

**SKILLS FRAMEWORK FOR AIR TRANSPORT
TECHNICAL SKILLS & COMPETENCIES (TSC) REFERENCE DOCUMENT**

TSC Category	In-Flight Services					
TSC	Cabin Hygiene and Cleanliness					
TSC Description	Perform in-flight cleaning to maintain cabin hygiene and cleanliness according to organisational standards					
TSC Proficiency Description	Level 1	Level 2 ATP-IFS-2002-1.1	Level 3 ATP-IFS-3002-1.1	Level 4 ATP-IFS-4002-1.1	Level 5	Level 6
		Adhere to cleaning activities Standard Operating Procedures (SOPs) to ensure cabin hygiene and cleanliness	Oversee overall cabin hygiene and cleanliness to ensure functionality and adherence to organisational standards	Review cabin hygiene and cleanliness and develop plans to ascertain adherence to organisational standards		
Knowledge		<ul style="list-style-type: none"> SOPs for cabin cleaning Cleaning and disinfecting methods and equipment Methods and equipment to unclog choked sinks and toilets Arrangement and storage of toilet amenities Routine aircraft cleaning schedules 	<ul style="list-style-type: none"> Organisational standards for cabin hygiene and cleanliness Standard Operating Procedures (SOPs) for cabin cleaning Methods and equipment to unclog choked sinks and toilets Documentation required for cabin defects Airline sanitary standards for aircraft Best practices in hygiene and sanitation in the aviation industry Hygiene and sanitation risks World Health Organisation (WHO) guidelines which impact cabin hygiene and cleanliness standards 	<ul style="list-style-type: none"> Organisational standards for cabin hygiene and cleanliness Standard Operating Procedures (SOPs) for cabin cleaning Airline sanitary standards for aircraft Best practices in hygiene and sanitation in the aviation industry Cabin hygiene and cleanliness audit techniques Impact of cabin hygiene and cleanliness on the organisation and passengers World Health Organisation (WHO) guidelines which impact cabin hygiene and cleanliness standards 		
Abilities		<ul style="list-style-type: none"> Carry out regular disposal and clearance of garbage from cabin floors, toilets and galley areas 	<ul style="list-style-type: none"> Prepare documentation for cabin defects Coordinate with ground services department and engineers to rectify cabin 	<ul style="list-style-type: none"> Conduct spot checks to assess cabin hygiene and cleanliness Provide feedback to cabin crew to meet 		

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		<ul style="list-style-type: none"> • Replenish toilet amenities as necessary • Wash galley items and unclog choked sinks to ensure galley hygiene and cleanliness • Perform regular collection of trash from passengers to prevent littering of cabin floors 	<p>defects or handle special requirements upon landing</p> <ul style="list-style-type: none"> • Monitor cleanliness of cabins to ensure adherence to organisational standards • Oversee cleaning activities to confirm regular checks and cleaning are done by cabin crew • Administer compliance of cabin hygiene and cleanliness standards to relevant WHO guidelines where necessary 	<p>organisational standards for cabin hygiene and cleanliness</p> <ul style="list-style-type: none"> • Develop plans to enhance cabin hygiene and cleanliness • Produce cabin audit reports for relevant stakeholders • Keep up-to-date with relevant WHO guidelines and assess applicability of WHO guidelines on cabin hygiene and cleanliness standards and operations 		
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