

Skills Framework for Air Transport

Programmes that broaden or deepen specific skills and knowledge
for the various job roles in the sector

Airport Management

Job Role:

Senior Associate (Operations & Maintenance/Specialised Systems/Projects)

Full Qualification Programmes	Providers
Diploma in Engineering (Aviation Management)	Temasek Polytechnic
Post-diploma Certificate in International Trade and Business	Nanyang Polytechnic

Technical Skills and Competencies (TSC)			Modular Programmes	Providers
Category	Title	Proficiency Level		
Organisational Dev	Change Management	3	Post-diploma Certificate in International Trade and Business	Nanyang Polytechnic
Business Mgmt	Human Factors Management	3	Post-diploma Certificate in International Trade and Business	Nanyang Polytechnic
Organisational Dev	Learning and Development	3	Post-diploma Certificate in International Trade and Business	Nanyang Polytechnic
Productivity & Innovation	Process Improvement and Optimisation	3	Post-diploma Certificate in International Trade and Business	Nanyang Polytechnic
Business Mgmt	Stakeholder Management	3	Post-diploma Certificate in International Trade and Business	Nanyang Polytechnic
Technology Mgmt	Technology Application	3	Post-diploma Certificate in International Trade and Business	Nanyang Polytechnic

Generic Skills and Competencies (GSC)		Modular Programmes	Providers
Title	Proficiency Level		
		(16hrs) - ICDL Perform Word Processing Functions (Word Fundamentals)	@ASK Training Pte Ltd
		(16hrs) - ICDL Perform Spreadsheet Functions (Excel Fundamentals)	@ASK Training Pte Ltd
		(16hrs) - ICDL Perform Presentation Functions (PowerPoint Fundamentals)	@ASK Training Pte Ltd
		(16hrs) ICDL Introduction to Computer & Internet	@ASK Training Pte Ltd
		(16hrs) – ICDL Introduction to Spreadsheet & Word Processing (Excel & Word)	@ASK Training Pte Ltd
		(16hrs) ICDL Tablet Fundamentals	@ASK Training Pte Ltd
		@16HRS - ICDL PERFORM SPREADSHEET FUNCTIONS (EXCEL 2010 FUNDAMENTALS)	@ASK Training Pte Ltd
		Demonstrate Understanding of Concepts of IT Security	Absolute Kinetics Consultancy Pte Ltd
		Perform Word Processing Functions (24 hours)	Absolute Kinetics Consultancy Pte Ltd
		Perform Word Processing Functions (16 hours)	Absolute Kinetics Consultancy Pte Ltd
		Perform Spreadsheet Functions (24 hours)	Absolute Kinetics Consultancy Pte Ltd
		Perform Essential Online Function	Absolute Kinetics Consultancy Pte Ltd
		Use Essential Features of a computer (16hours)	Absolute Kinetics Consultancy Pte Ltd
		Use Essential Features of a computer	Absolute Kinetics Consultancy Pte Ltd
		Perform Spreadsheet Functions (16 hours)	Absolute Kinetics Consultancy Pte Ltd

