

SKILLS FRAMEWORK FOR HEALTHCARE
SKILLS MAP - SENIOR HEALTHCARE ASSISTANT / BASIC CARE ASSISTANT / NURSING AIDE

Sector	Healthcare			
Track	Nursing			
Occupation	Nursing Support			
Job Role	Senior Healthcare Assistant / Basic Care Assistant / Nursing Aide			
Job Role Description	<p>A Senior Healthcare Assistant/Basic Care Assistant/Nursing Aide is responsible for attending to patients' needs in their activities of daily living and providing basic patient care procedures under the direction of trained nurses according to established protocols, and standards of patient care and practices. S/He attends relevant healthcare training to ensure that her/his knowledge and skills remain up-to-date to provide patients with quality patient care. S/He also coaches healthcare assistants, basic care assistants or nursing aides.</p> <p>S/He operates in a wide variety of settings such as acute care, primary care, community hospitals, integrated care and long-term care facilities.</p> <p>S/He should be caring, energetic, in a good state of well-being and emotionally resilient. S/He should also be proactive, responsible and methodical, and possesses leadership skills.</p>			
Critical Work Functions and Key Tasks / Performance Expectations	Critical Work Functions	Key Tasks		
	Support patient care	Attend to patients' needs in their activities of daily living		
		Assist in basic physiological monitoring of patients		
		Perform basic nursing care interventions		
		Provide information to patients and/or caregivers on techniques in providing self care		
		Comply with infection prevention and control practices in performing patient care activities		
		Support trained nurses in medical emergency or crisis situations		
	Support unit function	Support healthcare professionals in clinical consultations		
		Transfer patients with stable conditions for clinical appointment, ward transfers or hospital transfers		
		Comply with quality improvement audits and activities		
Support in guiding new support care staff				
Skills and Competencies	Technical Skills and Competencies		Generic Skills and Competencies	
	Change Management	Level 2	Service Orientation	Basic
	Effective Communication in Nursing	Level 2	Communication	Basic
	Emergency Care Management in Nursing	Level 2	Interpersonal Skills	Basic

	Emergency Response and Crisis Management	Level 2	Teamwork	Basic
	Infection Prevention and Control in Nursing Practice	Level 2	Managing Diversity	Basic
	Inter-professional Collaboration	Level 2		
	Medication Management in Nursing	Level 2		
	Mobility and Ambulation Assistance in Nursing	Level 2		
	Nursing Care for the Deceased	Level 2		
	Nutrition and Fluids Management in Nursing	Level 2		
	Patient Care Delivery in Nursing	Level 2		
	Patient Empowerment on Self-care	Level 2		
	Professional, Legal and Ethical Healthcare Practice	Level 2		
	Quality Improvement and Safe Practices	Level 2		
	Respiratory Care in Nursing	Level 2		
	Service Quality Management	Level 1		
	Workplace Safety and Health	Level 1		
Programme Listing	For a list of Training Programmes available for the Healthcare sector, please visit: www.skillsfuture.sg/skills-framework/hc			