

TSC Category	General Management					
TSC	Business Analysis Management					
TSC Description	Execute business impact analysis, risk analysis, testing and exercising to ensure the currency of the organisation's business continuity plans					
TSC Proficiency Description	Level 1	Level 2	Level 3	Level 4	Level 5	Level 6
				FSS-RIM-4036-1.1	FSS-RIM-5036-1.1	FSS-RIM-6036-1.1
				Develop business continuity plans (BCPs) for the department by evaluating the impact of disruptive events and effectiveness of plans	Formulate business continuity processes and monitor the effectiveness of business continuity management to minimise consequences	Influence business continuity management to ensure alignment as well as monitoring and reviewing business continuity plans to cope with changes in the business environment
Knowledge				<ul style="list-style-type: none"> • Components of BCPs • Test criteria for BCPs • Components of testing BCPs • Recovery strategies • Business continuity strategies 	<ul style="list-style-type: none"> • Own role in development of business continuity plans • Own role in advising of organisation on business continuity management • Own role in assessment of effectiveness of business continuity management • Relevant stakeholders in disruptive events • Own role in leading post response/recovery phase activities • Impact of consequences of disruptive events 	<ul style="list-style-type: none"> • Objectives and scope of business continuity management • Awareness of business continuity management leading practices within the industry • Levels of maturity of business continuity management in organisations
Abilities				<ul style="list-style-type: none"> • Evaluate the impact of disruptive events on critical business functions of the Department • Compare effectiveness of BCPs against test criteria • Perform cost-benefit analysis to re-assess viability and sustainability of BCPs 	<ul style="list-style-type: none"> • Develop business continuity plans (BCPs) aligned with business continuity strategies in consultation with relevant stakeholders • Consolidate, summarise and document BCPs for senior management review • Advise organisation on requirements for business continuity 	<ul style="list-style-type: none"> • Ensure business continuity plans (BCPs) and crisis management plans are in accordance with business continuity strategies • Approve business continuity framework, policies, strategies and plans • Provide oversight to business continuity management within the

**SKILLS FRAMEWORK FOR FOOD SERVICES
TECHNICAL SKILLS & COMPETENCIES (TSC) REFERENCE DOCUMENT**

				<ul style="list-style-type: none"> • Report findings to management for follow-up action in accordance with communication plan • Review and refine BCPs in accordance with recovery strategies and business continuity strategies 	<p>management in consultation with senior management</p> <ul style="list-style-type: none"> • Monitor and report on the effectiveness of business continuity management • Advise organisation and relevant stakeholders in the post response/recovery phase to minimise consequences 	<p>organisation to ensure rapid response during disruptive events</p>
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