Perform Essential Online Function (16 hours)	Absolute Kinetics Consultancy Pte Ltd
WSQ ICDL Microsoft Access 2013 Basic	Avantus Training Private Limited
WSQ ICDL Microsoft PowerPoint 2013 Basic	Avantus Training Private Limited
WSQ ICDL Microsoft Excel 2013 Basic	Avantus Training Private Limited
Perform Word Processing Functions	Centre For Employability Skills (CES)
Perform Spreadsheet Functions	Centre For Employability Skills (CES)
Perform Database Functions	Centre For Employability Skills (CES)
Perform Presentation Functions	Centre For Employability Skills (CES)
Perform Web Browsing and Communication	Centre For Employability Skills (CES)
Demonstrate Secure Use of IT	Comat Training Services Pte Ltd
Use Essential Features of a Computer (ICDL Module: Computer Essentials)	Comat Training Services Pte Ltd
ICDL Module 3: ES WSQ - Perform Word Processing Functions (Microsoft Word 2003 Fast Track)	Comat Training Services Pte Ltd
ICDL Module 3: ES WSQ - Perform Word Processing Functions (Microsoft Word 2007 Fast Track)	Comat Training Services Pte Ltd
ICDL Module 3: ES WSQ - Perform Word Processing Functions (Microsoft Word 2010 Fast Track)	Comat Training Services Pte Ltd
ICDL Module 3: ES WSQ - Perform Word Processing Functions (Microsoft Word 2013 Fast Track)	Comat Training Services Pte Ltd
ICDL Module 4: ES WSQ - Perform Spreadsheet Functions (Microsoft Excel 2007 Fast Track)	Comat Training Services Pte Ltd
ICDL Module 4: ES WSQ - Perform Spreadsheet Functions (Microsoft Excel 2003 Fast Track)	Comat Training Services Pte Ltd
ICDL Module 4: ES WSQ - Perform Spreadsheet Functions (Microsoft Excel 2010 Fast Track)	Comat Training Services Pte Ltd
ICDL Module 4: ES WSQ - Perform Spreadsheet Functions (Microsoft Excel 2013 Fast Track)	Comat Training Services Pte Ltd
ICDL Module 5: ES WSQ - Perform Database Functions (Microsoft Access 2003 Fast Track)	Comat Training Services Pte Ltd
ICDL Module 5: ES WSQ - Perform Database Functions (Microsoft Access 2007 Fast Track)	Comat Training Services Pte Ltd
ICDL Module 5: ES WSQ - Perform Database Functions (Microsoft Access 2010 Fast Track)	Comat Training Services Pte Ltd
ICDL Module 5: ES WSQ - Perform Database Functions (Microsoft Access 2013 Fast Track)	Comat Training Services Pte Ltd
ICDL Module 6: ES WSQ - Perform Presentations Functions (Microsoft PowerPoint 2003 Fast Track)	Comat Training Services Pte Ltd
ICDL Module 6: ES WSQ - Perform Presentation Functions (Microsoft PowerPoint 2007 Fast Track)	Comat Training Services Pte Ltd
ICDL Module 6 - ES WSQ - Perform Presentation Functions (Microsoft PowerPoint 2010 Fast Track)	Comat Training Services Pte Ltd
ICDL Module 6: ES WSQ - Perform Presentation Functions (Microsoft PowerPoint 2013 Fast Track)	Comat Training Services Pte Ltd
Perform Essential Online Functions (8 hrs) (ICDL Certification Module: Online Essentials)	Comat Training Services Pte Ltd
Use Essential Features of a Computer (8 hrs) (ICDL Certification Module: Computer Essentials)	Comat Training Services Pte Ltd
ICDL Module 4: ES WSQ - Perform Spreadsheet Functions (Microsoft Excel 2013 Blended)	Comat Training Services Pte Ltd
02 days - Demonstrate Secure Use of IT (17 hrs)(ICDL Certification)	Genetic Computer School Pte Ltd

