

TSC Category	Airport Operations					
TSC	Airport Audit and Compliance					
TSC Description	Audit airport operations to ensure alignment with world-class airport standards					
TSC Proficiency Description	Level 1	Level 2	Level 3	Level 4	Level 5	Level 6
			ATP-APO-3001-1.1	ATP-APO-4001-1.1	ATP-APO-5001-1.1	
			Administer Standard Operating Procedures (SOPs) to support airport audit processes	Manage internal audits to determine areas of improvements for the airports	Develop airport audit procedures to align airport standards with international best practices	
Knowledge			<ul style="list-style-type: none"> • Templates and documents for airport audit processes • Audit checklists and standards for airport operations 	<ul style="list-style-type: none"> • Application of audit tools, techniques and processes • Audit scheduling and planning techniques • Procedures to report audit results and develop follow-up action plans • Local and international guidelines such as International Air Transport Association (IATA) standards for Aviation Internal Auditor 	<ul style="list-style-type: none"> • Best practices in airport audits • Regulations and legislations governing airport operations • Local and international guidelines such as International Civil Aviation Organisation (ICAO) Annex for Aerodromes 	
Abilities			<ul style="list-style-type: none"> • Prepare compliance templates for audits • Implement terminal operations in accordance with compliance standards • Provide required information and documentation during internal and external audit processes 	<ul style="list-style-type: none"> • Plan, schedule and conduct internal audits for terminal operations • Monitor and survey terminal operations to ensure adherence to compliance standards • Collaborate with relevant stakeholders and/or departments to review compliance of airport operations • Aid external agencies and/or stakeholders to carry out external audits 	<ul style="list-style-type: none"> • Develop internal auditing processes to enforce compliance of airport operations with established standards • Collaborate and work with external agencies to oversee external audits • Develop effective corrective actions based on audit results 	

				<ul style="list-style-type: none">Propose corrective actions to address gaps identified during audits		
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