

## Skills Framework for Engineering Services

Programmes that broaden or deepen specific skills and knowledge  
for the various job roles in the sector

### Project Financing

**Job Role:**  
**Senior Executive (Project Financing)**

Full Qualification Programmes	Providers
Nil	Nil

Technical Skills and Competencies (TSC)			Modular Programmes	Providers
Category	Title	Proficiency Level		
Business and Organisational Management	Continuous Improvement Management	4	Supervise Work Improvement Processes (Blended)	Electronics Industries Training Centre
			Supervise Work Improvement Processes (SC/SAP)	Institute of Process Industry (IPI) - A Division of ASPRI
			Supervise Work Improvement Processes	KAPLAN PROFESSIONAL
			Supervise Work Improvement Processes	KAPLAN PROFESSIONAL
			WSQ Mfg - Supervise Work Improvement Processes	LIGHTHOUSE GLOBAL TRAINING AND CONSULTANCY PTE. LTD.
			Supervise Work Improvement Process (SC & SAP)	NTUC LEARNINGHUB PTE. LTD.
			Supervise Work Improvement Processes	SERVICE QUALITY CENTRE PTE. LTD.
			Supervise Work Improvement Processes	SIA ENGINEERING COMPANY LIMITED
			Supervise Work Improvement Processes	Singapore Institute of Materials Management
			Supervise Work Improvement Processes (SC/SAP)	SINGAPORE NATIONAL EMPLOYERS FEDERATION
			Supervise Work Improvement Processes	SMF CENTRE FOR CORPORATE LEARNING PTE. LTD.
			Supervise Work Improvement Processes	SMF CENTRE FOR CORPORATE LEARNING PTE. LTD.
			Supervise Work Improvement Processes (SC & SAP)	SP TRAINING AND CONSULTANCY COMPANY PTE. LTD.
			Supervise Work Improvement Processes (SC/SAP)	SSA ACADEMY PTE. LTD.
			Supervise Work Improvement Processes	TEXTILE AND FASHION INDUSTRY TRAINING CENTRE PTE LTD
Supervise Work Improvement Processes	TRAINING VISION INSTITUTE PTE. LTD.			
Project Management	Programme Management	3	Plan and Manage Project Management	Singapore Polytechnic

Generic Skills and Competencies (GSC)		Modular Programmes	Providers
Title	Proficiency Level		
		24hrs - ICDL Perform Advanced Spreadsheet Functions (Excel 2010 Advanced)	@ASK Training Pte Ltd
		Microsoft Advance Excel 2007	3L Consultancy Pte Ltd
		Perform Advanced Database Functions(2010)	3L Consultancy Pte Ltd
		Perform Advanced Word Processing Functions 24hrs	Absolute Kinetics Consultancy Pte Ltd
		Perform Advanced Word Processing Functions	Absolute Kinetics Consultancy Pte Ltd
		Perform Advanced Spreadsheet Functions 24 hrs	Absolute Kinetics Consultancy Pte Ltd
		Perform Advanced Spreadsheet Functions	Absolute Kinetics Consultancy Pte Ltd
		Perform Project Planning Functions	Absolute Kinetics Consultancy Pte Ltd
		Perform Online Collaboration	Absolute Kinetics Consultancy Pte Ltd
		WSQ ICDL Microsoft Excel 2013 Advanced (2 days)	Avantus Training Private Limited
		ICDL Module 4: ES WSQ - Perform Advanced Spreadsheet Functions (Microsoft Excel 2010)	Avantus Training Private Limited
		WSQ.ICDL ADOBE PHOTOSHOP CS6	Avantus Training Private Limited
		WSQ.ICDL Microsoft Project 2010	Avantus Training Private Limited
		WSQ.ICDL Microsoft PowerPoint 2013 Advanced	Avantus Training Private Limited
		WSQ.ICDL Microsoft Word 2013 Advanced (2 days)	Avantus Training Private Limited
		ICDL Module 3: ES WSQ - Perform Advanced Word Processing Functions (Microsoft Word 2010)	Avantus Training Private Limited
		WSQ ICDL Adobe Dreamweaver CS6	Avantus Training Private Limited
		WSQ ICDL Microsoft Access 2010 Advanced	Avantus Training Private Limited
		WSQ ICDL Microsoft Project 2013	Avantus Training Private Limited
		Perform Advanced Word Processing	Centre For Employability Skills (CES)
