

Skills Framework for Engineering Services

Programmes that broaden or deepen specific skills and knowledge
for the various job roles in the sector

Project Development

Job Role: Assistant Engineer/Officer (Project Development)	
Full Qualification Programmes	Providers
Specialist Diploma in Biomedical and Pharmaceutical Engineering	Nanyang Polytechnic
Diploma in Engineering (Mechanical)	Ngee Ann Polytechnic

Technical Skills and Competencies (TSC)			Modular Programmes	Providers
Category	Title	Proficiency Level		
Business and Organisational Management	Continuous Improvement Management	2	Apply Continuous Process Improvement Techniques (Blended)	Electronics Industries Training Centre
			Apply Continuous Process Improvement Techniques (SC & SAP)	NTUC LEARNINGHUB PTE. LTD.
			Apply Continuous Process Improvement Techniques	SIA ENGINEERING COMPANY LIMITED
			Apply Generic Manufacturing Skills	SIA ENGINEERING COMPANY LIMITED
			Apply Continuous Process Improvement Techniques	SINGAPORE NATIONAL EMPLOYERS FEDERATION
			Apply Continuous Process Improvement Techniques	Singapore Polytechnic
			Apply Continuous Process Improvement Techniques (SC/SAP)	SSA ACADEMY PTE. LTD.
			Apply Continuous Process Improvement Techniques	THT ACADEMY PTE. LTD.

Generic Skills and Competencies (GSC)		Modular Programmes	Providers
Title	Proficiency Level		
Communication	Basic	Project a Positive and Professional Image (Impress Like a Pro)	Beacon Consulting Pte Ltd
		UPI Your Service: Achieving Superior Service (Version B)	Capelle Academy Pte Ltd
		Winning Service (Version B)	Capelle Academy Pte Ltd
		Workplace Training for Project a Positive and Professional Image	Caretech168 LLP
		Project a Positive and Professional Image	DSI Academy Pte Ltd
		WSQ Project a Positive and Professional Image	Eagle Infotech Consultants Pte Ltd
		Project a Positive and Professional Image (SVCF-CS-102C-1)	Eben Consultants (Far East) Pte Ltd
		Communicate & Relate Effectively at the Workplace	E-Square Communication and Management Training Consultancy
		Effective Customer Service Skills (Module 1)	Impact Management Seminars Pte Ltd
		3 Secrets to Establish Confidence and Professionalism	Impact Management Seminars Pte Ltd
		ES WSQ Effective Interaction & Relationship Management (Operational)	Integrated Learning Systems Pte Ltd
		Project a Positive and Professional Image	Kaplan Professional
		ES-IP-101G-1 Communicate & Relate Effectively at the Workplace	Kaplan Professional
		WSQ Workplace Training for "Project A Positive & Professional Image"	Leacov Singapore Pte Ltd
		Communicate and Relate Effectively at the Workplace	Lighthouse Global Training and Consultancy Pte Ltd
		Communicate and Negotiate Effectively at the Workplace (Operations)	Mendaki Social Enterprise Network Singapore Pte Ltd
		Communicate and Relate Effectively at the Workplace	Mendaki Social Enterprise Network Singapore Pte Ltd
		ES-IP-101G-1 Communicate and Relate Effectively at the Workplace	NATC Institute Pte Ltd
		WSQ Project a Positive and Professional Image	NTUC Learning Hub Pte Ltd
		Communicate and Relate Effectively at the Workplace (ES-IP-101G-1)	NTUC LearningHub Pte Ltd
		Communicate and Relate Effectively at the Workplace	PSB Corporation Pte Ltd
		Extra Mile Professionalism	ROHEI Corporation Pte Ltd
		Communicate and Relate Effectively at the Workplace	RSVP PROGUIDE PTE. LTD.
		Project a Positive and Professional Image	Service Quality Centre Pte Ltd
		Communicate and Relate Effectively at the Workplace	Service Quality Centre Pte Ltd
		Deliver Personalised Service	Singapore Institute of Hospitality
		Project a Positive and Professional Image	Singapore Institute of Retail Studies
		Project a Positive and Professional Image	Singapore National Employers Federation
		Communicate and Relate Effectively at the Workplace	Singapore National Employers Federation
		Communicate and Relate Effectively at the Workplace	SSA Consulting Group Pte Ltd
		Project a Positive and Professional Image	Studyworks Pte Ltd
		Communicate and Relate Effectively at the Workplace	The National University of Singapore Society
		Project a Positive and Professional Image	Training Vision Institute Pte Ltd
Communicate and Relate Effectively at the Workplace	Training Vision Institute Pte Ltd		
Communicate and Relate Effectively at the Workplace	Trillion Training (S) Pte Ltd		
Project a Positive and Professional Image	Xperienz Pte Ltd		
		Work In A Team	AGB Education Centre Pte Ltd