02 days - Microsoft Word 2010 - 17 hrs (Perform Word Processing Functions) (ICDL Cert Module 3)	Genetic Computer School Pte Ltd
02 days - (Microsoft Word 2013 - 17 hrs) Perform Word Processing Functions (ICDL Certification)	Genetic Computer School Pte Ltd
02 days - Microsoft Excel 2010 - 17 hrs (Perform Spreadsheet Functions) (ICDL Cert Module 4)	Genetic Computer School Pte Ltd
02 days – (Microsoft Excel 2013 – 17 hrs) Perform Spreadsheet Functions (ICDL Certification)	Genetic Computer School Pte Ltd
02 days - Microsoft Access 2010 - 17 hrs (Perform Database Functions) (ICDL Cert Module 5)	Genetic Computer School Pte Ltd
02 days - (Microsoft Access 2013 - 17 hrs) Perform Database Functions (ICDL Certification)	Genetic Computer School Pte Ltd
02 days - Microsoft PowerPoint 2010 - 17 hrs (Perform Presentation Functions) (ICDL Cert Module 6)	Genetic Computer School Pte Ltd
02 days - Microsoft PowerPoint 2013 - 17 hrs - Perform Presentation Functions (ICDL Certification)	Genetic Computer School Pte Ltd
02 days – Microsoft Outlook & Internet Explorer - Perform Essential Online Functions (16 hrs) (ICDL Certification)	Genetic Computer School Pte Ltd
02 days - Demonstrate Understanding of Concepts of IT Security - 16 hrs (ICDL Certification Module 12 : IT Security)	Genetic Computer School Pte Ltd
02 days – Use Essential Features of a Computer (16 hrs) (ICDL Certification)	Genetic Computer School Pte Ltd
02 days – EqualSkills - Computer Fundamentals - Digital Citizen (16 hrs) (ICDL Certification)	Genetic Computer School Pte Ltd
02 days – Use Basic Functions and Applications of a Computer (16 hrs) (ICDL Certification : ICDL Base)	Genetic Computer School Pte Ltd
ICDL Module 6: ES WSQ - Perform Presentation Functions (Microsoft PowerPoint 2010)	GNS School
ICDL Module 6: ES WSQ - Perform Presentation Functions (Microsoft PowerPoint 2003)	GNS School
Secure Use of IT	Institute of Singapore Chartered Accountants
Online Essentials	Intellisoft Training Pte Ltd
Computer Essentials	Intellisoft Training Pte Ltd
Basic-Intermediate Microsoft Word 2010 Certification (2 Days)	Intellisoft Training Pte Ltd
Basic_Intermediate Microsoft Word 2013 Certification (2 Days)	Intellisoft Training Pte Ltd
Basic Intermediate Microsoft Excel 2013 Certification (2 Days)	Intellisoft Training Pte Ltd
Basic/Intermediate Microsoft Excel Certification (2 Days)	Intellisoft Training Pte Ltd
Basic/Intermediate Microsoft Access 2010 Certification (2 Days)	Intellisoft Training Pte Ltd
Basic/Intermediate Microsoft Access 2013 Certification (2 Days)	Intellisoft Training Pte Ltd
Basic_Intermediate Microsoft PowerPoint 2010 Certification (2 Days)	Intellisoft Training Pte Ltd
Basic_Intermediate Microsoft PowerPoint 2013 Certification (2 Days)	Intellisoft Training Pte Ltd
ES-FSI-103G-1 Perform Word Processing Functions	Kaplan Professional
ES-FSI-103G-1 Perform Word Processing Functions (16hrs)	Kaplan Professional
Create Impactful Documents with Word Processing Skills	Kaplan Professional
ES-FSI-104G-1 Perform Spreadsheet Functions	Kaplan Professional
ES-FSI-104G-1 Perform Spreadsheet Functions (16hrs)	Kaplan Professional

