF)	FOCUS LEARNING CENTRE PTE. LTD.
			(SF) Implement Work Plans and Monitor Performance	FOCUS TRAINING PTE. LTD.
			Demonstrate and Apply Understanding of Cleaning Methods and Processes (SF)	INTEGRATED TRAINING CONSULTANTS PTE. LTD.
			Implement Work Plans and Monitor Performance (SF)	INTEGRATED TRAINING CONSULTANTS PTE. LTD.
			Project Management and Supervision	Institute of Technical Education
			Effectiveness Management (Demonstrate and apply understanding of cleaning methods and process - CLDAU)	NTUC LEARNINGHUB PTE. LTD.
			Facilitate personal and team effectiveness by working in teams effectively and to improve the organisation's performance	ST ELECTRONICS (E-SERVICES) PTE. LTD.
			L3 Effectiveness Management	TRAINING MASTERS WORKFORCE INSTITUTE PTE LTD
Integrated-Demonstrate and Apply Understanding of Cleaning Chemicals, Methods and Processes	TRAINING MASTERS WORKFORCE INSTITUTE PTE LTD			
Pest Management Operations	Pest Behavioural Management	Level 3	Joint ITE-NEA Certificate in Pest Management	Institute of Technical Education
			Certificate in Integrated Pest Management	Republic Polytechnic
			Fundamental Course on Vector Management and Control	Singapore Polytechnic
			Environmental Control Officer (ECO)	Singapore Polytechnic
	Pest Control Detection and Monitoring Application	Level 3	Joint ITE-NEA Certificate in Pest Management	Institute of Technical Education
			Certificate in Integrated Pest Management	Republic Polytechnic
			Fundamental Course on Vector Management and Control	Singapore Polytechnic
			Environmental Control Officer (ECO)	Singapore Polytechnic
	Pest Control Site Assessment and Analysis	Level 3	Joint ITE-NEA Certificate in Pest Management	Institute of Technical Education
			Certificate in Integrated Pest Management	Republic Polytechnic
			Environmental Control Officer (ECO)	Singapore Polytechnic
	Pest Disposal Management	Level 3	Joint ITE-NEA Certificate in Pest Management	Institute of Technical Education

			Certificate in Integrated Pest Management	Republic Polytechnic
	Pesticide Application	Level 3	Joint ITE-NEA Certificate in Pest Management	Institute of Technical Education
			Certificate in Integrated Pest Management	Republic Polytechnic
			Fundamental Course on Vector Management and Control	Singapore Polytechnic
			Environmental Control Officer (ECO)	Singapore Polytechnic
Stakeholder and Customer Management	Customer Management	Level 3	Customer Management (Supervise Service Operations) (SF)	ASCENDO CONSULTING PTE. LTD.
			Customer Management (SSF)	AVANTA GLOBAL PTE. LTD.
			CUSTOMER MANAGEMENT (SSO L3)	BESPOKE SOLUTION TRAINING CONSULTANCY PTE. LTD.
			Customer Management - Supervise Service Operation	CENTER FOR COMPETENCY-BASED LEARNING AND DEVELOPMENT PTE. LTD.
			Supervise Service Operations (SF)	FOCUS LEARNING CENTRE PTE. LTD.
			(SF) Supervise Service Operations	FOCUS TRAINING PTE. LTD.
			Supervise Service Operations (SF)	INTEGRATED TRAINING CONSULTANTS PTE. LTD.
			Customer Management (Supervise service operations - CLSSO)	NTUC LEARNINGHUB PTE. LTD.
			Collaborate with customers to achieve service outcomes	ST ELECTRONICS (E-SERVICES) PTE. LTD.
	L3 Customer Management	TRAINING MASTERS WORKFORCE INSTITUTE PTE LTD		
	Stakeholder Management	Level 3	STAKEHOLDER MANAGEMENT (SSCS L3)	BESPOKE SOLUTION TRAINING CONSULTANCY PTE. LTD.
			Manage and Supervise Cleaning Activities	BMS ENVIRONMENTAL SERVICES PTE. LTD.
			Manage and Supervise Cleaning Activities	BMS SPECIALIST TRAINING PTE. LTD.
			Stakeholder Management	CENTER FOR COMPETENCY-BASED LEARNING AND DEVELOPMENT PTE. LTD.
			SCHEDULE AND SUPERVISE CLEANING SERVICES (SFw)	CHYE THIAM MAINTENANCE PTE LTD
			Schedule and Supervise Cleaning Services (SF)	FOCUS LEARNING CENTRE PTE. LTD.
			Schedule and Supervise Cleaning Services (SF)	INTEGRATED TRAINING CONSULTANTS PTE. LTD.
			Stakeholder Management (Schedule and supervise cleaning services - CLSSCS)	NTUC LEARNINGHUB PTE. LTD.
			L3 Stakeholder Management	TRAINING MASTERS WORKFORCE INSTITUTE PTE LTD
StakeHolder Management-Schedule and Supervise Cleaning Services			VEOLIA ES SINGAPORE INDUSTRIAL PTE. LTD.	

For Generic Skills and Competencies (GSCs) programme listing, please refer to Section (v) (c) - View the Training Programmes for Generic Skills and Competencies (GSCs). Click this link to access the section.