

**SKILLS FRAMEWORK FOR MARINE AND OFFSHORE
TECHNICAL SKILLS & COMPETENCIES (TSC) REFERENCE DOCUMENT**

TSC Category	Project Management					
TSC	Project Quality Management					
TSC Description	Manage project processes and deliverables, according to stakeholder requirements and objectives, to improve customer satisfaction levels					
TSC Proficiency Description	Level 1	Level 2	Level 3	Level 4	Level 5	Level 6
			MAR-PMT-3004-1.1	MAR-PMT-4004-1.1	MAR-PMT-5004-1.1	
			Deploy project quality assurance and control procedures and assess the quality of project deliverables	Conduct project reviews based on review process guidelines to identify areas of improvement for specified projects	Formulate quality assurance and control procedures across project portfolio to establish organisational standards and criteria against which to evaluate quality of deliverables	
Knowledge			<ul style="list-style-type: none"> Types of project management software Components of project review Types of common project execution-related disruptions Types of issue-reporting techniques and templates Quality assurance and control procedures Types of ships and rigs, terminologies and features Types of technical drawings and production processes Applications of material and equipment Relevant workplace safety and health (WSH) policies and procedures 	<ul style="list-style-type: none"> Quality management objectives Organisational strategies and objectives Types of quality planning procedures Types of feedback communication techniques Components of quality management plans Roles and responsibilities within project teams Components of project management and their inter-linkages Relevant regulatory requirements and guidelines 	<ul style="list-style-type: none"> Synergies between organisational and quality management objectives Quality management tools and techniques Quality management industry best practices Types of structured project review processes and systems 	

**SKILLS FRAMEWORK FOR MARINE AND OFFSHORE
TECHNICAL SKILLS & COMPETENCIES (TSC) REFERENCE DOCUMENT**

<p>Abilities</p>			<ul style="list-style-type: none"> • Provide inputs regarding quality planning to ensure quality of project deliverables • Liaise with stakeholders to ensure quality of project deliverables are in line with organisational quality standards • Apply quality assurance and control policies and procedures consistently throughout project lifecycles • Consolidate and document project feedback • Collate inputs to support the assessment of quality management outcomes against desired outcomes • Follow up on planned actions 	<ul style="list-style-type: none"> • Determine project quality assurance and control needs in accordance with project specifications and organisational quality management policies • Develop quality management plans to define acceptable level of quality for project deliverables • Implement quality assurance and control processes to meet organisational standards • Identify opportunities to improve project quality • Identify critical areas of improvement and escalate to relevant stakeholders • Evaluate project deliverables in accordance with project requirements 	<ul style="list-style-type: none"> • Determine organisation's positioning within the market relevant to quality of deliverables • Formulate programme review policies and guidelines in order to ensure continuous improvement and team development • Manage client expectations of project quality standards • Establish feasible quality standards and criteria across project portfolio • Ensure organisational standards are in compliance with legal requirements • Formulate organisational level improvements based on review findings 	
-------------------------	--	--	--	---	---	--