Digital Literacy

Basic

Excel with Basic Spreadsheet Functions	Kaplan Professional
ES-FSI-105G-1 Perform Database Functions	Kaplan Professional
ES-FSI-105G-1 Perform Database Functions (16hrs)	Kaplan Professional
ES-FSI-106G-1 Perform Presentation Functions	Kaplan Professional
ES-FSI-106G-1 Perform Presentation Functions (16hrs)	Kaplan Professional
Power up your Presentation with PowerPoint	Kaplan Professional
ES-FSI-107G-1 Perform Web Browsing and Communication	Kaplan Professional
ES-FSI-107G-2 Perform Essential Online Functions	Kaplan Professional
ES-FSI-108G-1-Demonstrate Understanding of Concepts of IT Security (16 hrs) (ICDL Certification Module: IT Security)	Kaplan Professional
ES-FSI-108G-1-Demonstrate Secure Use of IT	Kaplan Professional
ES-FSI-109G-1 Use Essential Features of a Computer	Kaplan Professional
Digital Citizen Computer Fundamentals	Kaplan Professional
ES-FSI-111G-1 Use Basic Functions and Applications of a Computer	Kaplan Professional
Use Primary Functions and Applications of a Tablet	Kaplan Professional
Perform Word Processing Functions 2010 (Standard Courseware)	Mendaki Social Enterprise Network Singapore Pte Ltd
Perform Word Processing Functions 2013 (Standard Courseware)	Mendaki Social Enterprise Network Singapore Pte Ltd
Perform Spreadsheet Functions 2010 (Standard Courseware)	Mendaki Social Enterprise Network Singapore Pte Ltd
Perform Spreadsheet Functions 2013 (Standard Courseware)	Mendaki Social Enterprise Network Singapore Pte Ltd
Perform Presentation Functions 2010 (Standard Courseware)	Mendaki Social Enterprise Network Singapore Pte Ltd
Perform Presentation Functions 2013 (Standard Courseware)	Mendaki Social Enterprise Network Singapore Pte Ltd
Use Basic Functions and Applications of a Computer	Mendaki Social Enterprise Network Singapore Pte Ltd
Step-out Programme	Mendaki Social Enterprise Network Singapore Pte Ltd
BWW Pilot (Perform Word Processing Functions 2010 (Standard Courseware))	Mendaki Social Enterprise Network Singapore Pte Ltd
Step-out Programme	Mendaki Social Enterprise Network Singapore Pte Ltd
BWW Pilot (Perform Spreadsheet Function 2010 (Standard Courseware))	Mendaki Social Enterprise Network Singapore Pte Ltd
Step-out Programme	Mendaki Social Enterprise Network Singapore Pte Ltd
BWW Pilot (Perform Presentation Functions 2010 (Standard Courseware))	Mendaki Social Enterprise Network Singapore Pte Ltd
Use Primary Functions and Applications of a Computer	Mendaki Social Enterprise Network Singapore Pte Ltd
Use Primary Functions and Applications of a Tablet	Mendaki Social Enterprise Network Singapore Pte Ltd
Use Primary Functions and Applications of a Tablet	NTUC LearningHub Pte Ltd
Use Basic Functions and Applications of a Computer (24 hrs) (ICDL Certification Module: Intro to ICDL Base)	NTUC LearningHub Pte Ltd

