

Skills Framework for Marine and Offshore

Programmes that broaden or deepen specific skills and knowledge for the various occupations in the sector

Quality Assurance and Quality Control

Job Role:
Quality Assurance/Quality Control Engineer

Full Qualification Programme	Provider
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Technical Skills and Competencies (TSC)			Modular Programmes	Providers
Category	Title	Proficiency Level		
General Management	Service Excellence	3	Establish Relationships for Customer Confidence	Capelle Academy Pte Ltd
			Establish Relationships for Customer Confidence (Version B)	
			UP! Your Service : Increasing Customer Loyalty	
			UP! Your Service: Increasing Customer Loyalty (Version B)	
			Establish Relationships for Customer Confidence	Center for Competency-Based Learning and Development Pte Ltd
			Establish Relationships for Customer Confidence	Civil Service College
			Establish Relationships for Customer Confidence	DSI Academy Pte Ltd
			WSQ Establish Relationships for Customer Confidence	Eagle Infotech Consultants Pte Ltd
			Building Rapport to Create Selling Opportunities	Impact Management Seminars Pte Ltd
			Effective Customer Service Skills (Building Rapport Module)	
			Establish Relationships for Customer Confidence	Integrated Training Consultants Pte Ltd
			Establish Relationship for Customer Confidence (Chinese)	Loyal Reliance Pte Ltd
			Establish Relationships for Customer Confidence	Mendaki Social Enterprise Network Singapore Pte Ltd
			WSQ Establish Relationships for Customer Confidence	NTUC LearningHub Pte Ltd
			WSQ Establish Relationships for Customer Confidence powered by Disney Institute	
			Establish Relationships for Customer Confidence	Rohei Corporation Pte Ltd
			Establish Relationships for Customer Confidence	Service Quality Centre Pte Ltd
			Role Modelling to Establish Customer Relationship	Singapore Chinese Chamber Institute of Business
			Role Modelling to Establish Customer Relationship (in Chinese)	
			Establish Relationships for Customer Confidence	Singapore Institute of Retail Studies
WSQ SE: Establish Relationships for Customer Confidence	Singapore National Employers Federation			
Establish Relationship for Customer Confidence	Training Masters Workforce Institute Pte Ltd			
Establish Relationships for Customer Confidence	Training Vision Institute Pte Ltd			
Establish Relationships for Customer Confidence	William Angliss Institute Pte Ltd			
Production Management	Manufacturing Workflow Management	4	Advanced Manufacturing Systems and Management (ME_SBMCs)	Ngee Ann Polytechnic

For Generic Skills and Competencies (GSCs) programme listing, please refer to *Section (v) (c) - View the Training Programmes for GSCs*. Or click this [link](#) to view the GSCs Programme Listing.