

<b>SKILLS FRAMEWORK FOR AIR TRANSPORT SKILLS MAP – CHIEF PILOT (VICE PRESIDENT)</b>			
<b>Sector</b>	Air Transport		
<b>Sub-Sector</b>	Airline		
<b>Track</b>	Pilot Operations		
<b>Occupation</b>	Pilot Operations Manager		
<b>Job Role</b>	Chief Pilot (Vice President)		
<b>Job Role Description</b>	<p>The Chief Pilot (Vice President) formulates strategies to optimise aircraft activities and operations. He/She is accountable for designing the assessment and selection processes to recruit the flight crew. He collaborates with external agencies for regulatory audits and builds business and professional networks to establish international partnerships within the aviation industry. He also drives business development activities for the organisation, conceptualises new strategies to enhance passenger experiences and advances aviation safety standards.</p> <p>As the Chief Pilot (Vice President), he keeps abreast with government, local and international flight regulations as well as emerging trends and technologies within the aviation industry. In addition, he displays strong leadership skills, business acuity and exceptional written and verbal communication skills. The Chief Pilot (Vice President) also possesses a valid pilot licence with good visual acuity of 6/60 without optical aid, correctable to 6/6 and no colour blindness. He is able to hear clearly through any medium in an environment with ambient aircraft and passenger sounds.</p>		
<b>Critical Work Functions and Key Tasks / Performance Expectations</b>	<b>Critical Work Functions</b>	<b>Key Tasks</b>	<b>Performance Expectations (For legislated / regulated occupations)</b>
			In accordance with:
	Manage cabin or flight crew performance	Chair meetings on flight operation issues, incidents and/or accidents	Commercial Pilot Licence (CPL)/ Airline Transport Pilot Licence (ATPL)/ Multi-Crew Pilot Licence (MPL)
		Enforce safety standards for pilots	
		Direct regulatory audits with external agencies	
	Manage cabin or flight crew resourcing	Make final decisions on disciplinary matters	
		Devise assessment and selection processes for flight crew	
Oversee command assessment and selection of prospective pilots			
Influence organisational development	Endorse and set directions for flight resource management		
	Direct the development and implementation of flight crew training programmes and qualifications		

		Provide guidance and directions through coaching and mentoring to develop competencies of pilots		
		Align human resources with business needs		
		Lead organisational succession planning, capability development and employee engagement		
	Drive business development operations	Identify business opportunities and drive the development of proposals to grow the business		
		Formulate operational strategies to ensure attainment of profitability objectives		
		Direct activities to increase customer satisfaction and profitability		
	Build business network	Forge international networks to promote the organisation		
		Build business and professional networks at senior executive level within the industry		
		Foster an atmosphere of inclusiveness with diverse stakeholders and the global business community		
<b>Skills &amp; Competencies</b>	<b>Technical Skills &amp; Competencies</b>		<b>Generic Skills &amp; Competencies (Top 5)</b>	
	Aircraft Cruise Operations	Level 5	Leadership	Advanced
	Aircraft Emergency Management	Level 5	Global Mindset	Advanced
	Aircraft Landing Operations	Level 5	Decision Making	Advanced
	Aircraft Manual Handling	Level 5	Transdisciplinary Thinking	Advanced
	Aircraft Take-Off Operations	Level 5	Communication	Advanced
	Airline Operations Management	Level 6		
	Business Development	Level 6		
	Business Negotiation	Level 6		
	Change Management	Level 6		
	Crisis Communication and Media Management	Level 5		
	Flight Deck Communications	Level 4		
	Human Factors Management	Level 6		
	Inclement Weather Operations and Planning	Level 5		

	Learning and Development	Level 6	
	Manpower Planning	Level 6	
	Post-Landing Operations	Level 4	
	Pre-Flight Preparation	Level 4	
	Process Improvement and Optimisation	Level 6	
	Stakeholder Management	Level 6	
	Standard Operating Procedures Development	Level 5	
<b>Programme Listing</b>	For a list of Training Programmes available for the Air Transport sector, please visit: <a href="http://www.skillsfuture.sg/skills-framework/air-transport">www.skillsfuture.sg/skills-framework/air-transport</a>		

The information contained in this document serves as a guide.