

Skills Framework for Air Transport

Programmes that equip new entrants with skills and knowledge for the specific job role in the sector at their respective entry level

Airport Ground Handling - Passenger Services

Programmes by Universities, Polytechnics and Institute of Technical Education

Job Role	Programme	Provider
Executive (Passenger Services) Supervisor (Passenger Services) Customer Services Officer Customer Services Agent	Diploma in Aerospace Systems and Management	Nanyang Polytechnic
	Diploma in Business Management (Specialisation in Customer Relationship and Service Management)	Nanyang Polytechnic
	Diploma in Hospitality and Tourism Management	Nanyang Polytechnic
	Diploma in Aviation Management	Republic Polytechnic
	Diploma in Customer Experience Management with Business	Republic Polytechnic
	Diploma in Integrated Events Management	Republic Polytechnic
	Diploma in Aviation Management and Services	Temasek Polytechnic
	Diploma in Hospitality and Tourism Management	Temasek Polytechnic
Higher Nitec in Passenger Services	Institute of Technical Education	