

**SKILLS FRAMEWORK FOR HEALTHCARE  
TECHNICAL SKILLS AND COMPETENCIES (TSC) REFERENCE DOCUMENT**

<b>TSC Category</b>	Patient Care					
<b>TSC</b>	Nursing Care for the Deceased					
<b>TSC Description</b>	Provide care to deceased patient and support for the bereaved family					
<b>TSC Proficiency Description</b>	<b>Level 1</b>	<b>Level 2</b>	<b>Level 3</b>	<b>Level 4</b>	<b>Level 5</b>	<b>Level 6</b>
		<b>HCE-PTC-2025-1.1</b>	<b>HCE-PTC-3025-1.1</b>	<b>HCE-PTC-4025-1.1</b>	<b>HCE-PTC-5025-1.1</b>	
		Assist in the care for the deceased	Guide junior staff on proper death procedures	Manage coroners' cases due to scenarios including post-organ donation, multidisciplinary interventions and infectious diseases. Facilitate bereavement support to next-of-kin	Provide oversight on complicated death procedures including complex family situations and organ donations	
<b>Knowledge</b>		<ul style="list-style-type: none"> <li>• Infection control protocols for management of the deceased due to infectious diseases</li> <li>• Organisational procedures, guidelines and safe practice standards and workplace safety and health in the care for the deceased</li> </ul>	<ul style="list-style-type: none"> <li>• Range of emotions involved in management of grief and loss</li> <li>• Death and legal procedures of coroners' cases and non-coroners' cases</li> <li>• After-death services and community resources</li> <li>• Support and bereavement methodologies</li> <li>• Cultural and religious practices</li> </ul>	<ul style="list-style-type: none"> <li>• Death certification and administrative workflows in handling of the dead</li> <li>• Bereavement counselling techniques on physical, emotional, social, religious, spiritual needs and support</li> <li>• Procedures required for unexpected deaths and deaths from complicated or prolonged resuscitation</li> <li>• Management processes of coroners' cases</li> </ul>	<ul style="list-style-type: none"> <li>• Techniques on managing intense grief</li> <li>• Conflict management techniques</li> <li>• Types of deaths that require multidisciplinary interventions</li> </ul>	
<b>Abilities</b>		<ul style="list-style-type: none"> <li>• Adhere to organisational procedures, guidelines and safe practice standards and workplace safety and health guidelines in the care for the deceased</li> <li>• Assist in the care for the deceased which includes performing last office and routine death procedures</li> </ul>	<ul style="list-style-type: none"> <li>• Perform routine death procedures</li> <li>• Supervise junior staff in performing care for the deceased</li> <li>• Apply appropriate cultural and religious sensitivities when caring for the deceased</li> </ul>	<ul style="list-style-type: none"> <li>• Facilitate grieving process for the bereaved families</li> <li>• Provide bereavement counselling on physical, emotional, social, religious, spiritual needs and support when necessary</li> <li>• Manage cultural and religious sensitivities</li> <li>• Manage unexpected deaths and deaths from complicated or prolonged resuscitation</li> <li>• Manage coroners' cases</li> <li>• Provide support to next-of-kin on death and procedures</li> </ul>	<ul style="list-style-type: none"> <li>• Manage intense grief</li> <li>• Manage family conflicts for smooth death procedures and support to the next-of-kin</li> <li>• Oversee complicated death procedures including complex family situations and organ donations</li> <li>• Manage deaths that require multidisciplinary interventions</li> </ul>	