## **Skills Framework for Marine and Offshore**

Programmes that broaden or deepen specific skills and knowledge for the various occupations in the sector

Procuremen t and Aftersales

Job Role: Procurement Coordinator/Executive

Full Qualification Programme	Provider	
Diploma in Engineering (ME SBMCs)	Ngee Ann Polytechnic	
Diploma in Engineering (AMS SBMCs)		

Technical Skills and Competencies (TSC)				
Category	Title	Proficiency Level	- Modular Programmes	Providers
Business	Business Negotiation	4	Participate in Negotiations	Auston Institute of Management Pte Ltd
			Negotiation Skills	Capelle Academy Pte Ltd
			"Effective Negotiation Skills"	Everest Innovation Pte Ltd
			Participate in negotiations	Human Capital (Singapore) Pte Ltd
			Essential Negotiation Skills	Marketing Institute of Singapore
			Participate in negotiations	Nanyang Polytechnic
Development			Participate In Negotiations	Seraphcorp Institute Pte Ltd
			WSQ Participate In Negotiations	SFIC Institute Pte Ltd
	Market Research	3	Fundamentals Of Hydrostatics (MOT SBMCs)  Fundamentals Of Naval Architecture Analysis (MOT	Ngee Ann Polytechnic
			SBMCs)	
			Marine Engineering Systems (MOT SBMCs)	
			Marine Production Technology (MOT SBMCs)	
	Service Excellence	3	Establish Relationships for Customer Confidence	Capelle Academy Pte Ltd
			Establish Relationships for Customer Confidence (Version B)	
			UP! Your Service : Increasing Customer Loyalty	
			UP! Your Service: Increasing Customer Loyalty (Version B)	
			Establish Relationships for Customer Confidence	Center for Competency-Based Learning and Development Pte Ltd
			Establish Relationships for Customer Confidence	Civil Service College
			Establish Relationships for Customer Confidence	DSI Academy Pte Ltd
			WSQ Establish Relationships for Customer Confidence	Eagle Infotech Consultants Pte Ltd
			Building Rapport to Create Selling Opportunities  Effective Customer Service Skills (Building Rapport	Impact Management Seminars Pte Ltd
			Module)	Internated Training Computations Dto Ltd
			Establish Relationships for Customer Confidence	Integrated Training Consultants Pte Ltd
General			Establish Relationship for Customer Confidence (Chinese)	Loyal Reliance Pte Ltd  Mendaki Social Enterprise Network Singapore Pte
Management			Establish Relationships for Customer Confidence	Ltd
			WSQ Establish Relationships for Customer Confidence	NTUC LearningHub Pte Ltd
			WSQ Establish Relationships for Customer Confidence powered by Disney Institute	
			Establish Relationships for Customer Confidence	Rohei Corporation Pte Ltd
			Establish Relationships for Customer Confidence	Service Quality Centre Pte Ltd
			Role Modelling to Establish Customer Relationship	Singapore Chinese Chamber Institute of Business
			Role Modelling to Establish Customer Relationship (in Chinese)	
			Establish Relationships for Customer Confidence	Singapore Institute Of Retail Studies
			WSQ SE: Establish Relationships for Customer Confidence	Singapore National Employers Federation
			Establish Relationship for Customer Confidence	Training Masters Workforce Institute Pte Ltd
			Establish Relationships for Customer Confidence	Training Vision Institute Pte Ltd
			Establish Relationships for Customer Confidence	William Angliss Institute Pte Ltd
Production Management	Manufacturing Workflow Management	4	Advanced Manufacturing Systems and Management (ME SBMCs)	Ngee Ann Polytechnic

Project Management	Project Coordination	3	Fundamentals Of Hydrostatics (MOT SBMCs)	
			Fundamentals Of Naval Architecture Analysis (MOT SBMCs)	Ngee Ann Polytechnic
			Marine Engineering Systems (MOT SBMCs)	
			Marine Production Technology (MOT SBMCs)	
Supply Chain Management	Procurement Performance Monitoring	3	Fundamentals Of Hydrostatics (MOT SBMCs)	Ngee Ann Polytechnic
			Fundamentals Of Naval Architecture Analysis (MOT SBMCs)	
			Marine Engineering Systems (MOT SBMCs)	
			Marine Production Technology (MOT SBMCs)	

For Generic Skills and Competencies (GSCs) programme listing, please refer to Section (v) (c) - View the Training Programmes for GSCs. Or click this <u>link</u> to view the GSCs Programme Listing.