		Perform Advanced Spreadsheet Functions	Centre For Employability Skills (CES)
		Perform Advanced Database Functions	Centre For Employability Skills (CES)
		Perform Advanced Presentation Functions	Centre For Employability Skills (CES)
		Perform Online Collaboration (16 hrs) (ICDL Certification Module: Online Collaboration)	Comat Training Services Pte Ltd
		ICDL Module 5 : ES WSQ - Perform Advanced Database Functions (Microsoft Access 2003) - Supervisory Level	Comat Training Services Pte Ltd
		ICDL Module 6: ES WSQ - Perform Advanced Presentation Functions (Microsoft PowerPoint 2003) - Supervisory Level	Comat Training Services Pte Ltd
		ICDL Module 6: ES WSQ - Perform Advanced Presentation Functions (Microsoft PowerPoint 2003 Fast Track) - Supervisory Level	Comat Training Services Pte Ltd

ICDL Module 6: ES WSQ - Perform Advanced Presentation Functions (Microsoft PowerPoint 2007 Fast Track) - Supervisory Level	Comat Training Services Pte Ltd
ICDL Module 3 : ES WSQ - Perform Advanced Word Processing Functions (Microsoft Word 2013)	Comat Training Services Pte Ltd
Perform Image Editing Functions (Gimp - 24 hrs) (ICDL Certification Module: Image Editing)	Comat Training Services Pte Ltd
Perform Image Editing Functions (Adobe Photoshop - 24 hrs) (ICDL Certification Module: Image Editing)	Comat Training Services Pte Ltd
Perform Web Editing Functions (MS Expression - 24 hrs) (ICDL Certification Module: Web Editing)	Comat Training Services Pte Ltd
Perform Web Editing Functions (Kompozer - 24 hrs) (ICDL Certification Module: Web Editing)	Comat Training Services Pte Ltd
Perform Web Editing Functions (Adobe Dreamweaver - 24 hrs) (ICDL Certification Module: Web Editing)	Comat Training Services Pte Ltd
Perform Project Planning Functions (Openproj -16 hrs) (ICDL Certification Module: Project Planning)	Comat Training Services Pte Ltd
Perform Project Planning Functions (MS Project 2010 - 16 hrs) (ICDL Certification Module: Project Planning)	Comat Training Services Pte Ltd
ICDL Module 6: ES WSQ - Perform Advanced Presentation Functions (Microsoft PowerPoint 2007)	Comat Training Services Pte Ltd
ICDL Module 3 : ES WSQ - Perform Advanced Word Processing Functions (Microsoft Word 2003)	Comat Training Services Pte Ltd
ICDL Module 3: ES WSQ - Perform Advanced Word Processing Functions (Microsoft Word 2003 Fast Track)	Comat Training Services Pte Ltd
ICDL Module 3 : ES WSQ - Perform Advanced Word Processing Functions (Microsoft Word 2007 Fast Track)	Comat Training Services Pte Ltd
ICDL Module 3: ES WSQ - Perform Advanced Word Processing Functions (Microsoft Word 2010 Fast Track)	Comat Training Services Pte Ltd
ICDL Module 3: ES WSQ - Perform Advanced Word Processing Functions (Microsoft Word 2013 Fast Track)	Comat Training Services Pte Ltd
ICDL Module 4: ES WSQ - Perform Advanced Spreadsheet Functions (Microsoft Excel 2007 Fast Track)	Comat Training Services Pte Ltd
ICDL Module 4: ES WSQ - Perform Advanced Spreadsheet Functions (Microsoft Excel 2003 Fast Track)	Comat Training Services Pte Ltd
ICDL Module 4: ES WSQ - Perform Advanced Spreadsheet Functions (Microsoft Excel 2007)	Comat Training Services Pte Ltd
ICDL Module 4: ES WSQ - Perform Advanced Spreadsheet Functions (Microsoft Excel 2010 Fast Track)	Comat Training Services Pte Ltd
ICDL Module 4: ES WSQ - Perform Advanced Spreadsheet Functions (Microsoft Excel 2003)	Comat Training Services Pte Ltd
ICDL Module 4: ES WSQ - Perform Advanced Spreadsheet Functions (Microsoft Excel 2010)	Comat Training Services Pte Ltd
ICDL Module 4: ES WSQ - Perform Advanced Spreadsheet Functions (Microsoft Excel 2013)	Comat Training Services Pte Ltd
