

**SKILLS FRAMEWORK FOR ENVIRONMENTAL SERVICES
TECHNICAL SKILLS & COMPETENCIES (TSC) REFERENCE DOCUMENT**

TSC Category	Business Management					
TSC	Risk Management and Administration					
TSC Description	Identify, assess and prioritise risks and apply resources to mitigate risks and impact of incidents					
TSC Proficiency Description	Level 1	Level 2	Level 3	Level 4	Level 5	Level 6
	EVS-LDR-1004-1.1	EVS-LDR-2004-1.1	EVS-LDR-3004-1.1	EVS-LDR-4004-1.1	EVS-LDR-5004-1.1	EVS-LDR-6004-1.1
	Apply the organisation's risk management processes	Respond to the organisation's risk management processes and identify risks in compliance to policies, standards and operational processes	Maintain and review the organisation's risk management processes to ensure compliance to policies, standards and operational processes	Develop the organisation's enterprise risk management framework to ensure compliance to policies, standards and operational processes	Evaluate the organisation's enterprise risk management framework to ensure compliance to policies, standards and operational processes	Transform the organisation's risk management framework ensure that systems are constantly refreshed
Knowledge	<ul style="list-style-type: none"> Risk management process Components of risk management plans Risk response activities Risk management outcomes Types of risk management records Best practices in risk management principles and guidelines 	<ul style="list-style-type: none"> Risk management process Relevant risk management policies Code of Practice in Workplace Safety and Health (WSH) in relation to risk management Components of risk management plans Risk response activities Risk management outcomes Types of risk management records 	<ul style="list-style-type: none"> Relevant risk management policies Internal risk controls Code of Practice in Workplace Safety and Health (WSH) in relation to risk management Risk management process Components of risk management plans Risk response activities Risk management outcomes 	<ul style="list-style-type: none"> Relevant risk management policies and industry regulations Enterprise risk analysis process Economic risk factors and hierarchy of risk controls Risk management process Components of risk management plans Risk response activities Risk management outcomes Types of risk management records Relevant stakeholders 	<ul style="list-style-type: none"> Risk assessment and business impact modelling Risk management process Components of risk management plans Risk response activities Risk management outcomes Types of risk management records Relevant stakeholders in risk management process Components of risk management policy 	<ul style="list-style-type: none"> Business risk impact analysis and strategy Risk management process Components of risk management plans Risk management outcomes Components of risk management policy Process of establishing organisation's context for risk management process
Abilities	<ul style="list-style-type: none"> Follow the risk controls as prescribed in the organisation's internal risk policies Carry out daily risk assessment checks Flag instances where risk is present in compliance to the internal risk processes Escalate instances according to escalation hierarchy 	<ul style="list-style-type: none"> Support the implementation of organisation's risk management processes Conduct regular checks and to identify risk in compliance to internal risk processes Recommend changes in compliance and/or regulatory requirements regularly to proactively manage risk impact on compliance operations 	<ul style="list-style-type: none"> Implement organisation's risk management framework and policies Perform standard and established risk management and compliance administrative activities Implement changes in compliance and/or regulatory requirements regularly to proactively manage risk impact on compliance operations Monitor the organisation's risk management systems 	<ul style="list-style-type: none"> Develop an enterprise risk management framework for the organisation Develop risk mitigation plans Develop internal control systems to ensure business continuity in times of incident and/or crisis Review incident and/or crisis management plans regularly to reduce gaps Analyse risk factors that can impact and disrupt the organisation's business operations 	<ul style="list-style-type: none"> Formulate an enterprise risk management framework for the organisation incorporating leading risk management practices Evaluate the adoption of risk mitigation plans throughout the organisation Review the use of internal control systems to ensure business continuity in times of incident and/or crisis Review changes in compliance and/or regulatory requirements 	<ul style="list-style-type: none"> Establish a culture in application of risk management in the organisation, Setting parameters of the enterprise risk appetite, risk tolerance and the organisation's risk management philosophy Ensure the risk management framework for the organisation incorporating leading risk management practices and shaping the organisation's

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			<ul style="list-style-type: none"> • Perform health and safety risk assessment checks 	<ul style="list-style-type: none"> • Support the review the organisation's risk management systems on an ongoing basis 	<p>taking to proactively manage risk impact on compliance operations</p> <ul style="list-style-type: none"> • Formulate the organisation's risk management systems • Allocate resources to drive the effectiveness • Review the organisation's risk management systems on an ongoing basis 	<p>strategy to incorporate the risk elements</p> <ul style="list-style-type: none"> • Ensure the risk mitigation plan to proactively evaluate risk factors and anticipate disaster scenarios that can have trade impact, disrupts the organisation's operations • Anticipate global, political, technological and social trends that will impact the organisation ongoing review of the risk tolerance • Ensure the risk management framework stay relevant and provide value creation opportunities
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