

**SKILLS FRAMEWORK FOR AIR TRANSPORT
TECHNICAL SKILLS & COMPETENCIES (TSC) REFERENCE DOCUMENT**

TSC Category	In-Flight Services					
TSC	Cabin Safety Management					
TSC Description	Assess and manage the safety of aircraft cabins through surveillance and safety checks					
TSC Proficiency Description	Level 1	Level 2 ATP-IFS-2004-1.1	Level 3 ATP-IFS-3004-1.1	Level 4 ATP-IFS-4004-1.1	Level 5	Level 6
		Monitor cabins for potential safety hazards	Administer overall cabin safety procedures to ensure adherence to organisational and regulatory standards	Develop overall cabin safety standards for the airlines in collaboration with internal and external stakeholders		
Knowledge		<ul style="list-style-type: none"> Regulations related to cabin operations Types, usage and locations of safety equipment on board aircraft Accident and incident prevention techniques Cabin safety hazards, prevention and risk management Cabin health and first aid techniques Usage of on-board equipment Local and international guidelines such as Air Operator Certificate Requirements (AOCR) and Air Navigation Regulations (ANR) 	<ul style="list-style-type: none"> Regulations related to cabin operations Organisational standards related to cabin operations Types, usage and locations of safety equipment on board aircraft Accident and incident prevention techniques Cabin safety hazards, prevention and risk management Cabin health and first aid techniques Usage of on-board equipment Stakeholders involved in cabin safety management Roles and responsibilities of cabin crew in ensuring cabin safety Local and international guidelines such as Air Operator Certificate Requirements (AOCR) 	<ul style="list-style-type: none"> Regulations related to cabin operations Organisational standards related to cabin operations Types, usage and locations of safety equipment on board aircraft Cabin safety hazards, prevention and risk management Cabin health and first aid techniques Usage of on-board equipment Stakeholders involved in cabin safety management Roles and responsibilities of cabin crew in ensuring cabin safety Stakeholder management Coaching and mentoring techniques Common causes of breaches in cabin safety standards 		

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			and Air Navigation Regulations (ANR)	<ul style="list-style-type: none"> Local and international guidelines such as Air Operator Certificate Requirements (AOCR), Air Navigation Regulations (ANR) and Advisory Circulars (ACs) 		
Abilities		<ul style="list-style-type: none"> Carry out regular cabin surveillance to identify potential safety hazards and manage safety risks Identify and alert crew-in-charge of passengers who may not be fit to fly Instruct emergency row passengers to open doors in case of emergencies Conduct pre-flight safety demonstrations Perform checks on safety equipment and inform crew-in-charge of defects or irregularities 	<ul style="list-style-type: none"> Coordinate with flight crew and authorities to respond to safety hazards Identify and alert the pilots-in-command of passengers who may not be fit to fly Supervise cabin crew to ensure adherence to standard operating procedures and safety regulations Manage unruly passengers to minimise cabin disruptions Audit and ascertain cabin crew compliance to safety standards 	<ul style="list-style-type: none"> Collaborate with regulators, authorities and other relevant stakeholders to develop cabin safety standards for the airlines Conceptualise and run campaigns to communicate cabin safety standards to cabin crew and crew-in-charge Evaluate and determine cabin crew and crew-in-charge are adequately trained to uphold cabin safety standards Implement plans to address issues and concerns arising from cabin safety audits 		