ICDL Module 4: ES WSQ - Perform Advanced Spreadsheet Functions (Microsoft Excel 2013 Fast Track)	Comat Training Services Pte Ltd
ICDL Module 5: ES WSQ - Perform Advanced Database Functions (Microsoft Access 2007 Fast Track)	Comat Training Services Pte Ltd
ICDL Module 5 - ES WSQ - Perform Advanced Database Functions (Microsoft Access 2010 Fast Track)	Comat Training Services Pte Ltd
ICDL Module 5 : ES WSQ - Perform Advanced Database Functions (Microsoft Access 2007)	Comat Training Services Pte Ltd
ICDL Module 5: ES WSQ - Perform Advanced Database Functions (Microsoft Access 2003 Fast Track)	Comat Training Services Pte Ltd
ICDL Module 5: ES WSQ - Perform Advanced Database Functions (Microsoft Access 2013 Fast Track)	Comat Training Services Pte Ltd
ICDL Module 6: ES WSQ - Perform Advanced Presentation Functions (Microsoft PowerPoint 2007 Fast Track)	Comat Training Services Pte Ltd
ICDL Module 6: ES WSQ - Perform Advanced Presentation Functions (Microsoft PowerPoint 2010 Fast Track)	Comat Training Services Pte Ltd
ICDL Module 6: ES WSQ - Perform Advanced Presentation Functions (Microsoft PowerPoint 2003 Fast Track)	Comat Training Services Pte Ltd
ICDL Module 6: ES WSQ - Perform Advanced Presentation Functions (Microsoft PowerPoint 2013 Fast Track)	Comat Training Services Pte Ltd
ICDL Module 5: ES WSQ - Perform Advanced Database Functions (Microsoft Access 2010)	Comat Training Services Pte Ltd
ICDL Module 6: ES WSQ - Perform Advanced Presentation Functions (Microsoft PowerPoint 2010)	Comat Training Services Pte Ltd
Manage Online Information (16 hrs) (ICDL Certification Module: Managing Online Information)	Comat Training Services Pte Ltd
03 days - Advanced Word 2010 - 24 hrs (Perform Advanced Word Processing Functions) (ICDL Cert Module)	Genetic Computer School Pte Ltd
03 days - (Advanced Word 2013 - 24 hrs) - Perform Advanced Word Processing Functions (ICDL Certification)	Genetic Computer School Pte Ltd
03 days - Advanced Excel 2010 - 24 hrs (Perform Advanced Spreadsheet Functions) (ICDL Cert Module)	Genetic Computer School Pte Ltd
03 days - (Advanced Excel 2013 - 24 hrs) Perform Advanced Spreadsheet Functions (ICDL Certification)	Genetic Computer School Pte Ltd
03 days - Advanced Access 2010 - 24 hrs (Perform Advanced Database Functions) (ICDL Cert Module)	Genetic Computer School Pte Ltd
03 days - (Advanced Access 2013 - 24 hrs) - Perform Advanced Database Functions (ICDL Certification)	Genetic Computer School Pte Ltd
03 days - Advanced PowerPoint 2010 - 24 hrs (Perform Advanced Presentations Functions) (ICDL Cert Module)	Genetic Computer School Pte Ltd
03 days - (Advanced PowerPoint 2013 - 24 hrs) Perform Advanced Presentation Functions (ICDL Certification)	Genetic Computer School Pte Ltd
ES WSQ - 2 days - GIMP - 17 hrs (Perform Image Editing Functions) (ICDL Certification Module 9 : Image Editing)	Genetic Computer School Pte Ltd
03 days - Adobe Photoshop CS6 - 24 hrs (Perform Image Editing Functions) (ICDL Certification Module 9 : Image Editing)	Genetic Computer School Pte Ltd
03 days - Adobe Dreamweaver CS6 - 24 hrs (Perform Web Editing Functions) (ICDL Certification Module 10 : Web Editing)	Genetic Computer School Pte Ltd
ES WSQ - 2 Days - Open Project - 16 hrs (Perform Project Planning Functions) (ICDL Certification Module 13 : Project Planning)	Genetic Computer School Pte Ltd
02 days - Microsoft Project 2010 - 16 hrs (Perform Project Planning Functions) (ICDL Cert Module 13 : Project Planning)	Genetic Computer School Pte Ltd
02 days - Managing Online Information (16 hrs) (ICDL Certification)	Genetic Computer School Pte Ltd
