

**SKILLS FRAMEWORK FOR HEALTHCARE
TECHNICAL SKILLS AND COMPETENCIES (TSC) REFERENCE DOCUMENT**

TSC category	Stakeholder Engagement and Partnerships					
TSC	Inter-professional Collaboration					
TSC description	Apply an integrated approach to coordinate and deliver inter-professional interventions to clients					
TSC proficiency description	Level 1	Level 2	Level 3	Level 4	Level 5	Level 6
		HCE-CFC-2034-1.1	HCE-CFC-3034-1.1	HCE-CFC-4034-1.1	HCE-CFC-5034-1.1	HCE-CFC-6034-1.1
		Support the implementation of inter-professional interventions to provide holistic care to clients	Execute inter-professional interventions to provide holistic care to clients	Facilitate inter-professional interventions to provide integrated care to clients	Initiate and evaluate inter-professional interventions in the organisation to provide an integrated approach in care interventions	Drive inter-professional collaboration in the sector to provide an integrated approach in interventions to clients
Knowledge		<ul style="list-style-type: none"> Roles and functions of other healthcare professionals Techniques of effective communication Teamwork and cooperative work practices Strategies to liaise and develop professional relationships Principles and applications of professional and ethical conduct Types of transdisciplinary teams 	<ul style="list-style-type: none"> Principles of effective information exchange within the professional team Various styles and methods of communication Conflict resolution techniques Healthcare sector referral processes Current and relevant research, information and ideas for collaborative practices 	<ul style="list-style-type: none"> Techniques to develop processes and procedures to facilitate inter-professional cooperation Strategies to drive collaborative practices within the team Procedures and tools for inter-professional team research projects 	<ul style="list-style-type: none"> Principles of inter-professional collaborative practices Framework to develop processes and procedures to facilitate collaborative practices, including establishment of evaluation criteria and methods Overall functioning of the inter-professional teams in the organisation Channels to propose changes to guidelines at the organisational level to facilitate inter-professional collaboration 	<ul style="list-style-type: none"> Networking strategies to engage key stakeholders Techniques to drive development and implementation of inter-professional programmes Strategies to integrate sector and community-wide programmes across different healthcare stakeholders to enhance national healthcare delivery
Abilities		<ul style="list-style-type: none"> Recognise own responsibility to contribute to effective team functioning Identify own strengths, limitations and values in functioning as a team member Understand contributions of other professionals in patient care activities 	<ul style="list-style-type: none"> Maintain effective communication channels to facilitate information exchange within the care team Practice collaborative decision-making as part of healthcare team Collaborate with inter-professional team members to achieve team goals 	<ul style="list-style-type: none"> Work closely with relevant stakeholders and/or agencies to deliver healthcare services Review and develop processes and procedures to enhance collaborative practices as an inter-professional team Develop goals, objectives and expectations for inter-professional teams 	<ul style="list-style-type: none"> Review the roles and functions of inter-professional teams Establish performance indicators to measure the effectiveness of teams Evaluate the effectiveness of the care teams Recommend improvements based on evaluation findings Review and propose changes to frameworks 	<ul style="list-style-type: none"> Build and leverage on networks with relevant stakeholders across the sector and settings Foster partnerships with key stakeholders to support the successful execution and integration of inter-professional programmes across the sector and settings Oversee the development of sector-wide inter-

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		<ul style="list-style-type: none"> • Liaise with other professionals in the healthcare sector • Contribute to the goals, objectives and activities of the inter-professional team or networks 	<ul style="list-style-type: none"> • Adopt appropriate communication styles to meet the needs of the clients, families and team • Share constructive feedback to meet the needs of the clients, families and team • Apply conflict resolution techniques to address disagreements within the team • Make referrals to other services as appropriate • Access current and relevant research, information and ideas for collaborative practices 	<ul style="list-style-type: none"> • Facilitate cooperative work practices and allocation of resources for the inter-professional team • Engage in inter-professional team research projects 	<p>and guidelines at the organisational level to facilitate inter-professional collaboration</p> <ul style="list-style-type: none"> • Identify inter-professional opportunities at an organisational level to enhance holistic client care • Implement organisational frameworks to support the development of collaborative practices 	<p>professional programmes and best practices</p> <ul style="list-style-type: none"> • Develop cross-settings and cross-profession programmes for implementation by various healthcare providers • Integrate sector- and community-wide programmes across different healthcare stakeholders to enhance national healthcare delivery
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