

**SKILLS FRAMEWORK FOR HEALTHCARE  
TECHNICAL SKILLS AND COMPETENCIES (TSC) REFERENCE DOCUMENT**

<b>TSC Category</b>	Patient Care					
<b>TSC</b>	Pharmacy-only (P) Medication Sales					
<b>TSC Description</b>	Assist pharmacist in the sales of Pharmacy-only (P) medications					
<b>TSC Proficiency Description</b>	<b>Level 1</b>	<b>Level 2</b>	<b>Level 3</b>	<b>Level 4</b>	<b>Level 5</b>	<b>Level 6</b>
			<b>HCE-PTC-3027-1.1</b>			
			Assist pharmacist in the sales of Pharmacy-only (P) medications			
<b>Knowledge</b>			<ul style="list-style-type: none"> <li>• Signs and symptoms of common minor ailments</li> <li>• Common Pharmacy-only (P) medications</li> <li>• Pharmacy-only (P) dosing regimens</li> <li>• Contraindications and side effects of Pharmacy-only (P) medications</li> <li>• Monitoring parameters for Pharmacy-only (P) medications,</li> <li>• Sale restrictions of Pharmacy-only (P) medications</li> <li>• Legal requirements for auxiliary labelling of Pharmacy-only (P) medications</li> <li>• Non-pharmacological advice to manage or prevent common minor ailments</li> </ul>			
<b>Abilities</b>			<ul style="list-style-type: none"> <li>• Ascertain patients' requests, presenting ailments, and medical and medication history using a variety of closed and open-ended questions to obtain necessary information</li> <li>• Recognise circumstances where Pharmacy-only (P) medications should not be sold</li> <li>• Refer complex cases to pharmacists</li> <li>• Provide initial recommendations of appropriate products approved by pharmacists</li> </ul>			

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			<p>including dose, frequency, quantity, instructions for use, common side effects and monitoring parameters</p> <ul style="list-style-type: none"><li>• Caution patients on drug allergies and when to seek medical attention</li><li>• Label products appropriately in accordance to legal requirements</li><li>• Provide appropriate non-pharmacological advice to manage minor ailments and prevent recurrence</li><li>• Document sales in accordance to legal protocol</li></ul>			
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