

**SKILLS FRAMEWORK FOR HEALTHCARE
SKILLS MAP - HEALTHCARE ASSISTANT / BASIC CARE ASSISTANT / NURSING AIDE**

Sector	Healthcare			
Track	Nursing			
Occupation	Nursing Support			
Job Role	Healthcare Assistant / Basic Care Assistant / Nursing Aide			
Job Role Description	<p>A Healthcare Assistant/Basic Care Assistant/ Nursing Aide is responsible for attending to patients' needs in their activities of daily living and performing basic patient care procedures under the direction of trained nurses according to established protocols, and standards of patient care and practices. S/He attends relevant nursing support care training to ensure that her/his knowledge and skills remain up-to-date to provide patients with quality patient care.</p> <p>S/He operates in a wide variety of settings such as acute care, primary care, community hospitals, integrated care and long-term care facilities.</p> <p>S/He should be caring, energetic, in a good state of well-being and emotionally-resilient, proactive, responsible and accountable.</p>			
Critical Work Functions and Key Tasks / Performance Expectations	Critical Work Functions	Key Tasks		
	Support patient care	Attend to patients' needs in their activities of daily living		
		Assist in basic physiological monitoring of patients		
		Perform planned nursing interventions		
		Assist trained nurses in medical emergency or crisis situations		
	Support unit function	Assist healthcare professionals in clinical consultations		
Transfer patients with stable conditions for clinical appointments, ward transfers or hospital transfers				
Participate in quality improvement audits and activities				
Skills and Competencies	Technical Skills and Competencies		Generic Skills and Competencies	
	Change Management	Level 1	Service Orientation	Basic
	Effective Communication in Nursing	Level 2	Communication	Basic
	Emergency Care Management in Nursing	Level 2	Interpersonal Skills	Basic
	Emergency Response and Crisis Management	Level 2	Teamwork	Basic
	Infection Prevention and Control in Nursing Practice	Level 2	Managing Diversity	Basic
	Inter-professional Collaboration	Level 2		
	Medication Management in Nursing	Level 2		

	Mobility and Ambulation Assistance in Nursing	Level 2		
	Nursing Care for the Deceased	Level 2		
	Nutrition and Fluids Management in Nursing	Level 2		
	Patient Care Delivery in Nursing	Level 2		
	Patient Empowerment on Self-care	Level 2		
	Professional, Legal and Ethical Healthcare Practice	Level 2		
	Quality Improvement and Safe Practices	Level 2		
	Respiratory Care in Nursing	Level 2		
	Service Quality Management	Level 1		
	Workplace Safety and Health	Level 1		
Programme Listing	For a list of Training Programmes available for the Healthcare sector, please visit: www.skillsfuture.sg/skills-framework/hc			