Perform Word Processing Functions Word WSQ ICDL 2016	NTUC LearningHub Pte Ltd
Demonstrate Secure Use of IT	NTUC LearningHub Pte Ltd
Perform Word Processing Functions. (Office 2010 Standard Courseware)	NTUC LearningHub Pte Ltd
Perform Word Processing Functions (Office 2010)	NTUC LearningHub Pte Ltd
Perform Word Processing Functions (Office 2013)	NTUC LearningHub Pte Ltd
Perform Spreadsheet Functions (Office 2010 Standard Courseware).	NTUC LearningHub Pte Ltd
Perform Spreadsheet Functions (Office 2010)	NTUC LearningHub Pte Ltd
Perform Spreadsheet Functions (Office 2013)	NTUC LearningHub Pte Ltd
Perform Database Functions (Office 2010 Standard Courseware).	NTUC LearningHub Pte Ltd
Perform Database Functions (Office 2013 Standard Courseware)	NTUC LearningHub Pte Ltd
Perform Presentation Functions (Office 2010 Standard Courseware).	NTUC LearningHub Pte Ltd
Perform Presentation Functions (Office 2010)	NTUC LearningHub Pte Ltd
Perform Presentation Functions.(Office 2013)	NTUC LearningHub Pte Ltd
Perform Essential Online Functions (16 hrs) (ICDL Certification Module: Online Essentials)	NTUC LearningHub Pte Ltd
Use Essential Features of a Computer (16 hrs) (ICDL Certification Module: Computer Essentials)	NTUC LearningHub Pte Ltd
Use Primary Functions and Applications of a Computer (16 hrs) (ICDL Certification Module: Digital Citizen <u>Computer Fundamentals</u>)	NTUC LearningHub Pte Ltd
Use Basic Functions and Applications of a Computer (16 hrs) (ICDL Certification Module: Intro to ICDL Base)	NTUC LearningHub Pte Ltd
Perform Word Processing Functions	Service Quality Centre Pte Ltd
Perform Spreadsheet Functions	Service Quality Centre Pte Ltd
Perform Database Functions	Service Quality Centre Pte Ltd
Perform Presentation Functions	Service Quality Centre Pte Ltd
Perform Web Browsing and Communication	Service Quality Centre Pte Ltd
Perform Essential Online Functions (16 hrs) (ICDL Certification Module: Online Essentials)	Service Quality Centre Pte Ltd
Demonstrate Understanding of Concepts of IT Security (16 hrs) (ICDL Certification Module: IT Security)	Service Quality Centre Pte Ltd
Use Essential Features of a Computer (16 hrs) (ICDL Certification Module: Computer Essentials)	Service Quality Centre Pte Ltd
Use Primary Functions and Applications of a Computer (16 hrs) (ICDL Certification Module: EqualSkills)	Service Quality Centre Pte Ltd
Use Basic Functions and Applications of a Computer (16 hrs) (ICDL Certification Module: Intro to ICDL Base)	Service Quality Centre Pte Ltd
Digital Citizen Tablet Fundamentals	Singapore National Employers Federation
Demonstrate Secure Use of IT	Singapore National Employers Federation
ICDL Perform Word Processing Functions (Word 2003)	Singapore National Employers Federation
ICDL Perform Word Processing Functions (Word 2013) - 3 days	Singapore National Employers Federation

ICDL Perform Word Processing Functions (Word 2013) - 2 days	Singapore National Employers Federation
ICDL Perform Spreadsheet Functions (Excel 2003)	Singapore National Employers Federation
WSQ ICDL Excel Core 2007	Singapore National Employers Federation
ICDL Perform Spreadsheet Functions (Excel 2013) - 3 days	Singapore National Employers Federation
ICDL Perform Database Functions (Access 2003)	Singapore National Employers Federation
ICDL Perform Database Functions (Access 2013) - 3 days	Singapore National Employers Federation
ICDL Perform Database Functions (Access 2013) - 2 days	Singapore National Employers Federation
ICDL Perform Presentation Functions (PowerPoint 2003)	Singapore National Employers Federation
ICDL Perform Presentation Functions (PowerPoint 2013) - 3 days	Singapore National Employers Federation
ICDL Perform Presentation Functions (PowerPoint 2013) - 2 days	Singapore National Employers Federation
Demonstrate Understanding of Concepts of IT Security (16 hrs) (ICDL Certification Module: IT Security)	Singapore National Employers Federation
Use Pri Functions and Applns of a Computer (Windows 8-16hrs)(ICDL Cert Mod: Digital Citizen Computer Fundamentals	SSA Consulting Group Pte Ltd
Use Basic Functions and Applications of a Computer (16hrs) (ICDL Certification Module: Intro to ICDL Base)	SSA Consulting Group Pte Ltd
Use Basic Functions and Application of a Computer (Windows 7- 16hrs)(ICDL Certification Module:Intro to ICDL Base)	SSA Consulting Group Pte Ltd
Use Basic Functions and Application of a Computer (Windows 8) (16hrs ICDL Certification Module:Intro to ICDL Base)	SSA Consulting Group Pte Ltd
Use Primary Functions and Applications of a Tablet	SSA Consulting Group Pte Ltd
Perform Database Functions - 2010	SSA Consulting Group Pte Ltd
Use Primary Functions and Applications of a Tablet	Training Vision Institute Pte Ltd
Digital Citizen Computer Fundamentals	Training Vision Institute Pte Ltd
Microsoft Word	Training Vision Institute Pte Ltd
Microsoft Word 2010	Training Vision Institute Pte Ltd
Microsoft Excel	Training Vision Institute Pte Ltd
Microsoft Excel 2010	Training Vision Institute Pte Ltd
Microsoft Access	Training Vision Institute Pte Ltd
Microsoft Access 2010	Training Vision Institute Pte Ltd
Microsoft PowerPoint 2007	Training Vision Institute Pte Ltd
Microsoft PowerPoint 2010	Training Vision Institute Pte Ltd
Perform Web Browsing and Communication	Training Vision Institute Pte Ltd
Perform Essential Online Functions	Training Vision Institute Pte Ltd
Use Essential Features of a Computer	Training Vision Institute Pte Ltd
Use Basic Functions and Applications of a Computer	Training Vision Institute Pte Ltd

