

Skills Framework for Air Transport

Programmes that broaden or deepen specific skills and knowledge for the various job roles in the sector

Airport Management

Job Role:
Airport Emergency Officer (Specialist)

Full Qualification Programmes	Providers
Diploma in Engineering (Aviation Management)	Temasek Polytechnic

Technical Skills and Competencies (TSC)			Modular Programmes	Providers
Category	Title	Proficiency Level		
Business Mgmt	Business Negotiation	4	Modular Certificate in Customer Relationship Management	Nanyang Polytechnic
			Modular Certificate in Service Management	Nanyang Polytechnic
			Modular Certificate in Tourism Management	Nanyang Polytechnic
Organisational Dev	Change Management	3	Post-diploma Certificate in International Trade and Business	Nanyang Polytechnic
Business Mgmt	Human Factors Management	3	Post-diploma Certificate in International Trade and Business	Nanyang Polytechnic
Ground Handling Svcs & Ops	Inclement Weather Operations and Planning	4	Modular Certificate in Customer Relationship Management	Nanyang Polytechnic
			Modular Certificate in Service Management	Nanyang Polytechnic
			Modular Certificate in Tourism Management	Nanyang Polytechnic
Organisational Dev	Learning and Development	3	Post-diploma Certificate in International Trade and Business	Nanyang Polytechnic
Productivity & Innovation	Process Improvement and Optimisation	3	Post-diploma Certificate in International Trade and Business	Nanyang Polytechnic
Business Mgmt	Stakeholder Management	3	Post-diploma Certificate in International Trade and Business	Nanyang Polytechnic
Technology Mgmt	Technology Application	3	Post-diploma Certificate in International Trade and Business	Nanyang Polytechnic

For Generic Skills and Competencies (GSCs) programme listing, please refer to Section (v) (c) – View the Training Programmes for Generic Skills and Competencies (GSCs) section, or click on this [link](#) to view the GSCs Programme Listing.