03 days - Perform Online Collaboration (24 hrs) (ICDL Certification)	Genetic Computer School Pte Ltd
ICDL Module 3: ES WSQ - Perform Advanced Word Processing Functions (Microsoft Word 2003)	GNS School
ICDL Module 4: ES WSQ - Perform Advanced Spreadsheet Functions (Microsoft Excel 2010)	GNS School
ICDL Module 4: ES WSQ - Perform Advanced Spreadsheet Functions (Microsoft Excel 2003)	GNS School
ICDL Module 5: ES WSQ - Perform Advanced Database Functions (Microsoft Access 2010)	GNS School
ICDL Module 5: ES WSQ - Perform Advanced Database Functions (Microsoft Access 2003)	GNS School
ICDL Module 6: ES WSQ - Perform Advanced Presentation Functions (Microsoft PowerPoint 2010)	GNS School
ICDL Module 6: ES WSQ - Perform Advanced Presentation Functions (Microsoft PowerPoint 2003)	GNS School

Digital Literacy

Intermediate

Advanced Microsoft Word 2010 Certification (3 Days)	Intellisoft Training Pte Ltd
Advanced Microsoft Word 2013 Certification (3 Days)	Intellisoft Training Pte Ltd
Advanced Excel 2010 Certification (3 Days) (ICDL Perform Advanced Spreadsheet Functions)	Intellisoft Training Pte Ltd
Advanced Microsoft Access 2010 Certification (3 Days)	Intellisoft Training Pte Ltd
Advanced Microsoft PowerPoint 2010 Certification (3 Days)	Intellisoft Training Pte Ltd
Advanced Microsoft PowerPoint 2013 Certification (3 Days)	Intellisoft Training Pte Ltd
Adobe Photoshop Certification (3 Days)	Intellisoft Training Pte Ltd
Adobe Dreamweaver Certification	Intellisoft Training Pte Ltd
ES-FSI-301G-1 Perform Advanced Word Processing Functions	Kaplan Professional
ES-FSI-301G-1 Perform Advanced Word Processing Functions (16hrs)	Kaplan Professional
ES-FSI-302G-1 Perform Advanced Spreadsheet Functions	Kaplan Professional
ES-FSI-302G-1 Perform Advanced Spreadsheet Functions (16hrs)	Kaplan Professional
ES-FSI-303G-1 Perform Advanced Database Functions	Kaplan Professional
ES-FSI-303G-1 Perform Advanced Database Functions (16hrs)	Kaplan Professional
ES-FSI-304G-1 Perform Advanced Presentation Functions	Kaplan Professional
ES-FSI-304G-1 Perform Advanced Presentation Functions (16hrs)	Kaplan Professional
ES-FSI-305G-1-Perform Image Editing Functions (Gimp - 24 hrs) (ICDL Certification Module: Image Editing)	Kaplan Professional
ES-FSI-305G-1 - Perform Image Editing Functions (Adobe Photoshop 24 hrs) (ICDL Certification Module: Image Editing)	Kaplan Professional
ES-FSI-306G-1-Perform Web Editing Functions (Kompozer - 24 hrs) (ICDL Certification Module: Web Editing)	Kaplan Professional
ES-FSI-306G-1-Perform Web Editing Functions (MS Expression - 24 hrs) (ICDL Certification Module: Web Editing)	Kaplan Professional
ES-FSI-306G-1-Perform Web Editing Functions (Adobe Dreamweaver - 24 hrs) (ICDL Certification Module: Web Editing)	Kaplan Professional
ES-FSI-307G-1-Perform Project Planning Functions (Openproj – 16 hrs) (ICDL Certification Module: Project Planning)	Kaplan Professional
ES-FSI-307G-1-Perform Project Planning Functions (MS Project 2010 16 hrs) (ICDL Certification Module: Project Planning)	Kaplan Professional
ES-FSI-308G-1 Manage Online Information	Kaplan Professional
ES-FSI-309G-1 Perform Online Collaboration	Kaplan Professional
ES-FSI-401G-1 Use ICT for Knowledge Management	Kaplan Professional
ES-FSI-402G-1 Apply Workplace ICT	Kaplan Professional
Perform Advanced Word Processing Functions 2010 (Standard Courseware)	Mendaki Social Enterprise Network Singapore Pte Ltd
Perform Advanced Word Processing Functions 2013 (Standard Courseware)	Mendaki Social Enterprise Network Singapore Pte Ltd
