

## Skills Framework for Environmental Services

Programmes that broaden or deepen specific skills and knowledge  
for the various job roles in the sector

**Pest Management**

|   |                  |
|---|------------------|
| <b>Job Role:</b><br><b>Pest Control Manager</b> |                  |
| <b>Full Qualification Programmes</b>            | <b>Providers</b> |
| -   | -                |

| Technical Skills and Competencies (TSC)                                    |  |                                      | Modular Programmes  | Providers   |                                   |
|--|--|--------------------------------------|---|---|-----------------------------------|
| Category   | Title  | Proficiency Level                    |   |   |                                   |
| Business Management  | Business Development   | Level 4                              | Research and Analyse Business Opportunities                                       | Capelle Academy Pte Ltd.                                |                                   |
|  |  |                                      | The Sales Strategist  | ODE Consulting Pte. Ltd                                 |                                   |
|  |  |                                      | A Business Mindset!   | TLG Holding Pte Ltd.                                    |                                   |
|  | Financial Management   | Level 4                              | Manage Finance  | AAARYA BUSINESS COLLEGE PTE. LTD.                       |                                   |
| People Development   | Effectiveness Management   | Level 4                              | Improve Operational Effectiveness   | AAARYA BUSINESS COLLEGE PTE. LTD.                       |                                   |
|  | Learning and Development   | Level 4                              | Manage Training   | Ascott International Management (2001) Pte Ltd          |                                   |
|  |  |                                      | Manage Training   | Avanta Academy Pte Ltd                                  |                                   |
|  |  |                                      | Business Essentials: Evidence-Based Talent Management                             | Singapore Management University                         |                                   |
|  |  |                                      | Business Essentials: Human Capital and Business Success                           | Singapore Management University                         |                                   |
|  |  |                                      | International HRM Series: Global Trends, Mobility Management and Rewards Strategy | Singapore Management University                         |                                   |
|  |  |                                      | Middle Managers' Role in Strategy Implementation - The Lynchpin of Success        | Singapore Management University                         |                                   |
|  |  |                                      | Level 5   | Business Essentials: Evidence-Based Talent Management   | Singapore Management University   |
|  |  |                                      |   | Business Essentials: Human Capital and Business Success | Singapore Management University   |
|  | International HRM Series: Global Trends, Mobility, Management and Rewards Strategy | Singapore Management University      |   |   |                                   |
| Middle Managers' Role in Strategy Implementation - The Lynchpin of Success | Singapore Management University  |                                      |   |   |                                   |
| Pest Control Management  | Pest Behavioural Management  | Level 4                              | Environmental Control Officer (ECO)   | Singapore Polytechnic                                   |                                   |
|  |  |                                      | Fundamental Course on Vector Management and Control                               | Singapore Polytechnic                                   |                                   |
|  | Pest Control Detection and Monitoring Application                                  | Level 4                              | Environmental Control Officer (ECO)   | Singapore Polytechnic                                   |                                   |
|  |  |                                      | Fundamental Course on Vector Management and Control                               | Singapore Polytechnic                                   |                                   |
|  | Pest Control Site Assessment and Analysis  | Level 4                              | Fundamental Course on Vector Management and Control                               | Singapore Polytechnic                                   |                                   |
|  | Productivity   | Process Improvement and Optimisation | Level 4   | Improve Process Optimisation                            | AAARYA BUSINESS COLLEGE PTE. LTD. |
| Stakeholder and Customer Management  | Customer Management  | Level 4                              | Manage Customers  | AAARYA BUSINESS COLLEGE PTE. LTD.                       |                                   |
| Workplace Safety and Health Management                                     | Workplace Safety and Health Practices Implementation                               | Level 3                              | Maintain Workplace Safety and Health Policies and Procedures                      | AVANTA GLOBAL PTE. LTD.                                 |                                   |

For Generic Skills and Competencies (GSCs) programme listing, please refer to Section (v) (c) - View the Training Programmes for Generic Skills and Competencies (GSCs). Click this link to access the section.