

Skills Framework for Marine and Offshore

Programmes that broaden or deepen specific skills and knowledge
for the various occupations in the sector

Quality Assurance and Quality Control

Job Role:
Senior Quality Assurance/Quality Control Engineer

| Full Qualification Programme | Provider |
|------------------------------|----------|
| - | - |

| Technical Skills and Competencies (TSC) | | | Modular Programmes | Providers |
|---|---|--|--|--|
| Category | Title | Proficiency Level | | |
| Business Development | Business Negotiation | 4 | Participate in Negotiations | Auston Institute of Management Pte Ltd |
| | | | Negotiation Skills | Capelle Academy Pte Ltd |
| | | | "Effective Negotiation Skills" | Everest Innovation Pte Ltd |
| | | | Participate in negotiations | Human Capital (Singapore) Pte Ltd |
| | | | Essential Negotiation Skills | Marketing Institute of Singapore |
| | | | Participate in negotiations | Nanyang Polytechnic |
| | | | Participate In Negotiations | Seraphcorp Institute Pte Ltd |
| | | | WSQ Participate In Negotiations | SFIC Institute Pte Ltd |
| Business Finance | Financial Budgeting | 3 | Prepare Budget For The Business Unit | William Angliss Institute Pte Ltd |
| General Management | Crisis Management | 3 | CM-360 Implementing a Crisis Management Plan | BCMI Pte Ltd |
| | | | Service Excellence | 3 |
| | Establish Relationships for Customer Confidence (Version B) | | | |
| | UP! Your Service : Increasing Customer Loyalty | | | |
| | UP! Your Service: Increasing Customer Loyalty (Version B) | | | |
| | Establish Relationships for Customer Confidence | Center for Competency-Based Learning and Development Pte Ltd | | |
| | Establish Relationships for Customer Confidence | Civil Service College | | |
| | Establish Relationships for Customer Confidence | DSI Academy Pte Ltd | | |
| | WSQ Establish Relationships for Customer Confidence | Eagle Infotech Consultants Pte Ltd | | |
| | Building Rapport to Create Selling Opportunities | Impact Management Seminars Pte Ltd | | |
| | Effective Customer Service Skills (Building Rapport Module) | | | |
| | Establish Relationships for Customer Confidence | Integrated Training Consultants Pte Ltd | | |
| | Establish Relationship for Customer Confidence (Chinese) | Loyal Reliance Pte Ltd | | |
| | Establish Relationships for Customer Confidence | Mendaki Social Enterprise Network Singapore Pte Ltd | | |
| | WSQ Establish Relationships for Customer Confidence | NTUC LearningHub Pte Ltd | | |
| | WSQ Establish Relationships for Customer Confidence powered by Disney Institute | | | |
| | Establish Relationships for Customer Confidence | Rohei Corporation Pte Ltd | | |
| | Establish Relationships for Customer Confidence | Service Quality Centre Pte Ltd | | |
| | Role Modelling to Establish Customer Relationship | Singapore Chinese Chamber Institute of Business | | |
| | Role Modelling to Establish Customer Relationship (in Chinese) | | | |
| | Establish Relationships for Customer Confidence | Singapore Institute Of Retail Studies | | |
| | WSQ SE: Establish Relationships for Customer Confidence | Singapore National Employers Federation | | |
| | Establish Relationship for Customer Confidence | Training Masters Workforce Institute Pte Ltd | | |
| Establish Relationships for Customer Confidence | Training Vision Institute Pte Ltd | | | |
| Establish Relationships for Customer Confidence | William Angliss Institute Pte Ltd | | | |

For Generic Skills and Competencies (GSCs) programme listing, please refer to *Section (v) (c) - View the Training Programmes for GSCs*. Or click this [link](#) to view the GSCs Programme Listing.