Perform Advanced Spreadsheet Functions 2010 (Standard Courseware)	Mendaki Social Enterprise Network Singapore Pte Ltd
Perform Advanced Spreadsheet Functions 2013 (Standard Courseware)	Mendaki Social Enterprise Network Singapore Pte Ltd
Perform Advanced Presentation Functions 2010 (Standard Courseware)	Mendaki Social Enterprise Network Singapore Pte Ltd
Perform Advanced Presentation Functions 2013 (Standard Courseware)	Mendaki Social Enterprise Network Singapore Pte Ltd
Perform Advanced Word Processing Functions	Nanyang Polytechnic
Perform Advanced Spreadsheet Functions	Nanyang Polytechnic
Perform Advanced Word Processing Functions (Office 2010 Standard Courseware).	NTUC LearningHub Pte Ltd
Perform Advanced Word Processing Functions (Office 2013 Standard Courseware)	NTUC LearningHub Pte Ltd
Perform Advanced Spreadsheet Functions (Office 2010 Standard Courseware).	NTUC LearningHub Pte Ltd
Perform Advanced Spreadsheet Functions (Office 2013 Standard Courseware)	NTUC LearningHub Pte Ltd
Perform Advanced Database Functions (Office 2010 Standard Courseware).	NTUC LearningHub Pte Ltd
Perform Advanced Database Functions (Office 2013 Standard Courseware)	NTUC LearningHub Pte Ltd
Perform Advanced Presentation Functions (Office 2010 Standard Courseware).	NTUC LearningHub Pte Ltd
Perform Advanced Presentation Functions (Office 2013 Standard Courseware)	NTUC LearningHub Pte Ltd
Perform Image Editing Functions (Adobe Photoshop – 24 hrs) (ICDL Certification Module: Image Editing)	NTUC LearningHub Pte Ltd
Perform Image Editing Functions (Gimp – 24 hrs) (ICDL Certification Module: Image Editing)	NTUC LearningHub Pte Ltd
Perform Web Editing Functions (Kompozer – 24 hrs) (ICDL Certification Module: Web Editing)	NTUC LearningHub Pte Ltd
Perform Project Planning Functions (MS Project 2010 – 16 hrs) (ICDL Certification Module: Project Planning)	NTUC LearningHub Pte Ltd
Perform Project Planning Functions (Openproj – 16 hrs) (ICDL Certification Module: Project Planning)	NTUC LearningHub Pte Ltd
Manage Online Information (16 hrs) (ICDL Certification Module: Information Literacy)	NTUC LearningHub Pte Ltd
Perform Online Collaboration (24 hrs) (ICDL Certification Module: Online Collaboration)	NTUC LearningHub Pte Ltd
Perform Advanced Word Processing Functions	Service Quality Centre Pte Ltd
Perform Advanced Spreadsheet Functions	Service Quality Centre Pte Ltd
Perform Advanced Database Functions	Service Quality Centre Pte Ltd
Perform Advanced Presentation Functions	Service Quality Centre Pte Ltd
Perform Image Editing Functions (Gimp - 24 hrs) (ICDL Certification Module: Image Editing)	Service Quality Centre Pte Ltd

		Perform Image Editing Functions	Service Quality Centre Pte Ltd
		Perform Web Editing Functions	Service Quality Centre Pte Ltd
		Perform Web Editing Functions (MS Expression - 24 hrs) (ICDL Certification Module: Web Editing)	Service Quality Centre Pte Ltd
		Perform Web Editing Functions (Adobe Dreamweaver - 24 hrs) (ICDL Certification Module: Web Editing)	Service Quality Centre Pte Ltd
		Perform Project Planning Functions (Openproj - 16 hrs) (ICDL Certification Module: Project Planning)	Service Quality Centre Pte Ltd
		Perform Project Planning Functions	Service Quality Centre Pte Ltd
		Manage Online Information (16 hrs) (ICDL Certification Module: Managing Online Information)	Service Quality Centre Pte Ltd
		Perform Online Collaboration - (24 hrs) (ICDL Certification Module: Online Collaboration)	Service Quality Centre Pte Ltd
		Use ICT for Knowledge Management	Service Quality Centre Pte Ltd
		Apply Workplace Information and Communication Technology ( ICT)	Service Quality Centre Pte Ltd