ICDL Core MS Word (2010)	Trainwell Computer Training Centre
ICDL Core MS Word	Trainwell Computer Training Centre
ICDL Word Processing with MS Word (2007)	Trainwell Computer Training Centre
ICDL Core MS Excel (2010)	Trainwell Computer Training Centre
ICDL Core MS Excel	Trainwell Computer Training Centre
ICDL Spreadsheet with MS Excel (2007)	Trainwell Computer Training Centre
ICDL Core MS Access (2010)	Trainwell Computer Training Centre
ICDL Core MS Access	Trainwell Computer Training Centre
ICDL Database with MS Access (2007)	Trainwell Computer Training Centre
ICDL Core MS PowerPoint (2010)	Trainwell Computer Training Centre
ICDL Core MS PowerPoint	Trainwell Computer Training Centre
ICDL Presentation with MS PowerPoint (2007)	Trainwell Computer Training Centre
ICDL Internet and Email (IE8/Outlook 2010)	Trainwell Computer Training Centre
ICDL Internet and Email (IE8/Outlook 2007)	Trainwell Computer Training Centre
Perform Essential Online Functions (16 hrs) (ICDL Certification Module: Online Essentials)	Trainwell Computer Training Centre
Demonstrate Understanding of Concepts of IT Security (16 hrs) (ICDL Certification Module: IT Security)	Trainwell Computer Training Centre
Secure Use of IT	Trainwell Computer Training Centre
Use Essential Features of a Computer (16 hrs) (ICDL Certification Module: Computer Essentials)	Trainwell Computer Training Centre
Digital Citizen Computer Fundamentals	Trainwell Computer Training Centre
Digital Citizen Fundamentals Plus	Trainwell Computer Training Centre
Support Team	Bootstrap Pte Ltd
Facilitate Effective Work Teams (ES-IP302G-1)	Cambrian Academy Pte Ltd
Synergizing for Success	Capelle Academy Pte Ltd
Building a Results-Oriented Team	Capelle Academy Pte Ltd
People Leadership Program	Capelle Academy Pte Ltd
WSQ Facilitate Effective Work Teams	Eagle Infotech Consultants Pte Ltd
Facilitate Effective Work Teams	Image Institute of Learning and Development Pte Ltd
One Dream - One Team: Manage Team Effectively	Image Institute of Learning and Development Pte Ltd
Support Team	Kaplan Professional
Lead Team	Kaplan Professional
Lead Team	Loyal Reliance Pte Ltd

