

Skills Framework for Healthcare

Programmes that broaden or deepen specific skills and knowledge
for the various occupations in the sector

Operations

Job Role:
Patient Service Supervisor

| Full Qualification Programme | Provider |
|------------------------------|----------|
| - | - |

| Technical Skills and Competencies (TSC) | | | Modular Programmes | Providers |
|---|---|-------------------|--|--|
| Category | Title | Proficiency Level | | |
| Enterprise Risk Management | Emergency Response and Crisis Management | 2 | Respond to illness, accidents and emergencies | HMI INSTITUTE OF HEALTH SCIENCES PTE. LTD. |
| Ethics and Professionalism | Professional, Legal and Ethical Healthcare Practice | 2 | Work within a legal and regulatory framework in the healthcare industry | Alice Lee Institute of Advanced Nursing |
| | | | Work within a legal and ethical framework | HMI INSTITUTE OF HEALTH SCIENCES PTE. LTD. |
| | | | Professional, Legal and Ethical Healthcare Practice | SINGAPORE GENERAL HOSPITAL PTE LTD |
| Quality and Patient Safety | Audit Management | 2 | Audit Management | SINGAPORE GENERAL HOSPITAL PTE LTD |
| | Infection Control | 2 | Assist in the provision of a safe, hygienic and supportive environment | CSM ACADEMY INTERNATIONAL PTE. LTD. |
| | | | Assist in the Provision of a Safe, Hygienic and Supportive Environment (SFw) | CSM ACADEMY INTERNATIONAL PTE. LTD. |
| | | | Perform general cleaning activities | HMI INSTITUTE OF HEALTH SCIENCES PTE. LTD. |
| | | | Respond to illness, accidents and emergencies | HMI INSTITUTE OF HEALTH SCIENCES PTE. LTD. |
| | Workplace Safety and Health | 1 | Follow workplace safety and health (wsh) procedures | CSM ACADEMY INTERNATIONAL PTE. LTD. |
| | | | Comply with workplace safety and health policies and procedures in the healthcare industry | HMI INSTITUTE OF HEALTH SCIENCES PTE. LTD. |
| | | | Recognise and report illness, accidents and emergencies | HMI INSTITUTE OF HEALTH SCIENCES PTE. LTD. |
| Workplace Safety and Health | | | SINGAPORE GENERAL HOSPITAL PTE LTD | |

For Generic Skills and Competencies (GSCs) programme listing,
please refer to Section (v) (c) - View the Training Programmes for Generic and Competencies (GSC).
Click on this [link](#) to view the GSCs programme listing.