		ICDL Perform Advanced Word Processing Functions (Advanced Word 2003)	Singapore National Employers Federation
		WSQ ICDL Perform Advanced Word Processing Functions (Advanced Word 2010)	Singapore National Employers Federation
		ICDL Perform Advanced Word Processing Functions (Advanced Word 2013) - 3 days	Singapore National Employers Federation
		ICDL Perform Advanced Word Processing Functions (Advanced Word 2013) - 2 days	Singapore National Employers Federation
		ICDL Perform Advanced Spreadsheets Functions (Advanced Excel 2003)	Singapore National Employers Federation
		24 hours – ICDL Perform Advanced Spreadsheet Functions (Advanced Excel 2010)	Singapore National Employers Federation
		24 hours – ICDL Perform Advanced Spreadsheet Functions (Advanced Excel 2007)	Singapore National Employers Federation
		ICDL Perform Advanced Spreadsheet Functions (Advanced Excel 2013) - 2 days	Singapore National Employers Federation
		ICDL Perform Advanced Database Functions (Advanced Access 2003)	Singapore National Employers Federation
		ICDL Perform Advanced Database Functions (Advanced Access 2013) - 3 days	Singapore National Employers Federation
		ICDL Perform Advanced Database Functions (Advanced Access 2013) - 2 days	Singapore National Employers Federation
		ICDL Perform Advanced Presentations Functions (Advanced PowerPoint 2003)	Singapore National Employers Federation
		ICDL Perform Advanced Presentation Functions (Advanced PowerPoint 2013) - 3 days	Singapore National Employers Federation
		Perform Image Editing Functions (Gimp - 24 hrs) (ICDL Certification Module: Image Editing)	Singapore National Employers Federation
		Perform Image Editing Functions (Adobe Photoshop - 24 hrs) (ICDL Certification Module: Image Editing)	Singapore National Employers Federation
		Perform Web Editing Functions (Kompozer - 24 hrs) (ICDL Certification Module: Web Editing)	Singapore National Employers Federation
		Perform Web Editing Functions (MS Expression - 24 hrs) (ICDL Certification Module: Web Editing)	Singapore National Employers Federation
		Perform Web Editing Functions (Adobe Dreamweaver - 24 hrs) (ICDL Certification Module: Web Editing)	Singapore National Employers Federation
		Perform Project Planning Functions (Openproj – 16 hrs) (ICDL Certification Module: Project Planning)	Singapore National Employers Federation
		Perform Project Planning Functions (MS Project 2010 - 16 hrs) (ICDL Certification Module: Project Planning)	Singapore National Employers Federation
		Manage Online Information (16 hrs) (ICDL Certification Module: Managing Online Information)	Singapore National Employers Federation
		Perform Online Collaboration (24 hrs) (ICDL Certification Module: Online Collaboration)	Singapore National Employers Federation
		Use ICT for Knowledge Management (In-company)	SSA Consulting Group Pte Ltd
		Perform Advanced Word Processing Functions	Training Vision Institute Pte Ltd
		Perform Advanced Spreadsheet Functions	Training Vision Institute Pte Ltd
		Perform Advanced Database Function	Training Vision Institute Pte Ltd
		Perform Advanced Presentation Functions	Training Vision Institute Pte Ltd
		Manage Online Information	Training Vision Institute Pte Ltd
		Perform Online Collaboration	Training Vision Institute Pte Ltd
		Use ICT for Knowledge Management	Training Vision Institute Pte Ltd
		Use ICT for Knowledge Management (Contextualised)	Training Vision Institute Pte Ltd
		Apply Workplace ICT	Training Vision Institute Pte Ltd
		Solve Problems & Make Decisions at Supervisory Level	Absolute Kinetics Consultancy Pte Ltd
		Solve Problems and Make Decisions at Supervisory Level	Avanta Global Pte Ltd