Teamwork

Intermediate

Facilitate Effective Work Teams	Mendaki Social Enterprise Network Singapore Pte Ltd
Support Team	Mendaki Social Enterprise Network Singapore Pte Ltd
Lead Team	Mendaki Social Enterprise Network Singapore Pte Ltd
Support Team powered by John Maxwell	NTUC LearningHub Pte Ltd
Lead Team	NTUC LearningHub Pte Ltd
Building a High Performance Team (I)	ROHEI Corporation Pte Ltd
Art of Leadership: Influence & Manage your Team for Results	ROHEI Corporation Pte Ltd
Support Team	SeraphCorp Institute Pte Ltd
Lead Team	SeraphCorp Institute Pte Ltd
Support Team	Service Quality Centre Pte Ltd
Support Team	Singapore Chinese Chamber Institute of Business
Lead Team	Singapore Chinese Chamber Institute of Business
Developing and Engaging Your Team for Workplace Success	Singapore Institute of Management
Dynamic Planning and Execution for Managers	Singapore Institute of Management
Develop A Work Team	Singapore National Employers Federation
Support Your Team Creatively	Singapore National Employers Federation
Facilitate Effective Work Teams	SSA Consulting Group Pte Ltd
Develop a Work Team	SSA Consulting Group Pte Ltd
Lead Team Leaders to Develop Business Strategies and Governance Management	Training Masters Workforce Institute Pte Ltd
Facilitate Effective Work Teams	Trillion Training (S) Pte Ltd
Facilitate Effective Communication and Engagement at the Workplace	Absolute Kinetics Consultancy Pte Ltd
Develop Self	Bootstrap Pte Ltd
People Leadership Program	Capelle Academy Pte Ltd
Leading through People	Capelle Academy Pte Ltd
Manage Self	Charles Mann Training and Consultancy Pte Ltd
Facilitate Effective Communication and Engagement at the Workplace	Comat Training Services Pte Ltd
Lead Workplace Communication and Engagement	Eben Consultants (Far East) Pte Ltd
Facilitate Effective Communication and Engagement at the Workplace	E-Square Communication and Management Training Consultancy
Decision Making & Self Mastery	Everest Innovation Pte Ltd
Be an Achiever: Manage Self	Image Institute of Learning and Development Pte Ltd
ES WSQ Effective Interactive and Relationship Management (Supervisory)	Integrated Learning Systems Pte Ltd

Communication

Intermediate

ES-IP-301G-1 Facilitate Effective Communication & Engagement at the Workplace	Kaplan Professional
ES-IP-401G-1 Lead Workplace Communication and Engagement	Kaplan Professional
Manage Self	Kaplan Professional
Develop Self	Kaplan Professional
Facilitate Effective Communication and Engagement at the Workplace	Mendaki Social Enterprise Network Singapore Pte Ltd
Manage Self	Mendaki Social Enterprise Network Singapore Pte Ltd
Develop Self	Mendaki Social Enterprise Network Singapore Pte Ltd
Facilitate Effective Communication and Engagement at the Workplace	Nanyang Polytechnic
Facilitate Effective Communication and Engagement at the Workplace	Ngee Ann Polytechnic
Lead Workplace Communication and Engagement	Ngee Ann Polytechnic
Facilitate Effective Communication and Engagement at the Workplace (ES-IP-301G-1)	NTUC LearningHub Pte Ltd
Lead Workplace Communication and Engagement (ES-IP-401G-1)	NTUC LearningHub Pte Ltd
Manage Self	NTUC LearningHub Pte Ltd
Develop Self powered by John Maxwell	NTUC LearningHub Pte Ltd
Facilitate Effective Communication and Engagement at the Workplace	PSB Corporation Pte Ltd
Manage Self	Raffles Skills Lab International Training Centre Pte Ltd
Manage Self	SeraphCorp Institute Pte Ltd
Develop Self	SeraphCorp Institute Pte Ltd
Facilitate Effective Communication and Engagement at the Workplace	Service Quality Centre Pte Ltd
Lead Workplace Communication and Engagement	Service Quality Centre Pte Ltd
Manage Self	Singapore Chinese Chamber Institute of Business
Develop Self	Singapore Chinese Chamber Institute of Business
Developing Self Effectiveness for Business Performance	Singapore Institute of Management
The Facilitative Leader of Self-Managed Teams	Singapore National Employers Federation
Creative Leadership and Self Development Skills	Singapore National Employers Federation
Facilitate Effective Communication and Engagement at the Workplace	The National University of Singapore Society
Develop Self to Maintain Professional Competence at Managerial Level	Training Masters Workforce Institute Pte Ltd
Facilitate Effective Communication and Engagement at the Workplace	Training Vision Institute Pte Ltd
Facilitate Effective Communication and Engagement at the Workplace (Contextualised)	Training Vision Institute Pte Ltd
Lead Workplace Communication and Engagement (Contextualised)	Training Vision Institute Pte Ltd
Lead workplace communication and engagement	Training Vision Institute Pte Ltd

