

**SKILLS FRAMEWORK FOR HEALTHCARE
TECHNICAL SKILLS AND COMPETENCIES (TSC) REFERENCE DOCUMENT**

TSC Category	Department Management					
TSC	Pharmaceutical Equipment Maintenance					
TSC Description	Manage pharmacy equipment including the maintenance and procurement of equipment					
TSC Proficiency Description	Level 1	Level 2	Level 3	Level 4	Level 5	Level 6
	HCE-DMH-1005-1.1	HCE-DMH-2005-1.1	HCE-DMH-3005-1.1			
	Carry out routine equipment maintenance	Plan and monitor maintenance schedules	Oversee all equipment maintenance handling procedures to ensure safe and efficient equipment for operations			
Knowledge	<ul style="list-style-type: none"> • Cleaning procedures • Maintenance schedules and procedures • Safe handling of equipment 	<ul style="list-style-type: none"> • Required maintenance schedules • Escalation processes • Relevant personnel and departments • Equipment operating manuals • Basic troubleshooting skills 	<ul style="list-style-type: none"> • Equipment knowledge • Quality control performance standards • Storage and handling equipment maintenance • Troubleshooting processes of faulty equipment • Functionality of pharmacy equipment 			
Abilities	<ul style="list-style-type: none"> • Perform cleaning of pharmaceutical equipment • Perform functional checks of equipment • Adhere to health and safety practices for handling equipment 	<ul style="list-style-type: none"> • Carry out recording of equipment maintenance using maintenance logs • Report faulty equipment to supervisors • Contact relevant personnel and departments when equipment is broken • Conduct functional checks on equipment before use • Perform troubleshooting on equipment 	<ul style="list-style-type: none"> • Review maintenance logs • Identify potential irregularities • Recommend equipment for repair and replacement • Perform coaching and guidance to junior staff about maintenance 			