		Solve Problems and Make Decisions at Supervisory Level	Capelle Academy Pte Ltd
		Eradicating Problems and Making Effective Decisions	Capelle Academy Pte Ltd
		Solve Problems & Make Decisions at Supervisory level	CBM Pte Ltd
		ES WSQ Solve Problems and Make Decisions at Supervisory Level (Level 3)	Civil Service College
		Solve Problems and Make Decisions at Supervisory Level	Comat Training Services Pte Ltd
		WSQ Solve Problems and Make Decisions at Supervisory Level	Eagle Infotech Consultants Pte Ltd
		Solve Problems and Make Decisions at Supervisory Level	E-Square Communication and Management Training Consultancy
		Solve Problems and Make Decisions at Supervisory Level	Ever Safe Consultants Pte Ltd
		'Effective Problem Solving and Decision Making'	Everest Innovation Pte Ltd
		Solve Problems and Make Decisions at Supervisory Level	Greensafe International Pte Ltd
		ES WSQ Systematic Problem Solving & Decision Making (Supervisory Level)	Integrated Learning Systems Pte Ltd
		Solve Problems and Make Decisions for Supervisors	Lighthouse Global Training and Consultancy Pte Ltd
		Solve Problems and Make Decisions at Supervisory Level	Mendaki Social Enterprise Network Singapore Pte Ltd
		Solve Problems and Make Decisions at Supervisory Level	Nanyang Polytechnic
Problem Solving	Intermediate		

		Solve Problems and Make Decisions at Managerial Level (ES-ACE-402G-1)	NTUC Learning Hub Pte Ltd
		Solve Problems and Make Decisions at Supervisory Level (ES-ACE-302G-1)	NTUC LearningHub Pte Ltd
		Solve Problems and Make Decisions at Managerial Level	Service Quality Centre Pte Ltd
		Innovative Problem Solving and Decision Making	Singapore Institute of Management
		Solve Problems and Make Decisions at Supervisory Level	Singapore National Employers Federation
		Solve Problems and Make Decisions at Managerial Level	Singapore National Employers Federation
		Solve Problems and Make Decisions at Supervisory Level	Singapore Polytechnic
		Solve Problems & Make Decisions at Supervisory Level	SSA Consulting Group Pte Ltd
		Solve Problems and Make Decisions at Managerial Level	SSA Consulting Group Pte Ltd
		Solve Problems and Make Decisions at Supervisory Level	Trillion Training (S) Pte Ltd
		Solve Problems and Make Decisions at Supervisory Level	U-Training Centre Pte Ltd
Sense Making	Intermediate	Manage Service Performance	Andalus Corporation Pte Ltd
		The Service Coach (Version B)	Capelle Academy Pte Ltd
		Manage Service Performance	Kaplan Professional
		Manage Service Performance	Mendaki Social Enterprise Network Singapore Pte Ltd
		WSQ Manage Service Performance	NTUC Learning Hub Pte Ltd
		Manage Service Performance	Service Quality Centre Pte Ltd
		Manage Service Operations and Performance	Singapore Chinese Chamber Institute of Business
		Manage Service Performance	Training Vision Institute Pte Ltd
		Manage Service Performance	William Angliss Institute Pte Ltd
		WSQ Service Analytics	Institute of Systems Science, National University of Singapore
		Analyse Service Quality and Customer Satisfaction	Kaplan Professional
		Analyse Service Quality and Customer Satisfaction	Service Quality Centre Pte Ltd
		Analyse Service Quality and Customer Satisfaction	Training Vision Institute Pte Ltd
Service Orientation	Intermediate	Establish Relationships for Customer Confidence	Andalus Corporation Pte Ltd
		UPI Your Service: Increasing Customer Loyalty (Version B)	Capelle Academy Pte Ltd
		Establish Relationships for Customer Confidence	Capelle Academy Pte Ltd
		Establish Relationships for Customer Confidence	Center for Competency-Based Learning and Development Pte Ltd