		Facilitate Effective Communication and Engagement at the Workplace	Trillion Training (S) Pte Ltd
		Lead Workplace Communication and Engagement	Trust Management Centre
Interpersonal Skills	Basic	WSQ Apply Emotional Competence to Manage Self at the Workplace	Eagle Infotech Consultants Pte Ltd
		Apply Emotional Competence to Manage Self at the Workplace	SSA Consulting Group Pte Ltd
		Apply Emotional Competence to Manage Self	Lighthouse Global Training and Consultancy Pte Ltd
		Apply Emotional Competence to Manage Self at the Workplace	NTUC LearningHub Pte Ltd
Problem Solving	Intermediate	Solve Problems & Make Decisions at Supervisory Level	Absolute Kinetics Consultancy Pte Ltd
		Solve Problems and Make Decisions at Supervisory Level	Avanta Global Pte Ltd
		Solve Problems and Make Decisions at Supervisory Level	Capelle Academy Pte Ltd
		Eradicating Problems and Making Effective Decisions	Capelle Academy Pte Ltd
		Solve Problems & Make Decisions at Supervisory level	CBM Pte Ltd
		ES WSQ Solve Problems and Make Decisions at Supervisory Level (Level 3)	Civil Service College
		Solve Problems and Make Decisions at Supervisory Level	Comat Training Services Pte Ltd
		WSQ Solve Problems and Make Decisions at Supervisory Level	Eagle Infotech Consultants Pte Ltd
		Solve Problems and Make Decisions at Supervisory Level	E-Square Communication and Management Training Consultancy
		Solve Problems and Make Decisions at Supervisory Level	Ever Safe Consultants Pte Ltd
		Effective Problem Solving and Decision Making'	Everest Innovation Pte Ltd
		Solve Problems and Make Decisions at Supervisory Level	Greensafe International Pte Ltd
		ES WSQ Systematic Problem Solving & Decision Making (Supervisory Level)	Integrated Learning Systems Pte Ltd
		Solve Problems and Make Decisions for Supervisors	Lighthouse Global Training and Consultancy Pte Ltd
		Solve Problems and Make Decisions at Supervisory Level	Mendaki Social Enterprise Network Singapore Pte Ltd
		Solve Problems and Make Decisions at Supervisory Level	Nanyang Polytechnic
		Solve Problems and Make Decisions at Managerial Level (ES-ACE-402G-1)	NTUC Learning Hub Pte Ltd
		Solve Problems and Make Decisions at Supervisory Level (ES-ACE-302G-1)	NTUC LearningHub Pte Ltd
		Solve Problems and Make Decisions at Managerial Level	Service Quality Centre Pte Ltd
		Innovative Problem Solving and Decision Making	Singapore Institute of Management
		Solve Problems and Make Decisions at Supervisory Level	Singapore National Employers Federation
		Solve Problems and Make Decisions at Managerial Level	Singapore National Employers Federation
		Solve Problems and Make Decisions at Supervisory Level	Singapore Polytechnic
		Solve Problems & Make Decisions at Supervisory Level	SSA Consulting Group Pte Ltd
		Solve Problems and Make Decisions at Managerial Level	SSA Consulting Group Pte Ltd

		Solve Problems and Make Decisions at Supervisory Level	Trillion Training (S) Pte Ltd
		Solve Problems and Make Decisions at Supervisory Level	U-Training Centre Pte Ltd