Exciting opportunities of the future

SKILLS DEMAND FOR THE CARE ECONOMY

The Care Economy is driven by an ageing population, evolving demands for care, and the future of work and learning.

Sectors delivering these services typically involve healthcare, wellness, community care, social service, early childhood, and training and adult education.

Technology enablement and community collaboration that provide holistic and inclusive care-wellness-learning outcomes are driving the emergence of new jobs and skills in the Care Economy.

Today, top clusters of priority skills include Conduct and Ethics, Stakeholder Management and Inclusive Practices, which are transferrable within the Care Economy.

Do You Know?

Digital skills are also fast-emerging in the Care Economy, with the focus mainly on tech-lite roles to develop predictive insights, track efficacy and enhance outreach.
Priority Skills for the Care Economy

Refer to the full report for priority skills required by sectors such as Early Childhood, Social Service, Healthcare and Community Care.

### Conduct & Ethics
Care professionals should uphold high standards of ethical conduct, so that the individuals entrusted to them can feel at ease.  
**E.g. of skills required:** Ethics, Values and Legislation

### Stakeholder Management
Professional advisement and unprejudiced consultations are necessary in helping care recipients make well-informed decisions.  
**E.g. of skills required:** Stakeholder Engagement and Management

### Inclusive Practices
Care professionals collaborate for the good of care recipients, regardless of diversity in their backgrounds and needs.  
**E.g. of skills required:** Diversity Awareness and Management

### Reflective Practices
Care professionals should engage in regular reflection to assess their own skills and abilities, as they develop and improve their professional practice.  
**E.g. of skills required:** Reflective Practice for Educators

### Change Management Framework
Change is constant and frameworks are needed to manage such developments.  
**E.g. of skills required:** Change Management

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**Top 5 Transferable Skills Clusters**

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<tr>
<th>Conduct &amp; Ethics</th>
<th>Stakeholder Management</th>
<th>Inclusive Practices</th>
<th>Reflective Practices</th>
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**At least 2/3 of job roles require skills in Professional Conduct and Ethics, Stakeholder Management, and Inclusive Practices**

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**Hiring Opportunities**

- Courseware Developer
- Learning Support Executive
- Nurse Manager
- Occupational Therapist
- Patient Service Associate
- Preschool Teacher
- Programme Manager
- Senior/Research Associate
- Staff Nurse
- Teacher Aide

Refer to the full report for priority skills required by sectors such as Early Childhood, Social Service, Healthcare and Community Care.
Besides the technical skills required, Critical Core Skills are essential soft skills that we need at work. These skills enable us to think critically, interact with others, adapt, learn and grow. They are transferable across various job roles and industries, forming the foundation where we build new skills upon to progress in our career. Increasingly, employers are looking out for these Critical Core Skills in their employees and potential hires.

### 3 Clusters of Critical Core Skills

<table>
<thead>
<tr>
<th>THINKING CRITICALLY</th>
<th>INTERACTING WITH OTHERS</th>
<th>STAYING RELEVANT</th>
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<tr>
<td>Creative Thinking</td>
<td>Building Inclusivity</td>
<td>Adaptability</td>
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<td>Decision Making</td>
<td>Collaboration</td>
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<td>Sense Making</td>
<td>Communication</td>
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<td>Customer Orientation</td>
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<td>Transdisciplinary</td>
<td>Developing People</td>
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<td>Thinking</td>
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Scan to learn more about these skills.

### Charting Your Skills Development Journey

1. Take account of your personal skills stock.
2. Initiate conversations with your manager or speak with a SkillsFuture Skills Ambassador.
3. Sign up for courses for reskilling or upskilling needs.
4. Practise the skills learnt at work.
5. Keep track of emerging trends in the sector you are working in.
More resources that you can tap on

Courses for Care Economy
Expand your skillsets with these courses.

Job-Skills Insights Webinars
Keep abreast of trends impacting jobs and skills in Singapore.

Skills and Training Advisory Services
Free 1-to-1 consultation with our Skills Ambassador for your skills and career planning.

SkillsFuture Advice
Free webinars offering resources for your career planning and upgrading needs.

Skills Frameworks
Learn about job roles, skills trends and career pathways.

SkillsFuture Series
Learn about emerging skills areas such as tech-enabled services.

Career Conversion Programmes
Learn how you can undergo skills conversion and move into new occupations or sectors.

Programmes and Initiatives
Explore the one-stop portal for your lifelong learning and career development needs.