		Establish Relationships for Customer Confidence	DSI Academy Pte Ltd
		WSQ Establish Relationships for Customer Confidence	Eagle Infotech Consultants Pte Ltd
		Building Rapport to Create Selling Opportunities	Impact Management Seminars Pte Ltd
		Effective Customer Service Skills (Building Rapport Module)	Impact Management Seminars Pte Ltd
		Establish Relationships for Customer Confidence	Integrated Training Consultants Pte Ltd
		Establish Relationships for Customer Confidence	Kaplan Professional
		Establish Relationships for Customer Confidence	Loyal Reliance Pte Ltd
		Establish Relationships for Customer Confidence	Mendaki Social Enterprise Network Singapore Pte Ltd
		WSQ Establish Relationships for Customer Confidence	NTUC Learning Hub Pte Ltd
		WSQ Establish Relationships for Customer Confidence powered by Disney Institute	NTUC Learning Hub Pte Ltd
		Establish Relationships for Customer Confidence	ROHEI Corporation Pte Ltd
		Establish Relationships for Customer Confidence	Service Quality Centre Pte Ltd
		Role Modelling to Establish Customer Relationship	Singapore Chinese Chamber Institute of Business
		Establish Relationships for Customer Confidence	Singapore Institute of Retail Studies
		WSQ SE: Establish Relationships for Customer Confidence	Singapore National Employers Federation
		Establish Relationships for Customer Confidence	Training Masters Workforce Institute Pte Ltd
Establish Relationships for Customer Confidence	Training Vision Institute Pte Ltd		
Establish Relationships for Customer Confidence	William Angliss Institute Pte. Ltd.		
		Support Team	Bootstrap Pte Ltd
		Facilitate Effective Work Teams (ES-IP302G-1)	Cambrian Academy Pte Ltd
		Synergizing for Success	Capelle Academy Pte Ltd
		Building a Results-Oriented Team	Capelle Academy Pte Ltd
		People Leadership Program	Capelle Academy Pte Ltd
		WSQ Facilitate Effective Work Teams	Eagle Infotech Consultants Pte Ltd
		Facilitate Effective Work Teams	Image Institute of Learning and Development Pte Ltd
		One Dream - One Team: Manage Team Effectively	Image Institute of Learning and Development Pte Ltd
		Support Team	Kaplan Professional
		Lead Team	Kaplan Professional
		Lead Team	Loyal Reliance Pte Ltd
		Facilitate Effective Work Teams	Mendaki Social Enterprise Network Singapore Pte Ltd

Teamwork	Intermediate	Support Team	Mendaki Social Enterprise Network Singapore Pte Ltd
		Lead Team	Mendaki Social Enterprise Network Singapore Pte Ltd
		Support Team powered by John Maxwell	NTUC LearningHub Pte Ltd
		Lead Team	NTUC LearningHub Pte Ltd
		Building a High Performance Team (I)	ROHEI Corporation Pte Ltd
		Art of Leadership: Influence & Manage your Team for Results	ROHEI Corporation Pte Ltd
		Support Team	SeraphCorp Institute Pte Ltd
		Lead Team	SeraphCorp Institute Pte Ltd
		Support Team	Service Quality Centre Pte Ltd
		Support Team	Singapore Chinese Chamber Institute of Business
		Lead Team	Singapore Chinese Chamber Institute of Business
		Developing and Engaging Your Team for Workplace Success	Singapore Institute of Management
		Dynamic Planning and Execution for Managers	Singapore Institute of Management
		Develop A Work Team	Singapore National Employers Federation
		Support Your Team Creatively	Singapore National Employers Federation
		Facilitate Effective Work Teams	SSA Consulting Group Pte Ltd
		Develop a Work Team	SSA Consulting Group Pte Ltd
		Lead Team Leaders to Develop Business Strategies and Governance Management	Training Masters Workforce Institute Pte Ltd
		Facilitate Effective Work Teams	Trillion Training (S) Pte Ltd