

SKILLS FRAMEWORK FOR ENVIRONMENTAL SERVICES SKILLS MAP – PEST CONTROL WORKER					
Sector	Environmental Services				
Track	Pest Management				
Occupation	Pest Controller				
Job Role	Pest Control Worker				
Job Role Description	<p>The Pest Control Worker supports and executes pest management work in accordance with instructions and under supervision. He/She is responsible for pest management tasks such as assisting in preparation of work site, and in the application of various pest management mitigation and prevention methods, pest disposal and to reinstate premises from pest infestation.</p> <p>He performs mainly manual tasks as well as use tools, equipment and automation technology to aid in pest management work. He carries out his work indoors and/or outdoors, and is required to comply with safety procedures and protocols given the hazards involved with pests, chemicals, work environment and implications to the general public.</p> <p>He should be physically fit, task-oriented and cooperative with other team members to complete the allocated work.</p>				
Critical Work Functions, Key Tasks and Performance Expectations	Critical Work Functions	Key Tasks	Performance Expectations (For legislated / regulated occupations)		
				Handle tools and equipment	Adhere to applicable workplace safety and health (WSH) regulations and usage of personal protective equipment (PPE)
	Perform safety and functionality checks on tools and equipment				
	Carry out maintenance of tools and equipment				
	Operate automated equipment to aid in pest management work				
	Report on tools and equipment to be replaced due to performance or safety considerations				
	Execute pest management services	Carry out pest management work under supervision			
		Prepare work site areas for pest management work			
		Assist in the application of chemical and/or non-chemical based pest management and treatment within work site area under supervision			
		Assist in application of preventive measures to counter pest infestation			

		Assist in site assessment to determine scope of work		
		Carry out pest disposal and reinstate work site		
		Report treatment issues and challenges to the appropriate person		
	Handle incidents	Respond to incidents and emergencies as directed		
		Report operational abnormalities to the appropriate person		
Skills and Competencies	Technical Skills and Competencies		Generic Skills and Competencies	
	Customer Management	Level 1	Communication	Basic
	Equipment Maintenance Management	Level 1	Interpersonal Skills	Basic
	Incident and Accident Investigation	Level 2	Service Orientation	Basic
	Pest Control Detection and Monitoring Application	Level 1	Teamwork	Basic
	Pest Control Site Assessment and Analysis	Level 1	Lifelong Learning	Basic
	Pest Disposal Management	Level 1		
	Pesticide Application	Level 1		
	Workplace Safety and Health Culture Development	Level 2		
	Workplace Safety and Health Practices Implementation	Level 1		
Programme Listing	For a list of Training Programmes available for the Environmental Services sector, please visit: www.skillsfuture.sg/skills-framework/environmental-services			

The information contained in this document serves as a guide.