

**SKILLS FRAMEWORK FOR HEALTHCARE  
TECHNICAL SKILLS AND COMPETENCIES (TSC) REFERENCE DOCUMENT**

<b>TSC Category</b>	Patient Care					
<b>TSC</b>	Client Assessment in Therapy Support					
<b>TSC Description</b>	Provide support to therapists in performing client assessments					
<b>TSC Proficiency Description</b>	<b>Level 1</b>	<b>Level 2</b>	<b>Level 3</b>	<b>Level 4</b>	<b>Level 5</b>	<b>Level 6</b>
	<b>HCE-PTC-1008-1.1</b>	<b>HCE-PTC-2008-1.1</b>				
	Assist therapists in performing routine client assessments, as instructed and guided by the therapists	Perform selected client assessment tasks as instructed and guided by the therapists. Provide support and supervision to therapy support students and junior therapy assistants, under guidance of the therapists				
<b>Knowledge</b>	<ul style="list-style-type: none"> <li>• Basic human science and function</li> <li>• Types of client assessments in assigned therapy areas within relevant work settings</li> <li>• Responsibilities and limitation of the roles of therapy assistants and therapists</li> <li>• Workplace Safety and Health (WSH) requirements</li> <li>• Safe manual handling techniques</li> <li>• Effective client communication techniques</li> <li>• Common clinical terminologies</li> <li>• Appropriate, safe and effective use of materials, instruments and equipment and their purpose</li> <li>• Organisation specific policies and standard operating procedures for client services</li> <li>• Infection control practices</li> </ul>	<ul style="list-style-type: none"> <li>• Unexpected client responses or issues to report to therapists or other medical professionals</li> <li>• Basic supervisory concepts</li> <li>• Responsibilities and limitations of the roles of junior therapy assistants and therapy support students under their supervision</li> </ul>				

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	<ul style="list-style-type: none"> <li>Workplace documentation and storage processes</li> </ul>					
<b>Abilities</b>	<ul style="list-style-type: none"> <li>Apply effective communication techniques</li> <li>Check that all therapy equipment are in good working condition and all materials are ready and available for use</li> <li>Set up the physical environment and equipment in accordance with safety and organisational procedures</li> <li>Assist to move or transfer clients safely</li> <li>Dispose waste materials in accordance with organisational procedures</li> <li>Apply infection control practices for self, environment and equipment</li> </ul>	<ul style="list-style-type: none"> <li>Conduct assessments as instructed by therapists</li> <li>Report unexpected client responses or issues that arise or are observed during or after the assessments to therapists</li> <li>Assist to provide input for documentation on client assessments</li> <li>Give feedback to support learning</li> <li>Supervise therapy support students and therapy assistants in assigned clinical areas</li> </ul>				