Teamwork	Basic	WSQ Work in a Team.	Eagle Infotech Consultants Pte Ltd
		Work in a Team	Lighthouse Global Training and Consultancy Pte Ltd
		Work in A Team	Mendaki Social Enterprise Network Singapore Pte Ltd
		ES-IP-102G-1 Work In A Team	NATIC Institute Pte Ltd
		Work in a Team	NTUC LearningHub Pte Ltd
		Work in a Team	SSA Consulting Group Pte Ltd
		Work in a Team	Trillion Training (S) Pte Ltd
Interpersonal Skills	Intermediate	Cultivate Workplace Relationships	Alue Singapore Pte Ltd
		Emotional Intelligence: The Cutting Edge of Leadership	Capelle Academy Pte Ltd
		Enhancing Team Effectiveness	Capelle Academy Pte Ltd
		GROUP Excellence	Capelle Academy Pte Ltd
		Emotional Intelligence (EQ) for Top Performance at Work for Managers & Supervisors	CEQ Asia Pte Ltd
		Build Team Relationships	Charles Mann Training and Consultancy Pte Ltd
		WSQ Apply Emotional Competence to Manage Self and Team	Eagle Infotech Consultants Pte Ltd
		Bond to Excel: Cultivate Workplace Relationship	Image Institute of Learning and Development Pte Ltd
		Build Team Relationships	Kaplan Professional
		Cultivate Workplace Relationships	Kaplan Professional
		Apply Emotional Competence to Manage Self and Team	Mendaki Social Enterprise Network Singapore Pte Ltd
		Build Team Relationships	Mendaki Social Enterprise Network Singapore Pte Ltd
		Build Team Relationships powered by John Maxwell	NTUC LearningHub Pte Ltd
		Cultivate Workplace Relationships powered by John Maxwell	NTUC LearningHub Pte Ltd
		Leading for Results	ODE Consulting Pte Ltd
		Cultivate Workplace Relationships	Raffles Skills Lab International Training Centre Pte Ltd
		WSQ Emotional Intelligence @ Work for Managers	ROHEI Corporation Pte Ltd
		WSQ Emotional Intelligence @ Work for Managers - 16hr	ROHEI Corporation Pte Ltd
		Advance your Influence & Communication Skills with Emotional Intelligence (Includes follow-up Group Coaching session)	ROHEI Corporation Pte Ltd
		Advance Your Influence & Communication Skills with Emotional Intelligence	ROHEI Corporation Pte Ltd
		Build Team Relationships	SeraphCorp Institute Pte Ltd
		Cultivate Workplace Relationships	SeraphCorp Institute Pte Ltd
		Build Team Relationships	Service Quality Centre Pte Ltd
		Build Team Relationships	Singapore Chinese Chamber Institute of Business
		Cultivate Workplace Relationships	Singapore Chinese Chamber Institute of Business
		Mastering Personal Effectiveness and Emotional Competence	Singapore Institute of Management
		The Job of the Manager (JOMAN): Essential Managerial Techniques	Singapore Institute of Management
		Apply emotional competence to manage self & others in business context (SD)	Singapore Institute Of Retail Studies (SIRS)
		Apply Emotional Competence to Manage Self and Others in a Business Context	Singapore National Employers Federation
		Build Positive Team Relationships	Singapore National Employers Federation
		Cultivate Workplace Relationships to Optimise Team Performance	Singapore National Employers Federation
		Apply Emotional Competence to Manage Self and Team	SSA Consulting Group Pte Ltd
		Apply Emotional Competence to Manage Self and Others in a Business Context	SSA Consulting Group Pte Ltd
		Cultivate Workplace Relationships and Diversity	Training Masters Workforce Institute Pte Ltd
		Problem Solving	Intermediate
Solve Problems and Make Decisions at Supervisory Level	Avanta Global Pte Ltd		
Solve Problems and Make Decisions at Supervisory Level	Capelle Academy Pte Ltd		
Eradicating Problems and Making Effective Decisions	Capelle Academy Pte Ltd		
Solve Problems & Make Decisions at Supervisory level	CBM Pte Ltd		
ES WSQ Solve Problems and Make Decisions at Supervisory Level (Level 3)	Civil Service College		
Solve Problems and Make Decisions at Supervisory Level	Comat Training Services Pte Ltd		
WSQ Solve Problems and Make Decisions at Supervisory Level	Eagle Infotech Consultants Pte Ltd		
Solve Problems and Make Decisions at Supervisory Level	E-Square Communication and Management Training Consultancy		
Solve Problems and Make Decisions at Supervisory Level	Ever Safe Consultants Pte Ltd		
Effective Problem Solving and Decision Making'	Everest Innovation Pte Ltd		
Solve Problems and Make Decisions at Supervisory Level	Greensafe International Pte Ltd		
ES WSQ Systematic Problem Solving & Decision Making (Supervisory Level)	Integrated Learning Systems Pte Ltd		
Solve Problems and Make Decisions for Supervisors	Lighthouse Global Training and Consultancy Pte Ltd		
Solve Problems and Make Decisions at Supervisory Level	Mendaki Social Enterprise Network Singapore Pte Ltd		
Solve Problems and Make Decisions at Supervisory Level	Nanyang Polytechnic		
Solve Problems and Make Decisions at Managerial Level (ES-ACE-402G-1)	NTUC Learning Hub Pte Ltd		
Solve Problems and Make Decisions at Supervisory Level (ES-ACE-302G-1)	NTUC LearningHub Pte Ltd		
Solve Problems and Make Decisions at Managerial Level	Service Quality Centre Pte Ltd		

	Innovative Problem Solving and Decision Making	Singapore Institute of Management
	Solve Problems and Make Decisions at Supervisory Level	Singapore National Employers Federation
	Solve Problems and Make Decisions at Managerial Level	Singapore National Employers Federation
	Solve Problems and Make Decisions at Supervisory Level	Singapore Polytechnic
	Solve Problems & Make Decisions at Supervisory Level	SSA Consulting Group Pte Ltd
	Solve Problems and Make Decisions at Managerial Level	SSA Consulting Group Pte Ltd
	Solve Problems and Make Decisions at Supervisory Level	Trillion Training (S) Pte Ltd
	Solve Problems and Make Decisions at Supervisory Level	U-Training Centre Pte Ltd